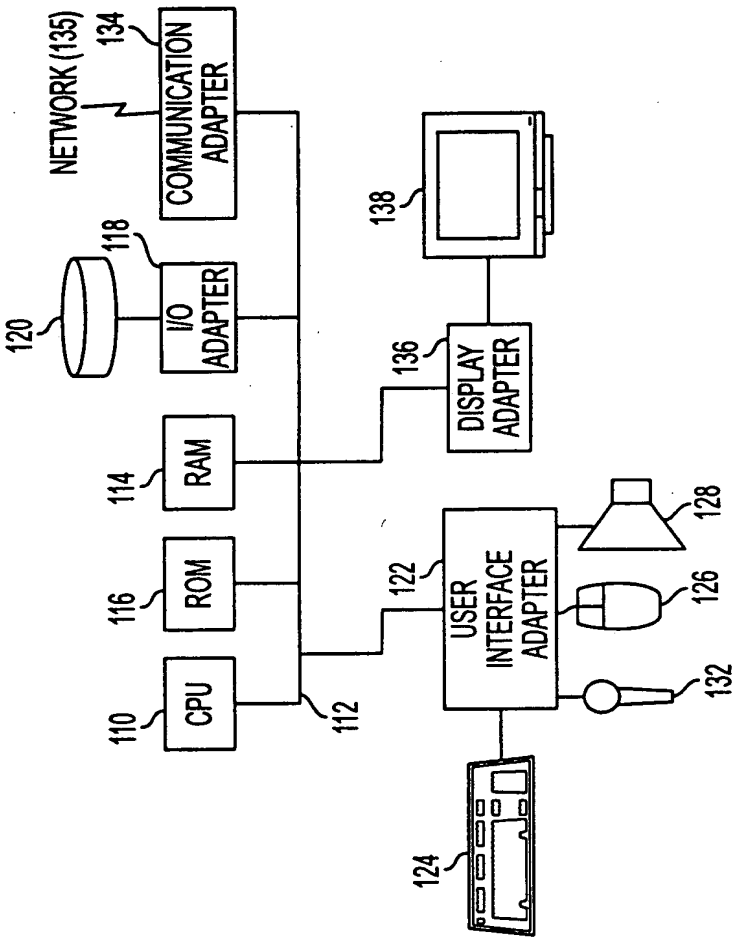


FIG. 1

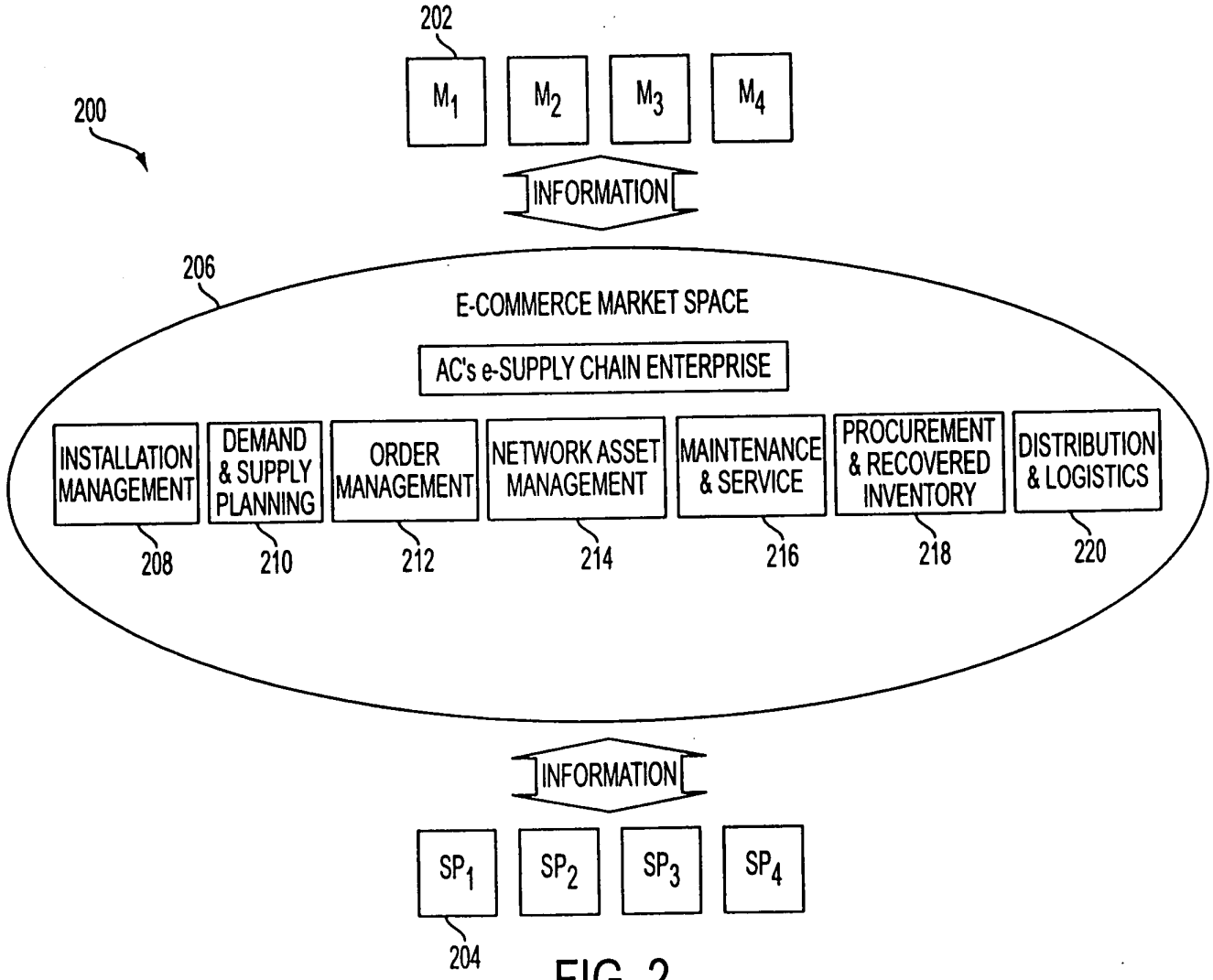


FIG. 2

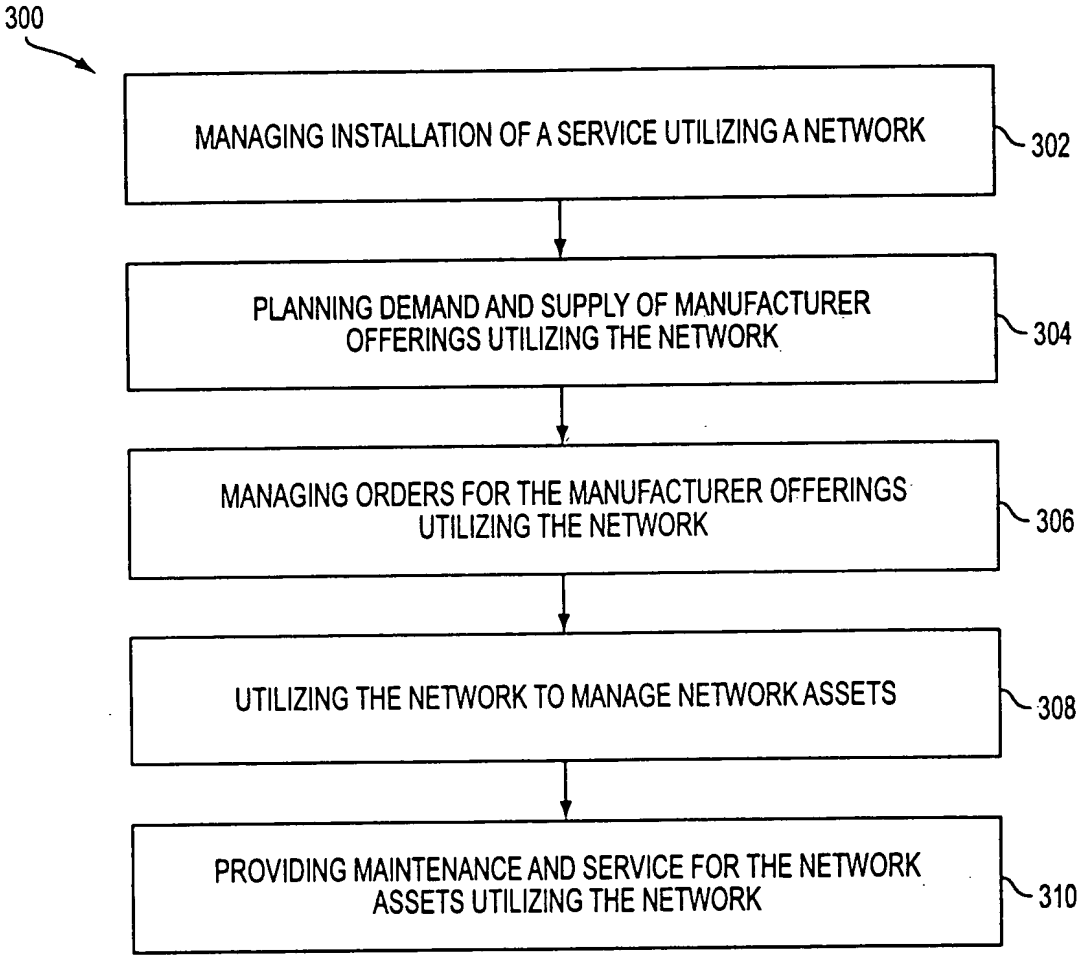


FIG. 3

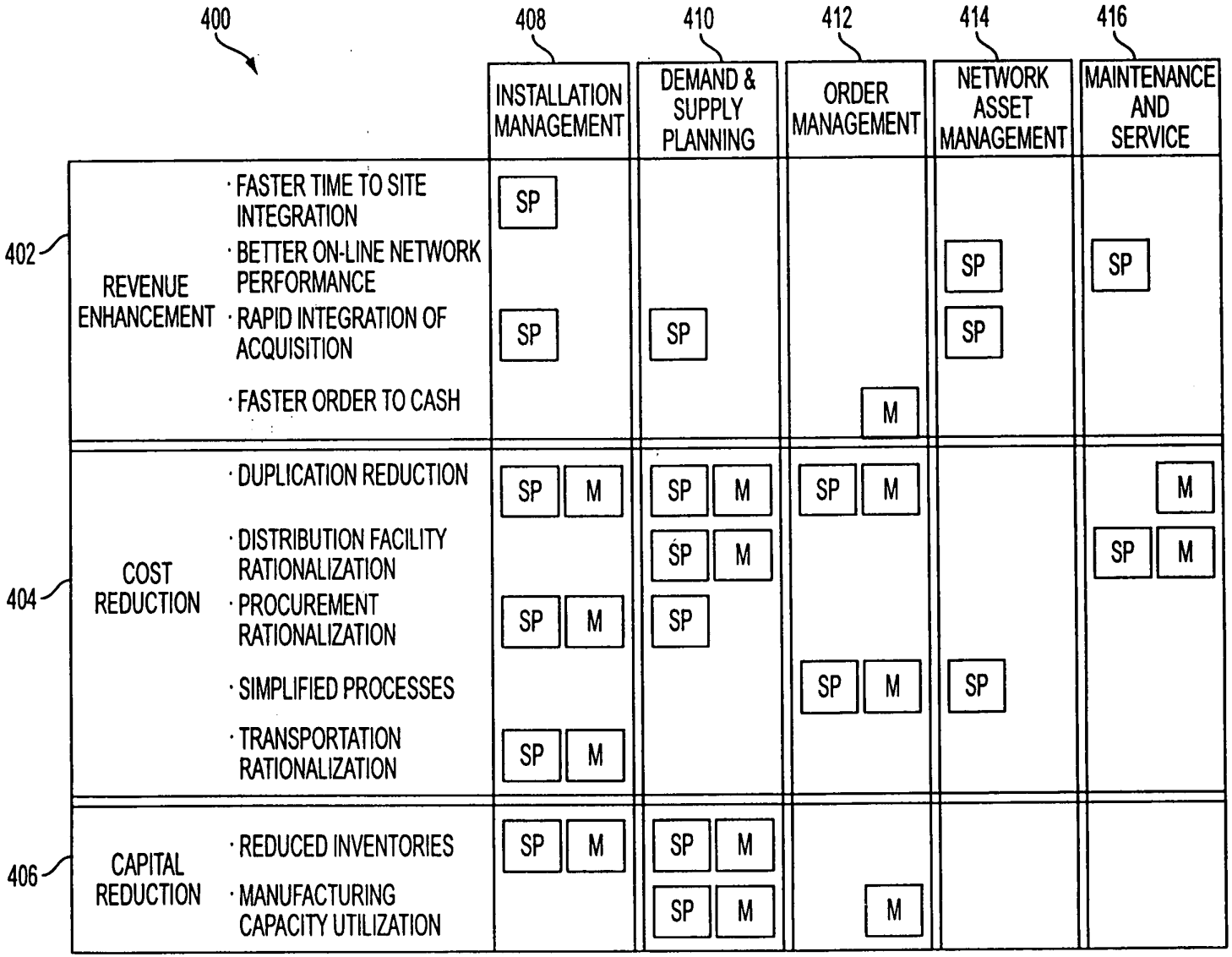


FIG. 4

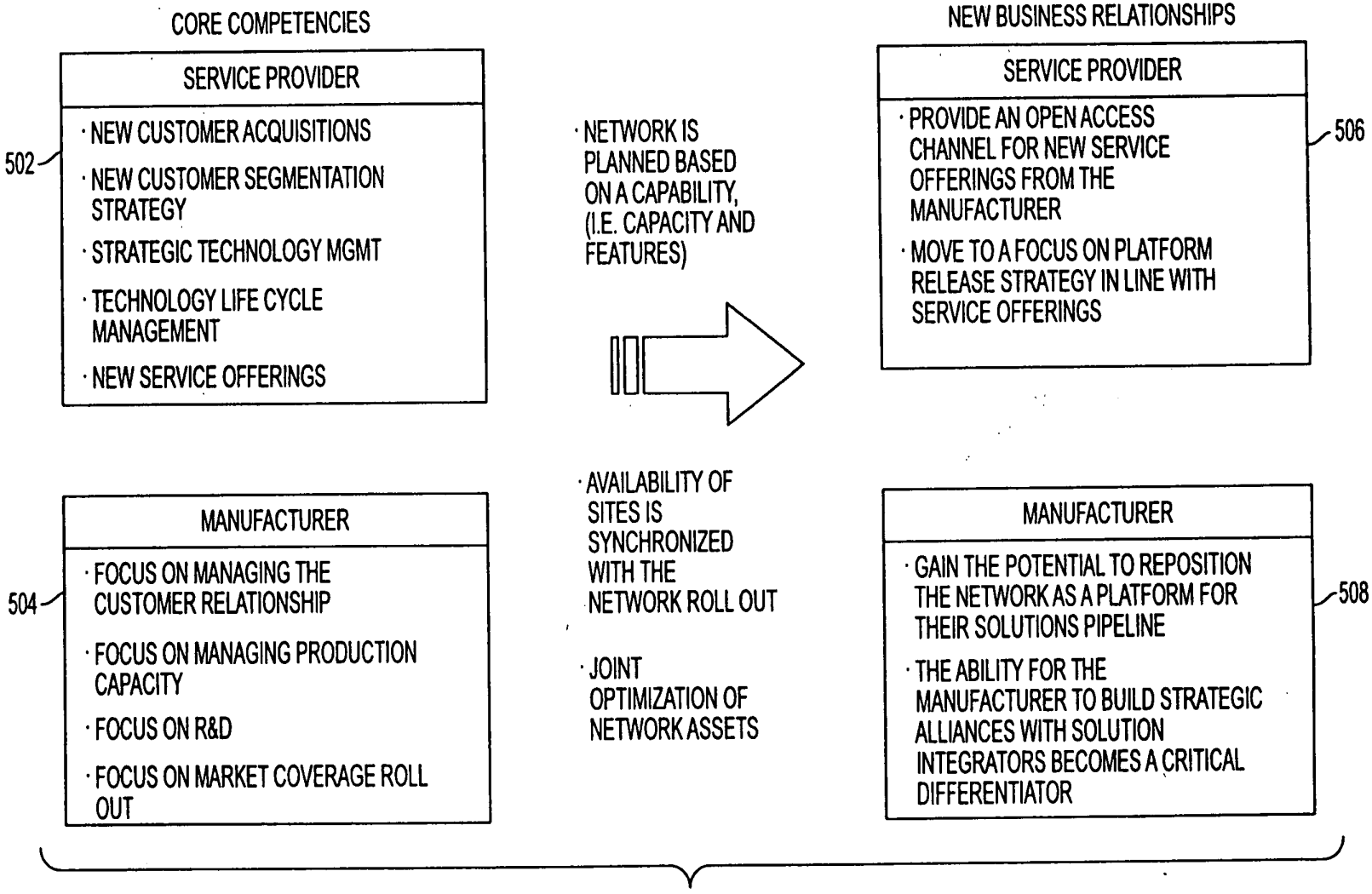


FIG. 5

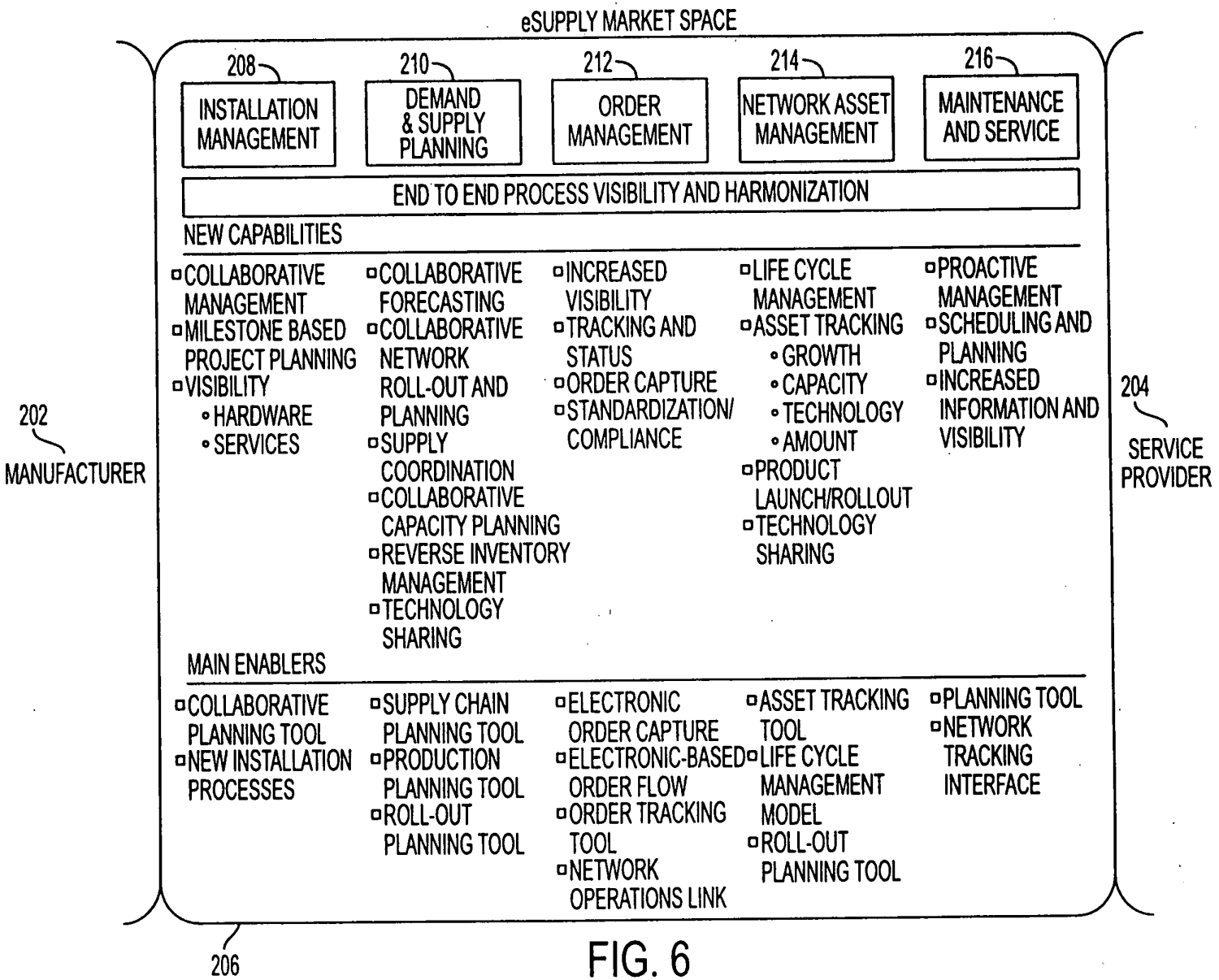


FIG. 6

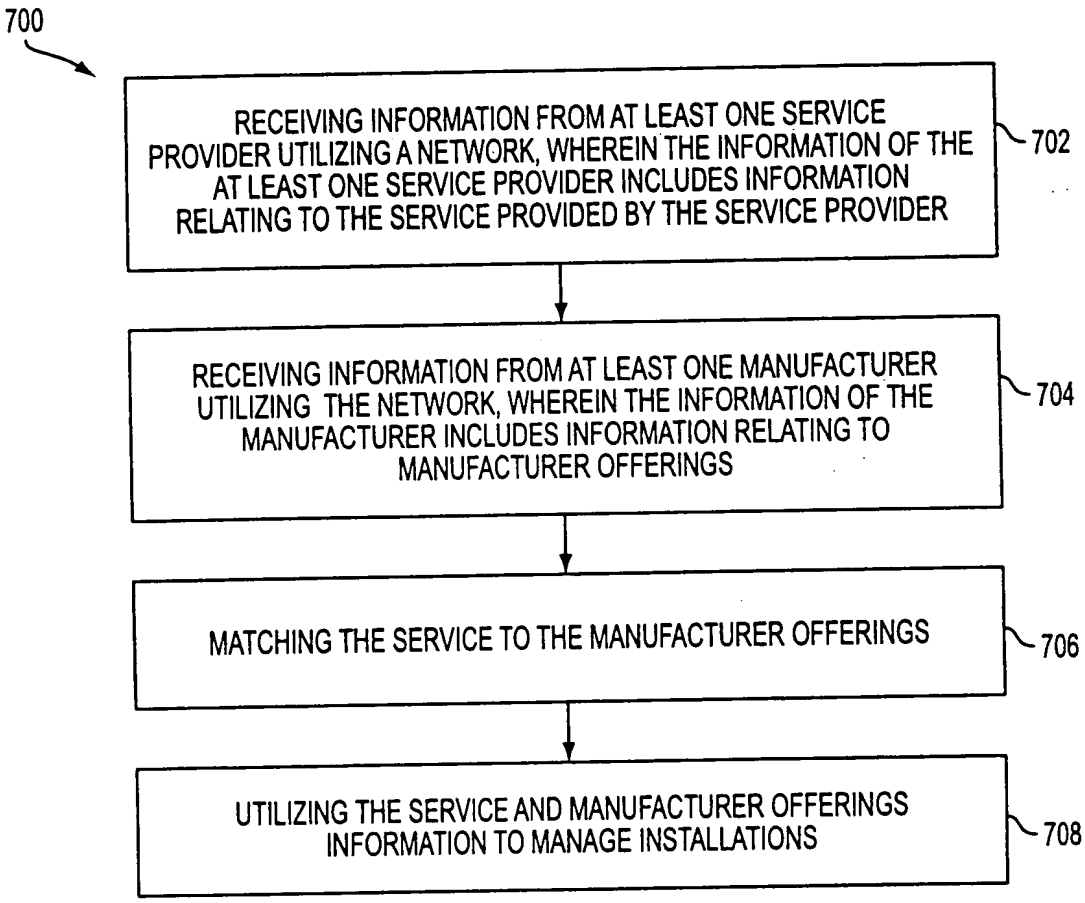


FIG. 7

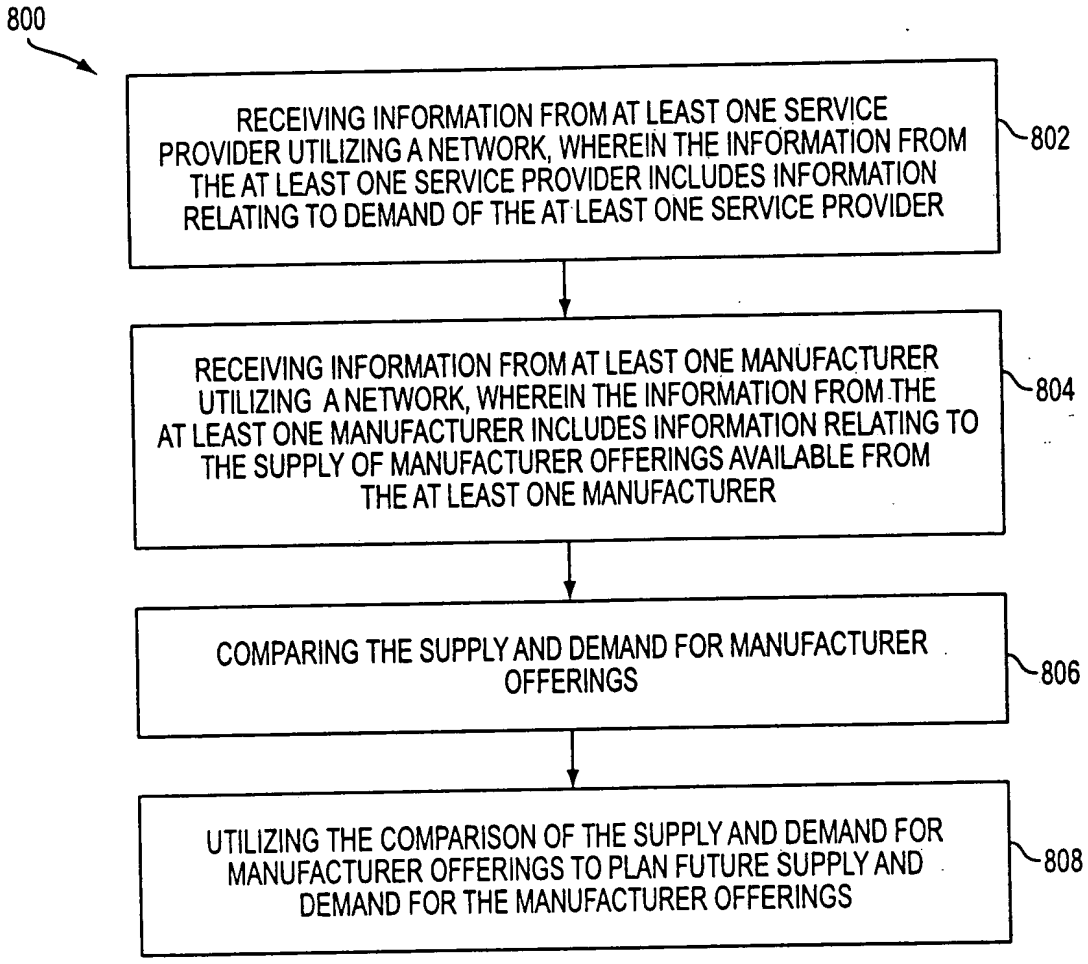


FIG. 8

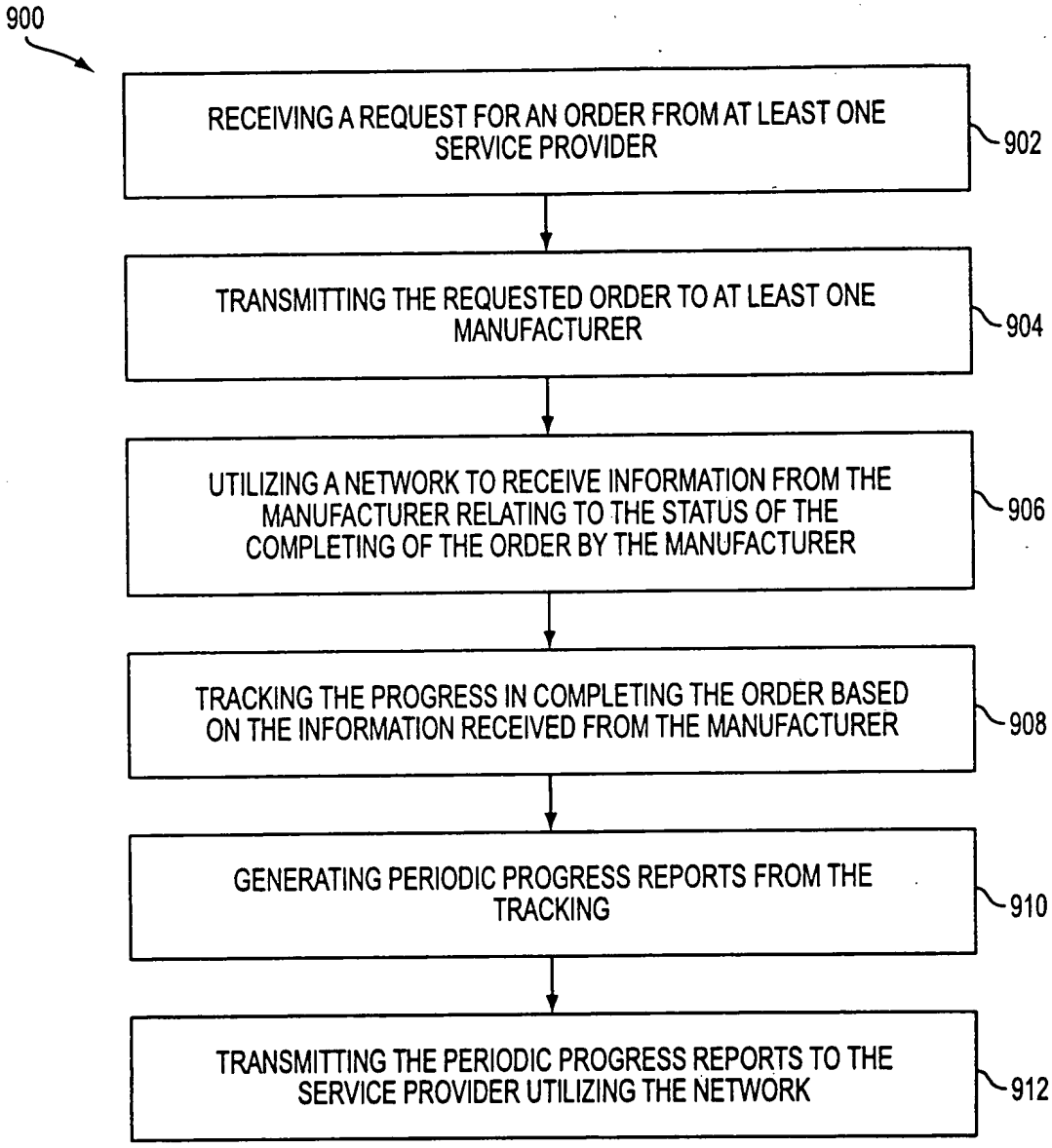


FIG. 9

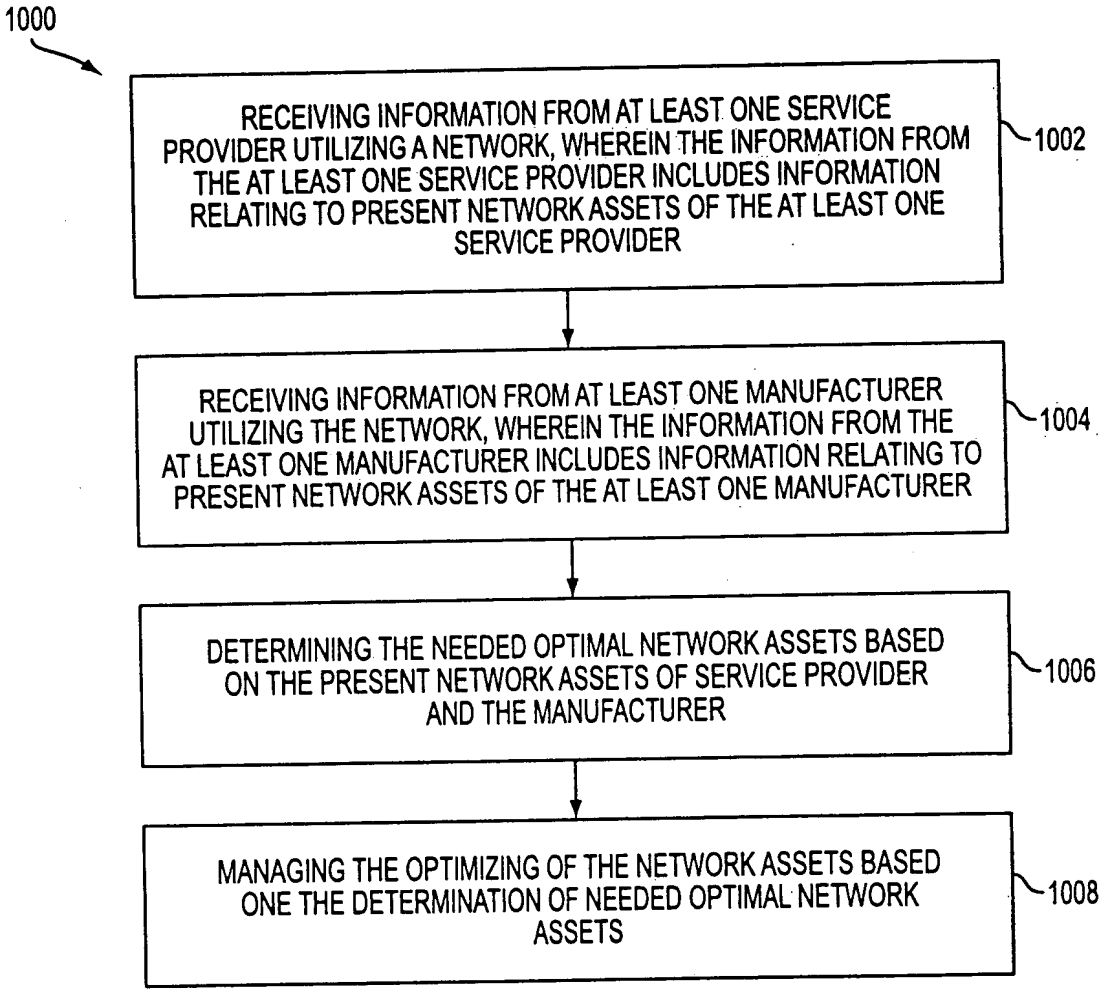


FIG. 10

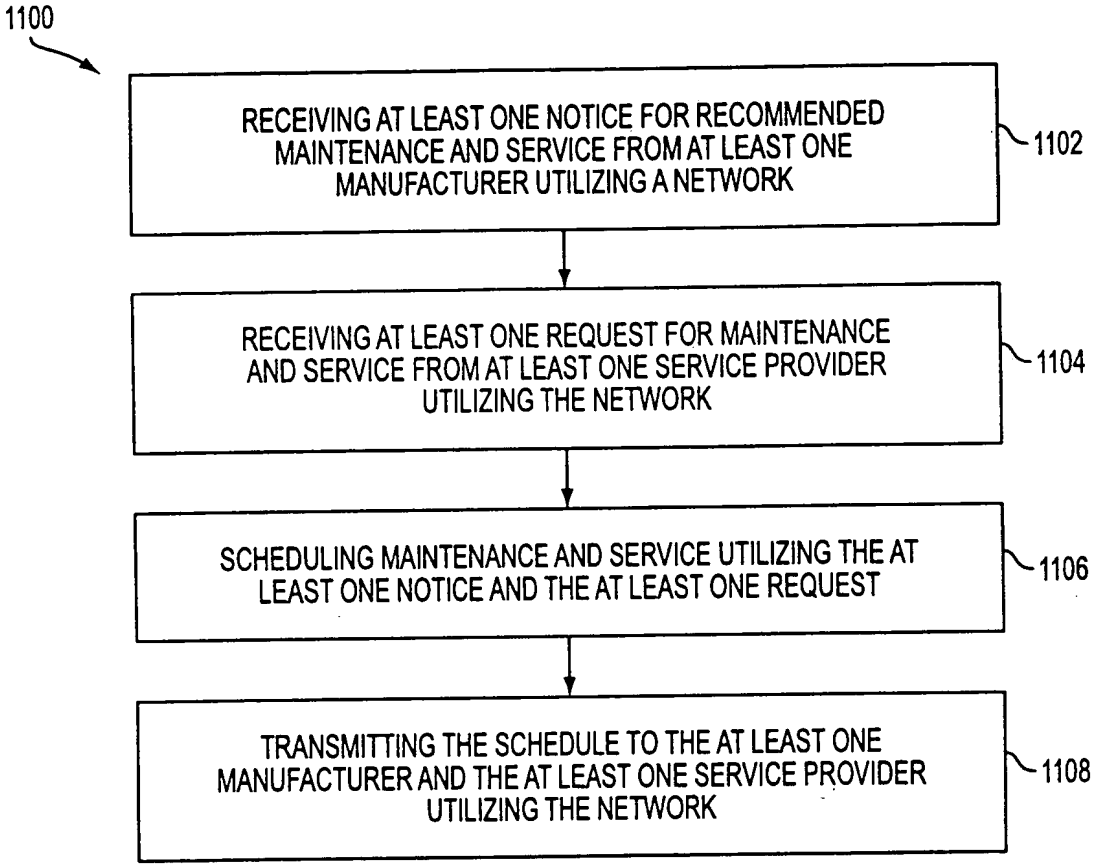


FIG. 11

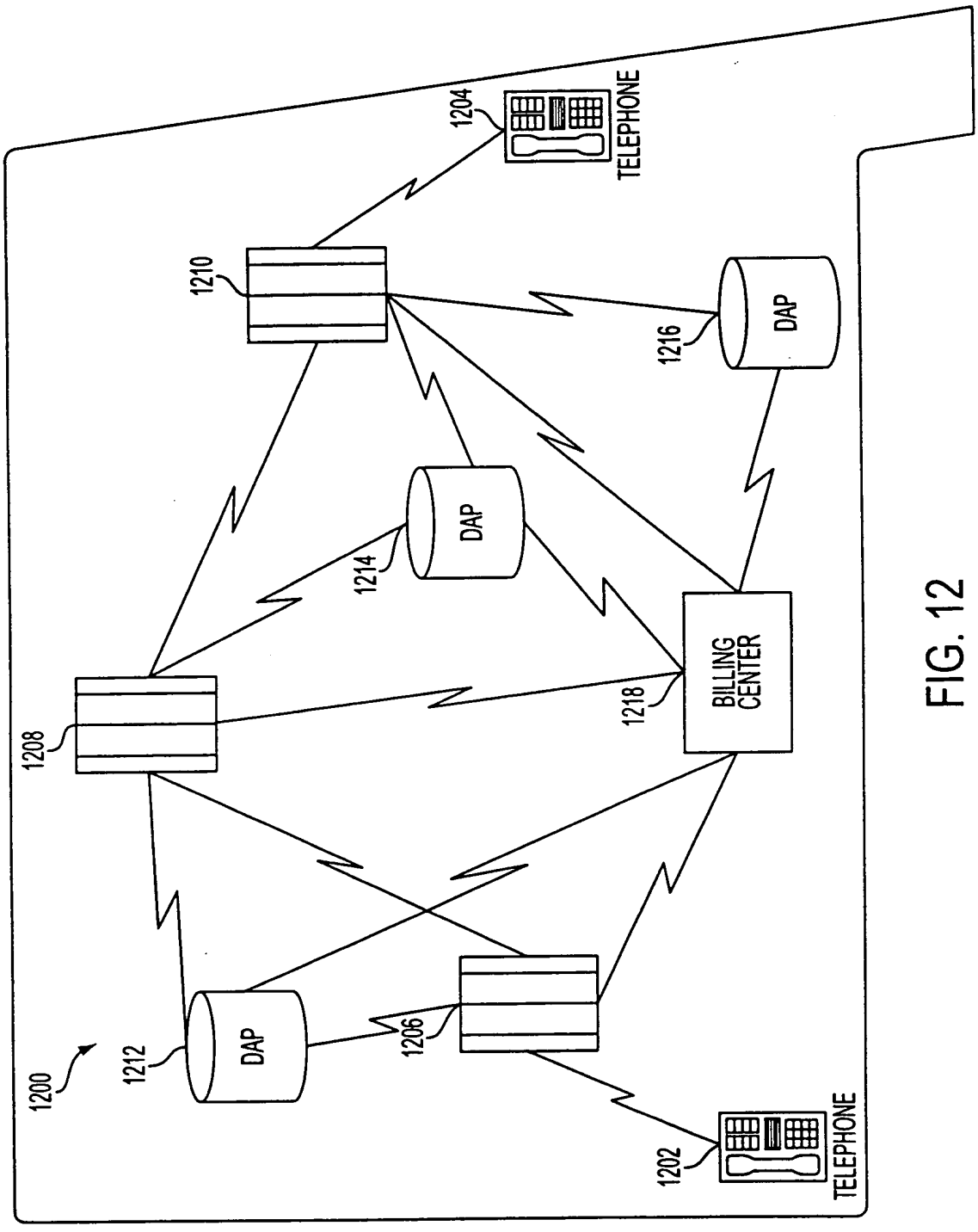


FIG. 12

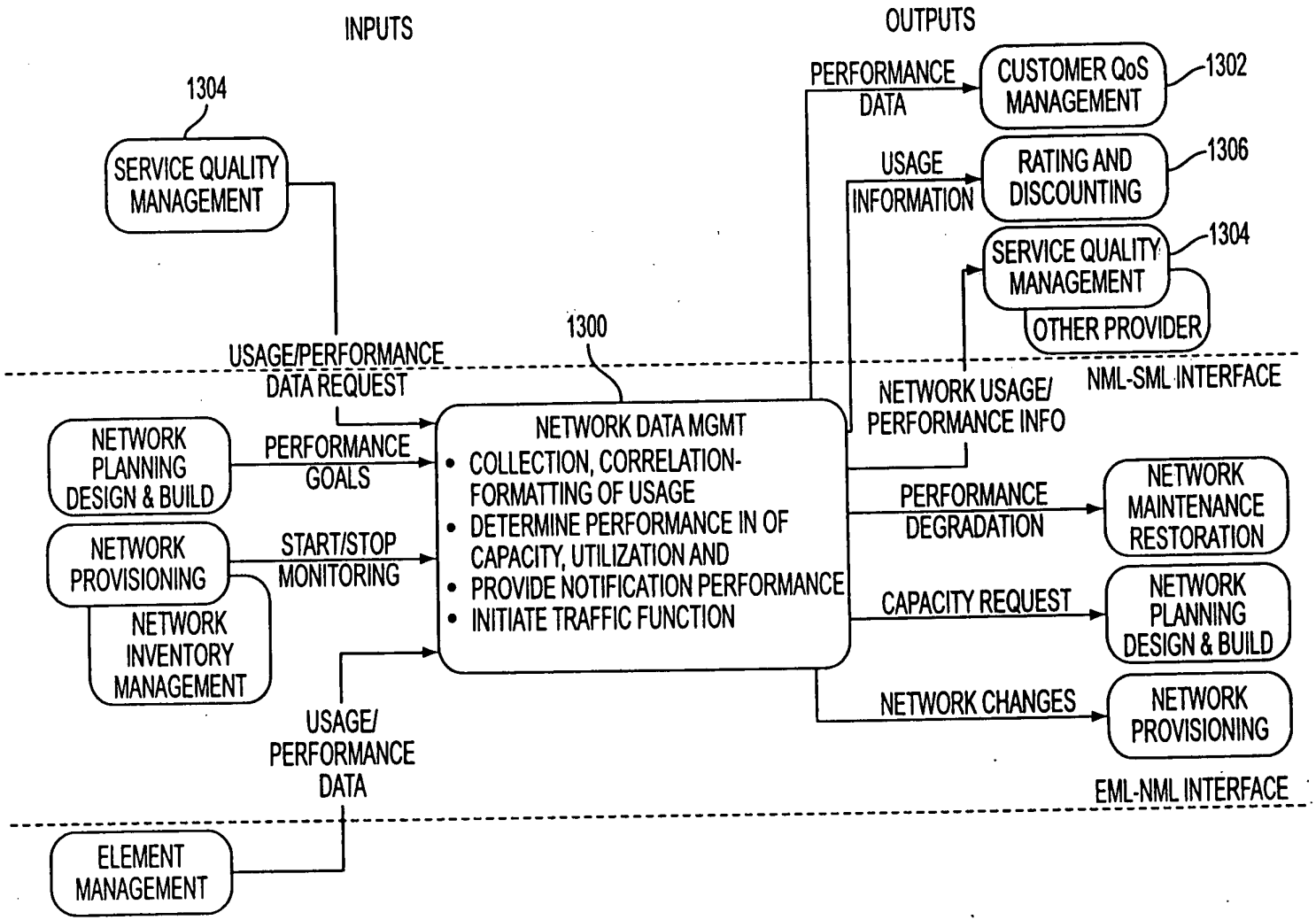


FIG. 13

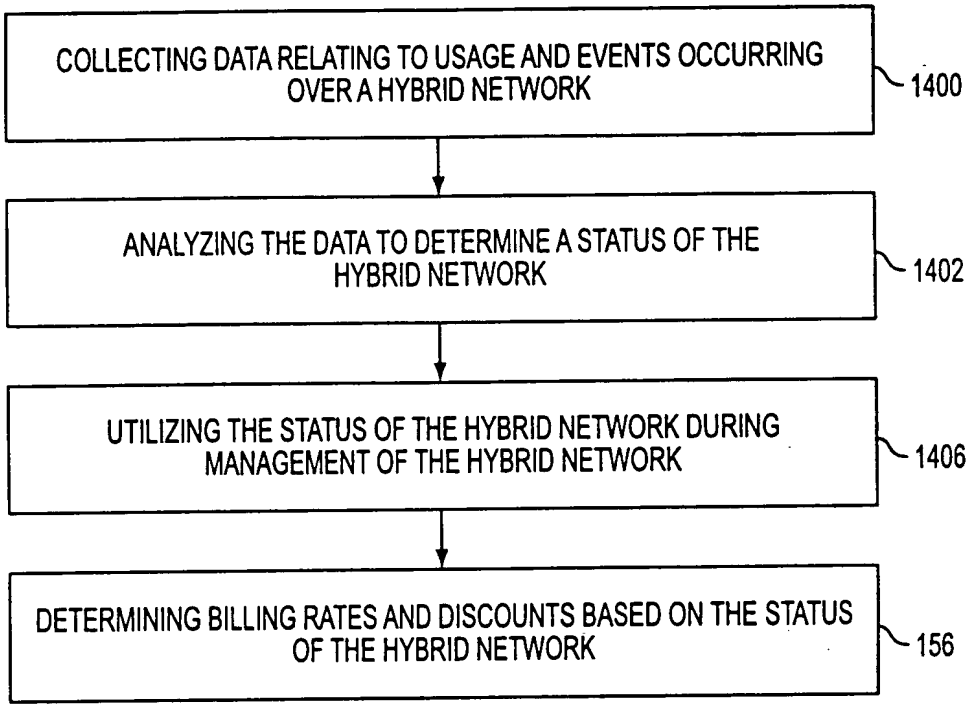


FIG. 14

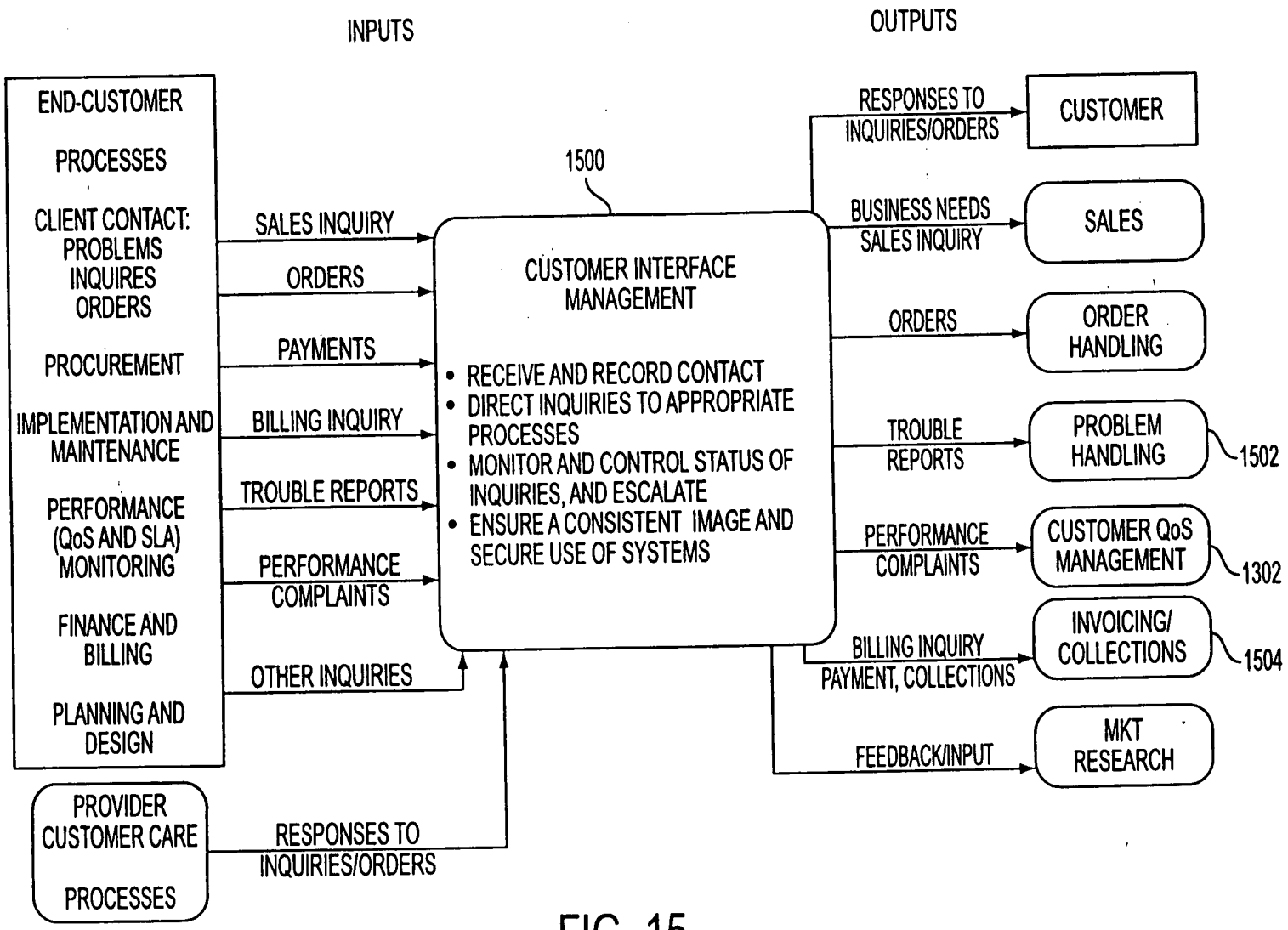


FIG. 15

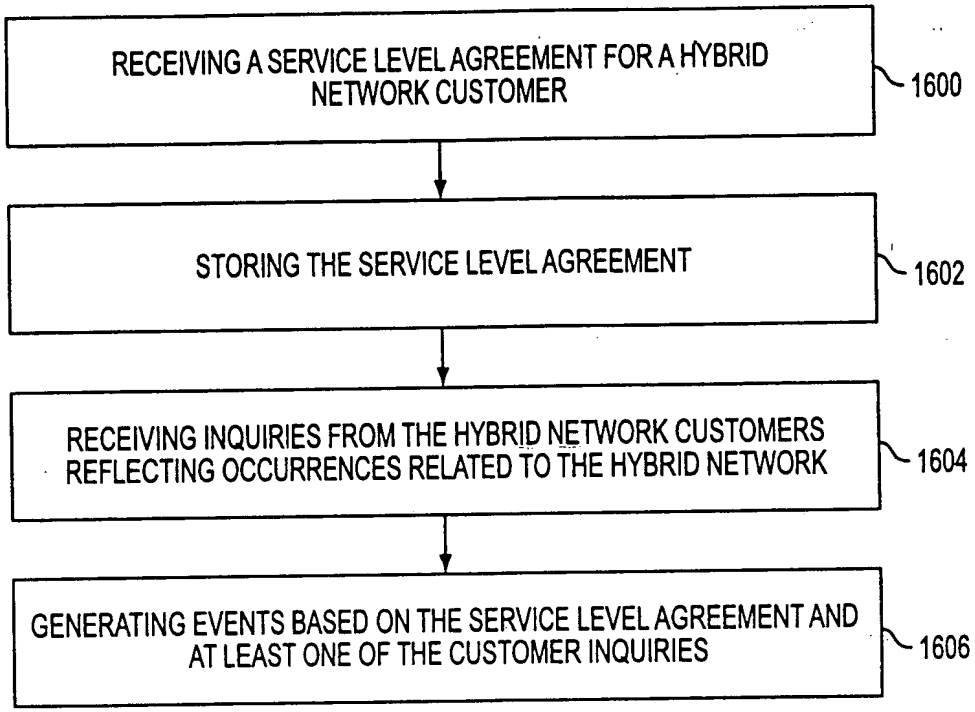


FIG. 16

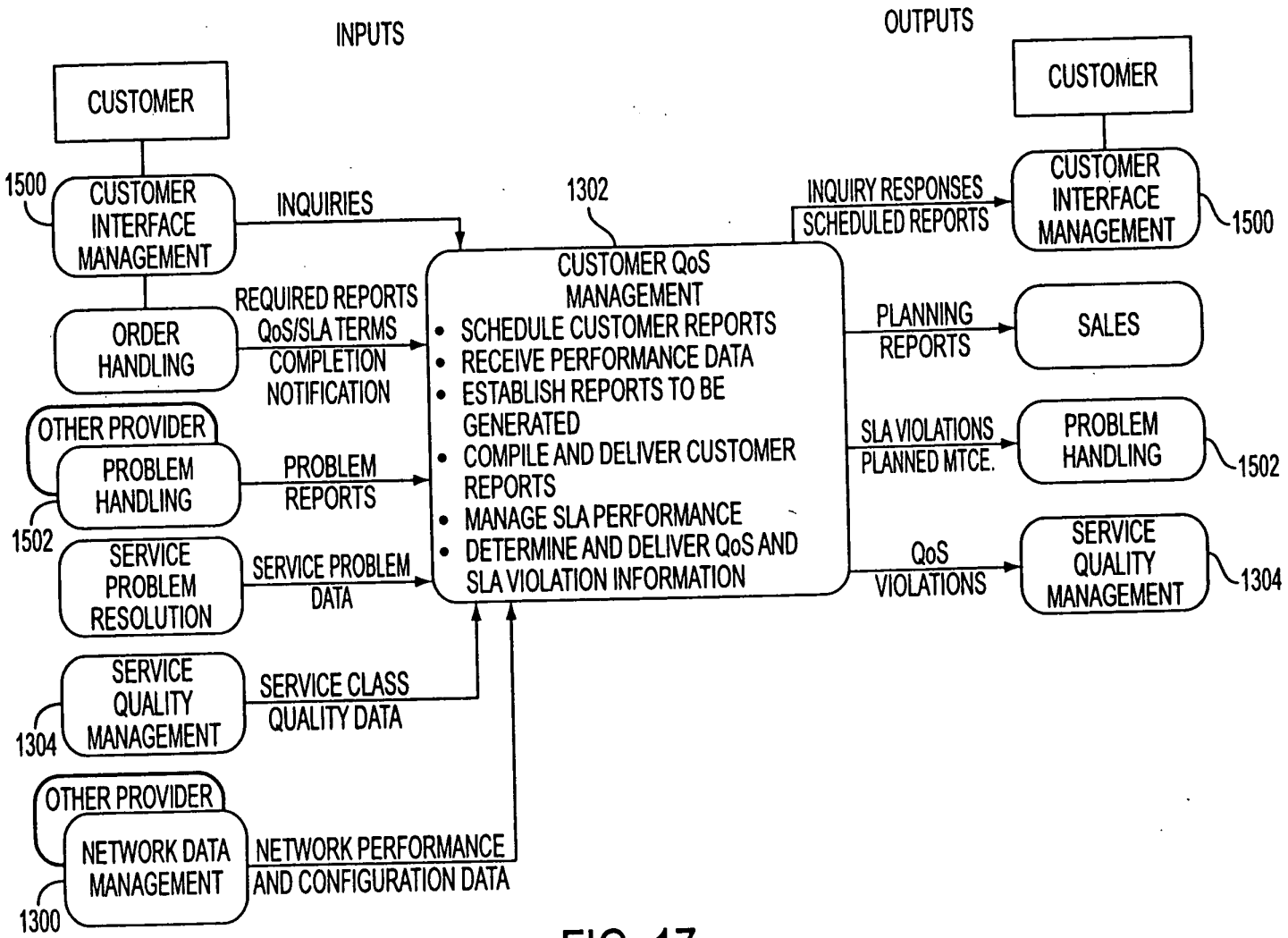


FIG. 17

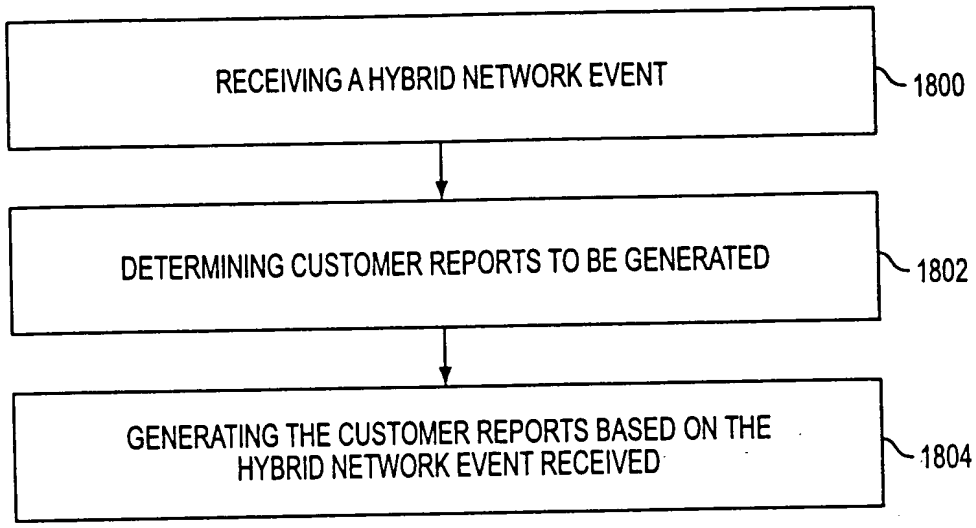


FIG. 18

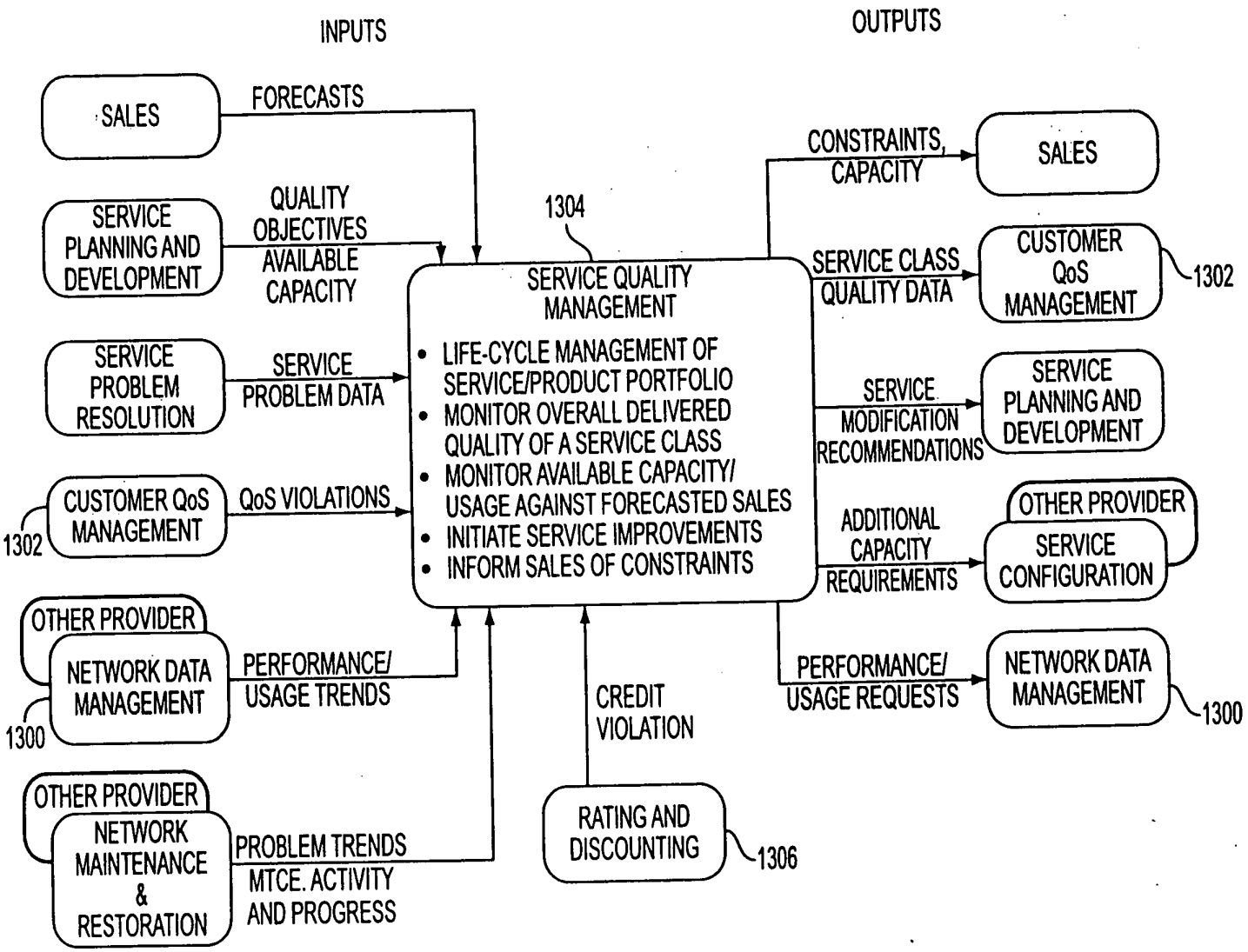


FIG. 19

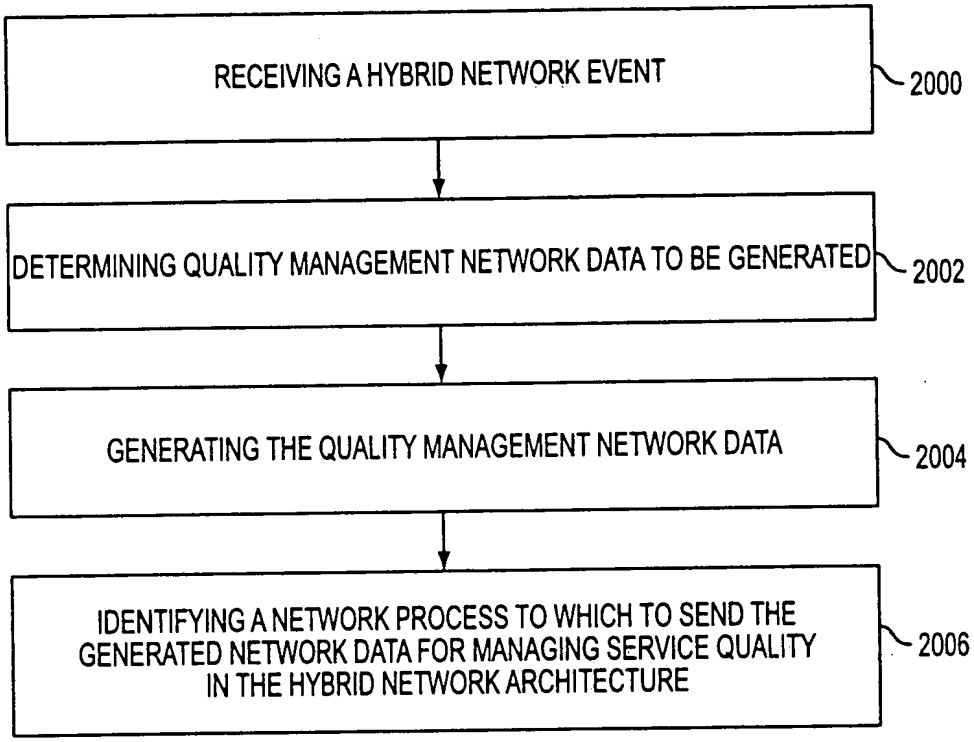
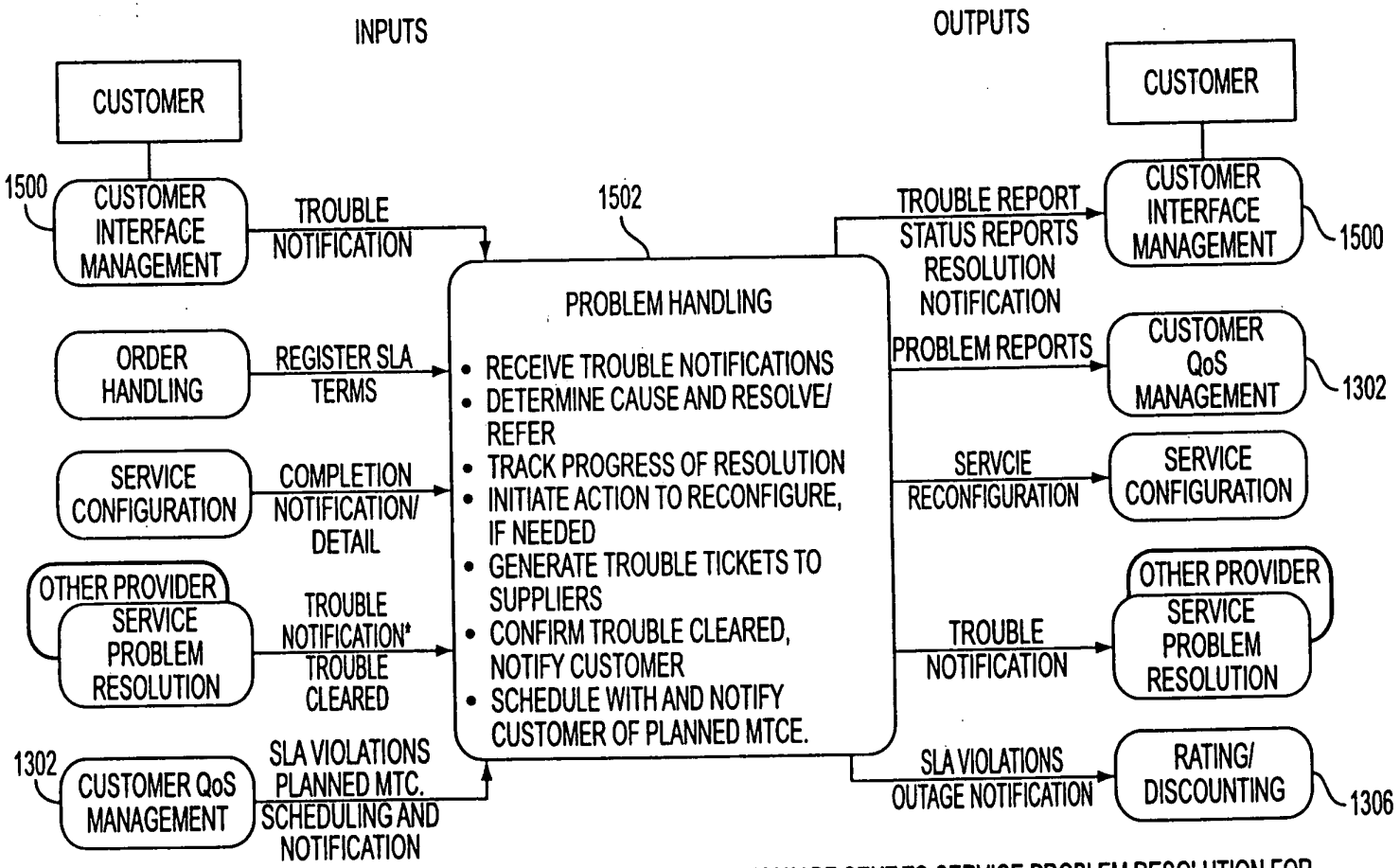


FIG. 20



* WHEN A TROUBLE IS REPORTED BY THE CUSTOMER, A TROUBLE REPORT MAY BE SENT TO SERVICE PROBLEM RESOLUTION FOR CORRECTION. WHEN A TROUBLE IS IDENTIFIED BY SERVICE PROBLEM RESOLUTION (VIA SERVICE QUALITY MANAGEMENT OR NETWORK MAINTENANCE AND RESTORATION) THEN PROBLEM HANDLING IS NOTIFIED IN ORDER TO INFORM THE CUSTOMER OF THE PROBLEM.

FIG. 21

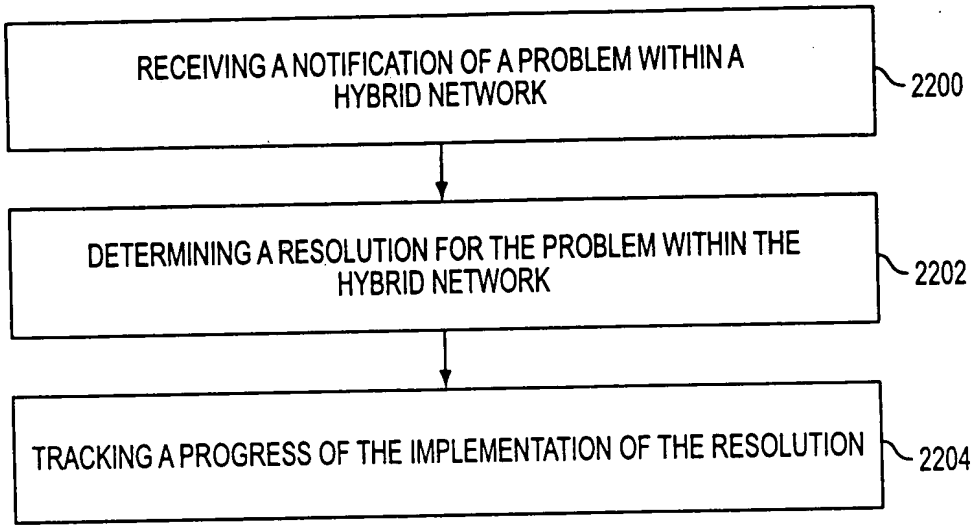


FIG. 22

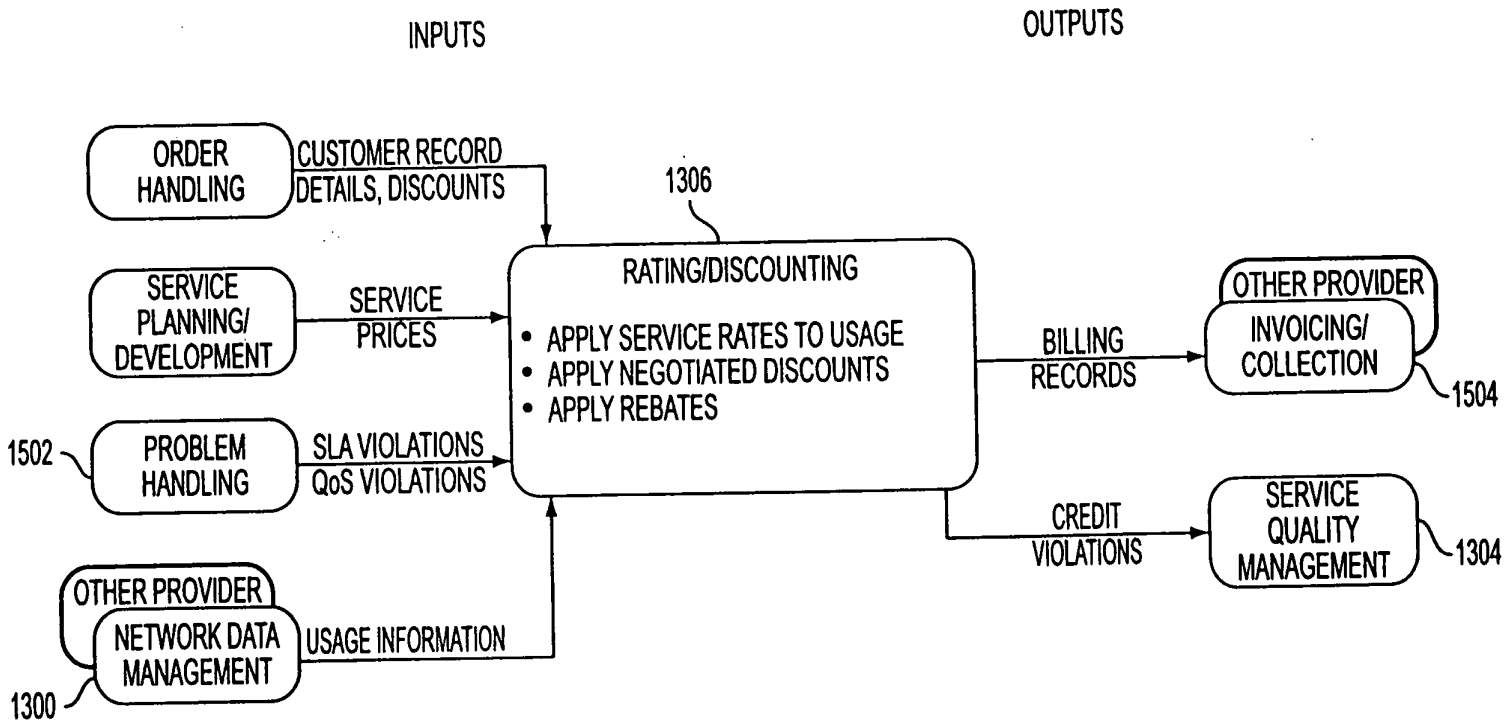


FIG. 23

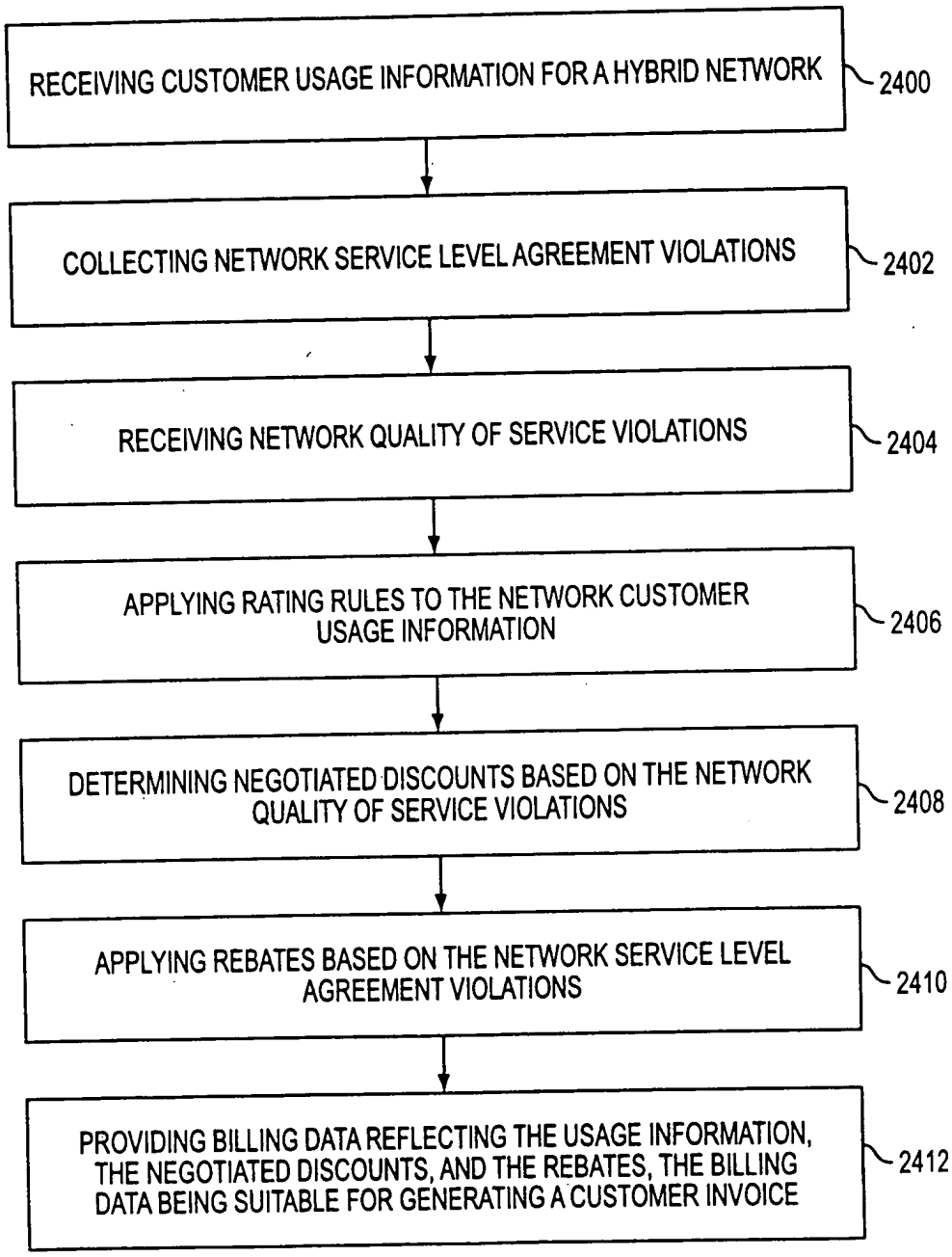


FIG. 24

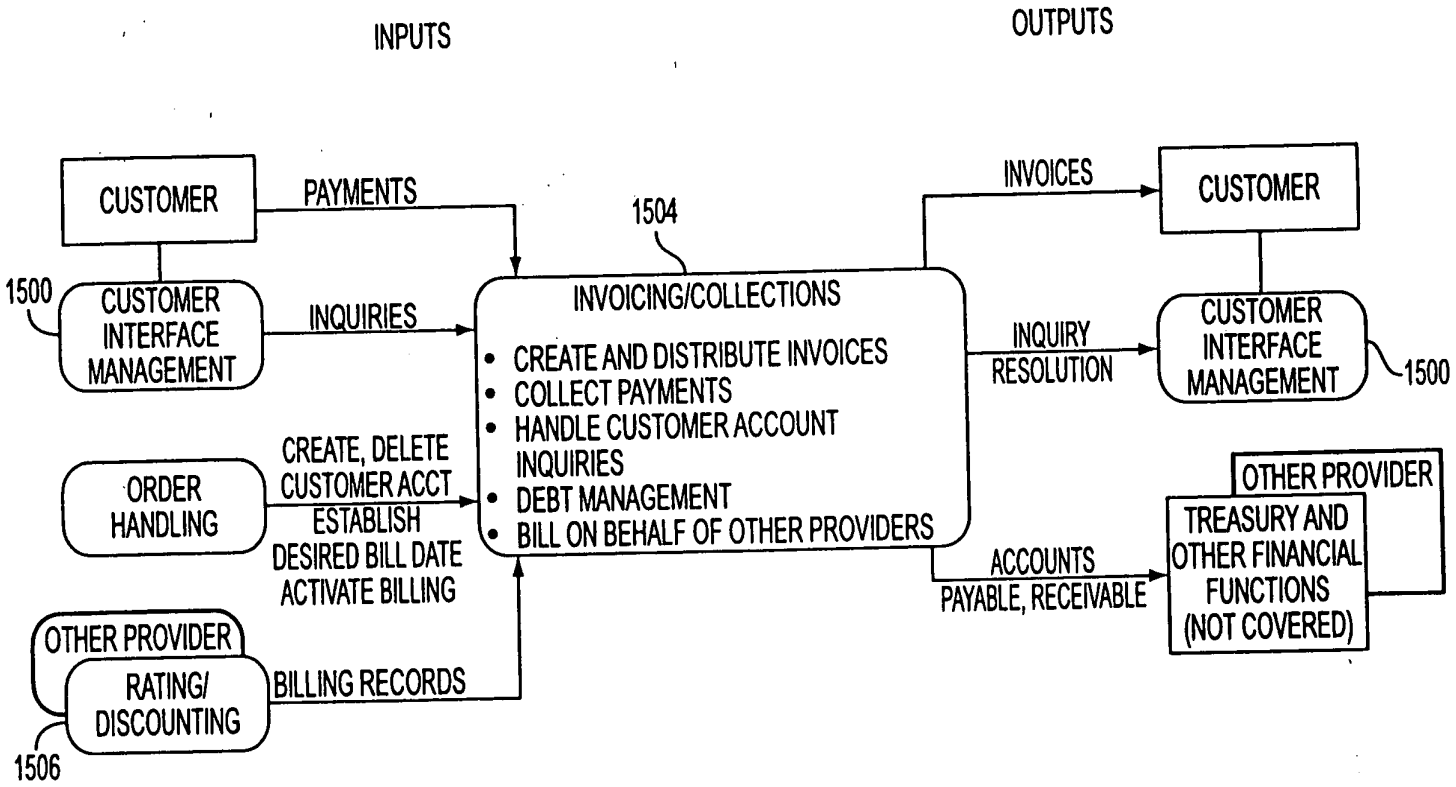


FIG. 25

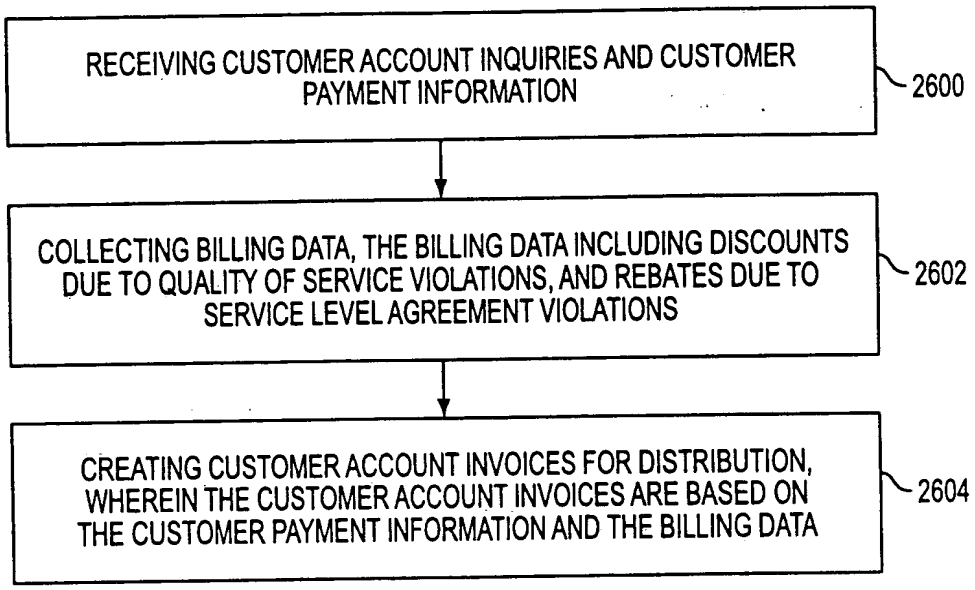


FIG. 26

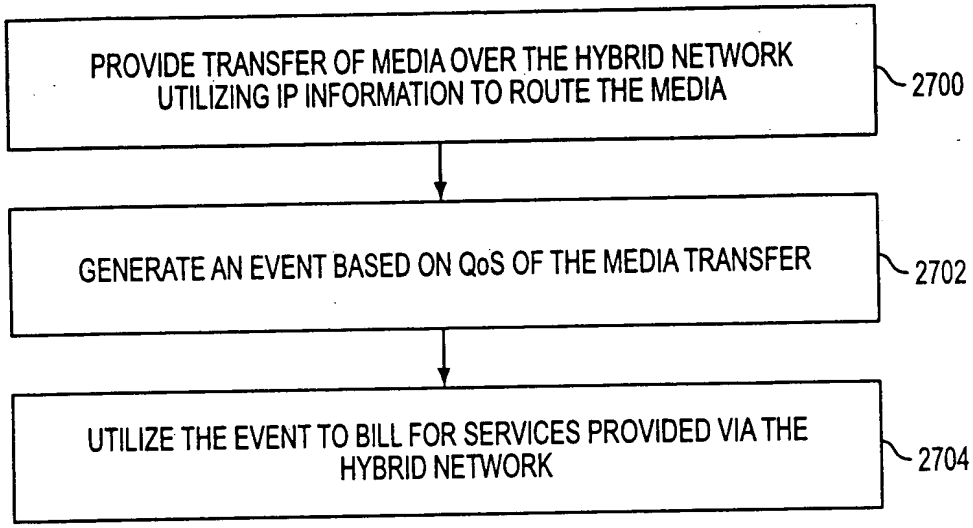


FIG. 27

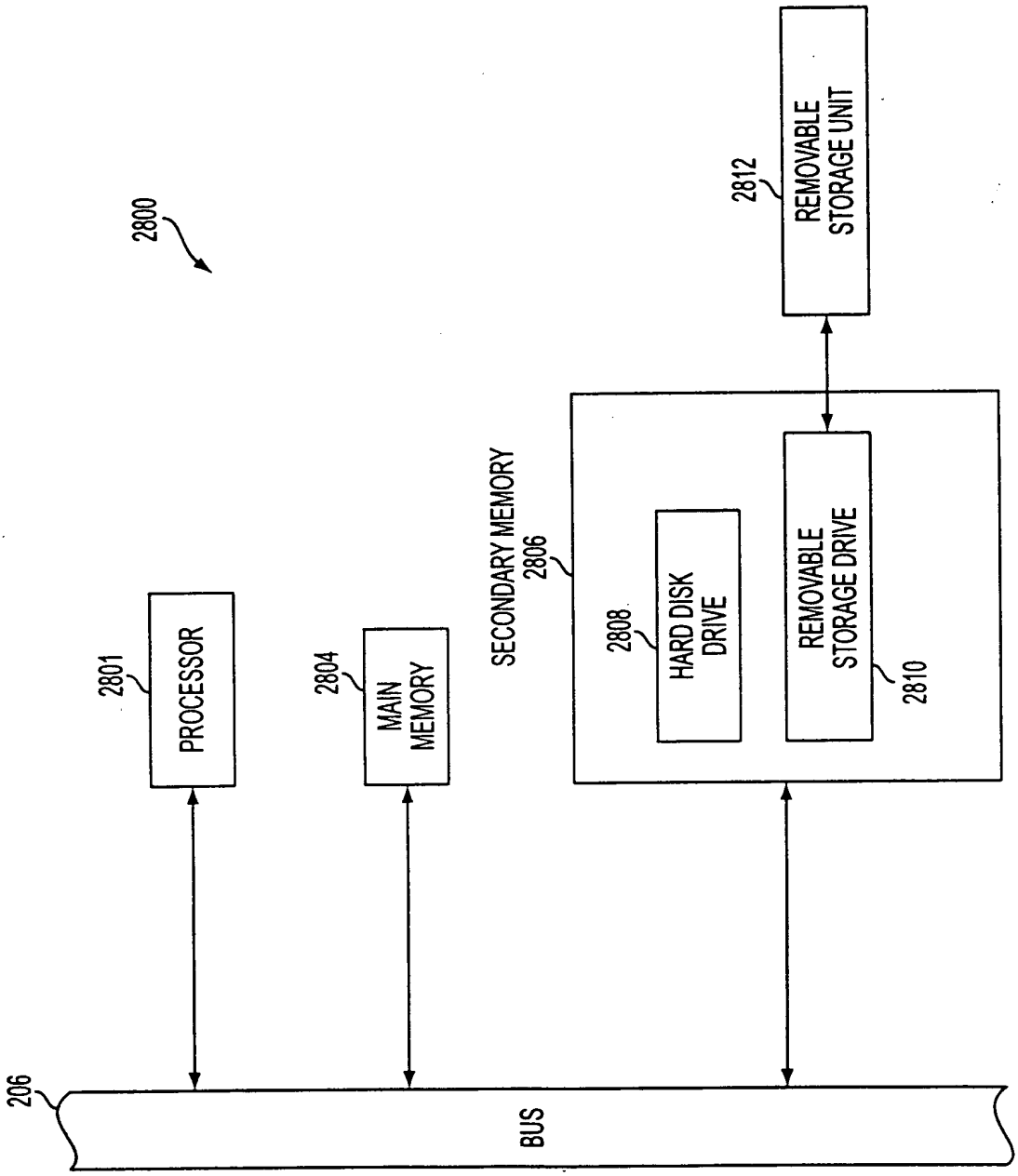


FIG. 28

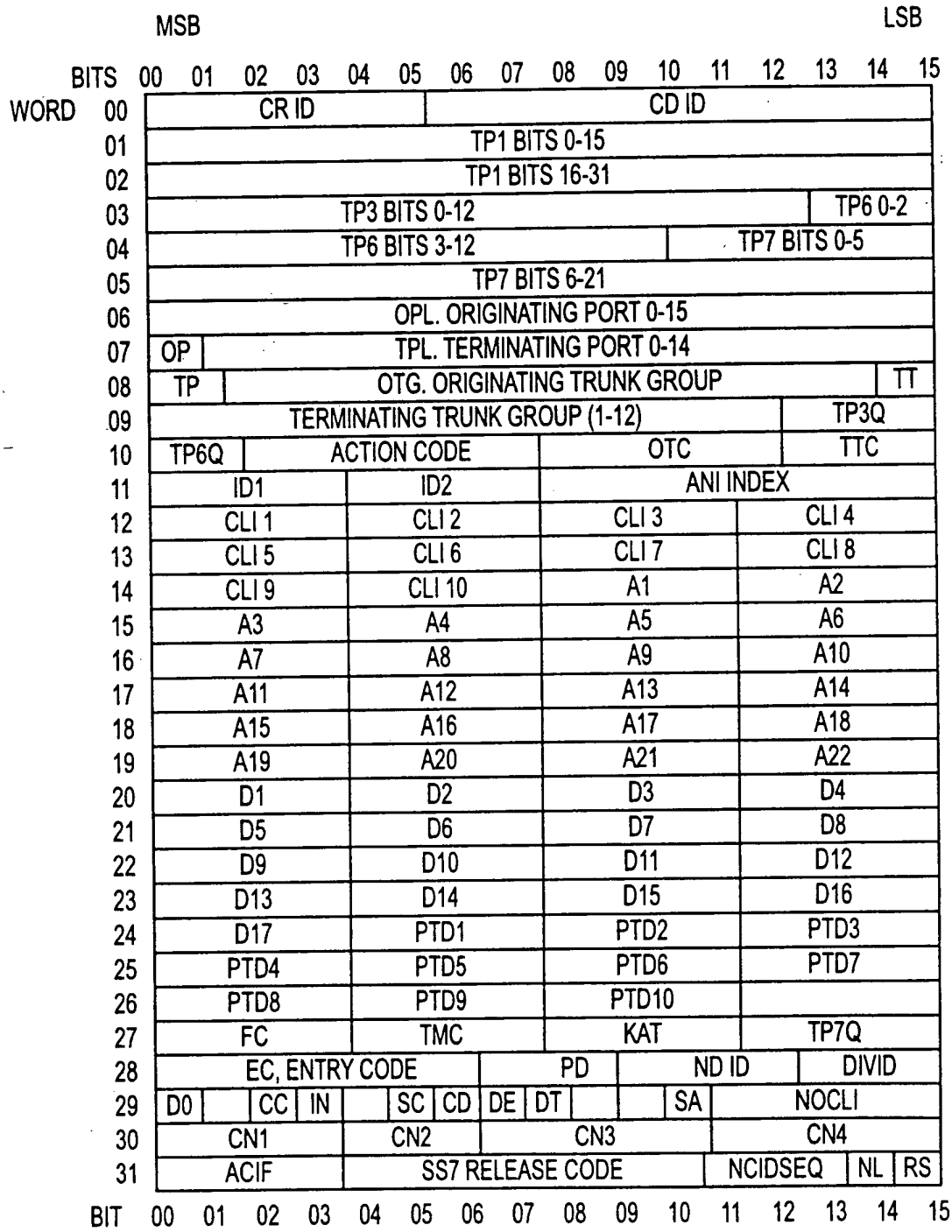


FIG. 29

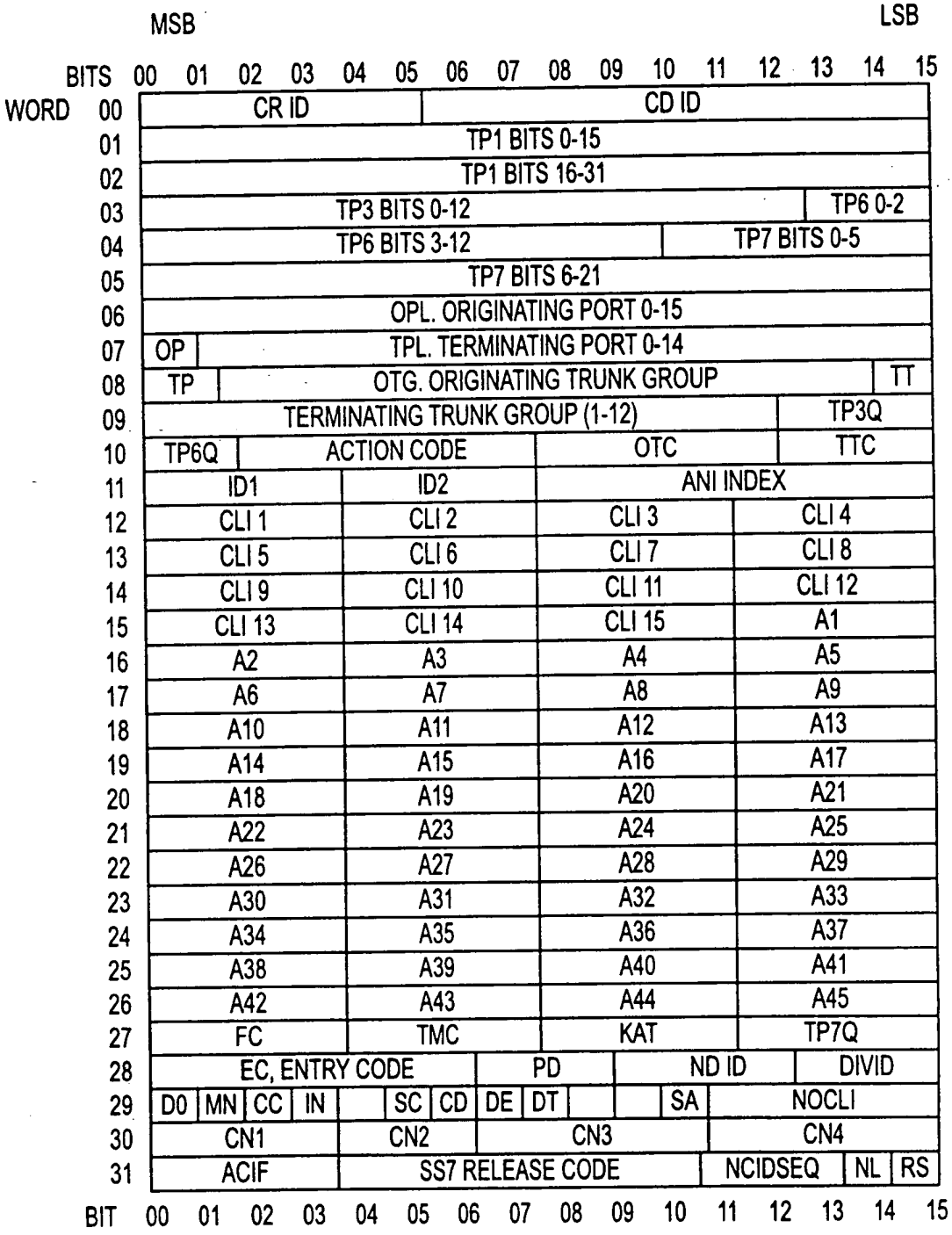


FIG. 30

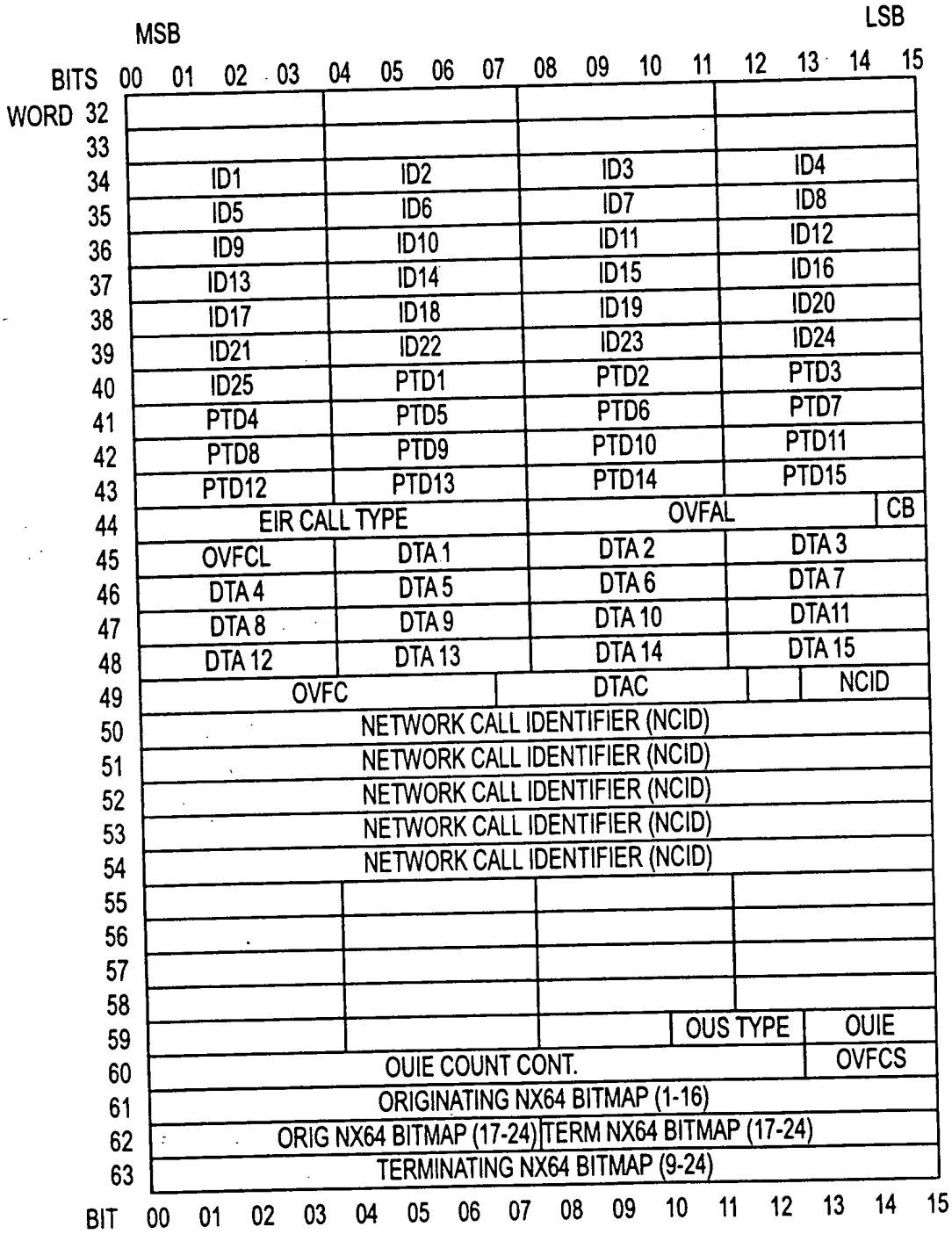


FIG. 31

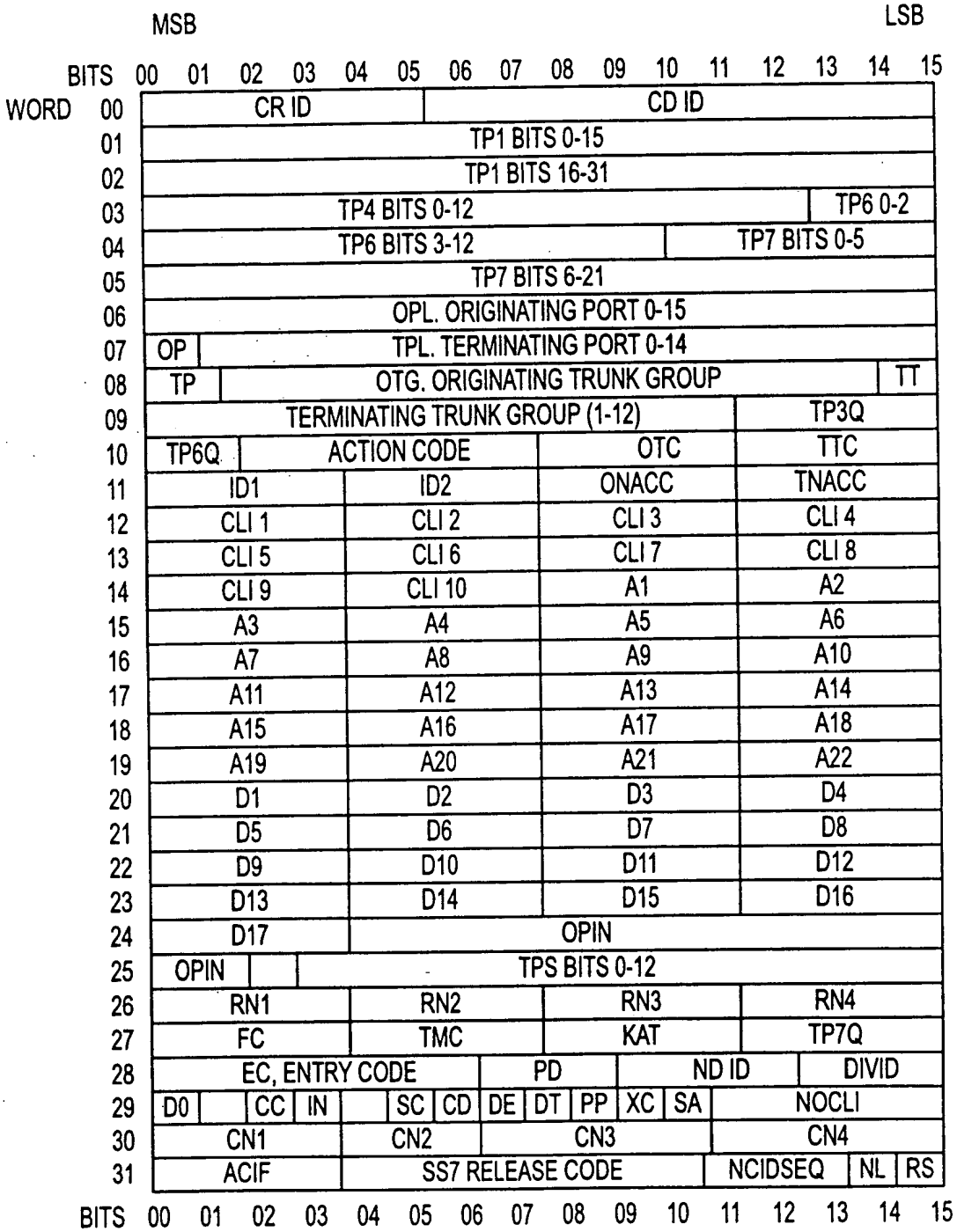
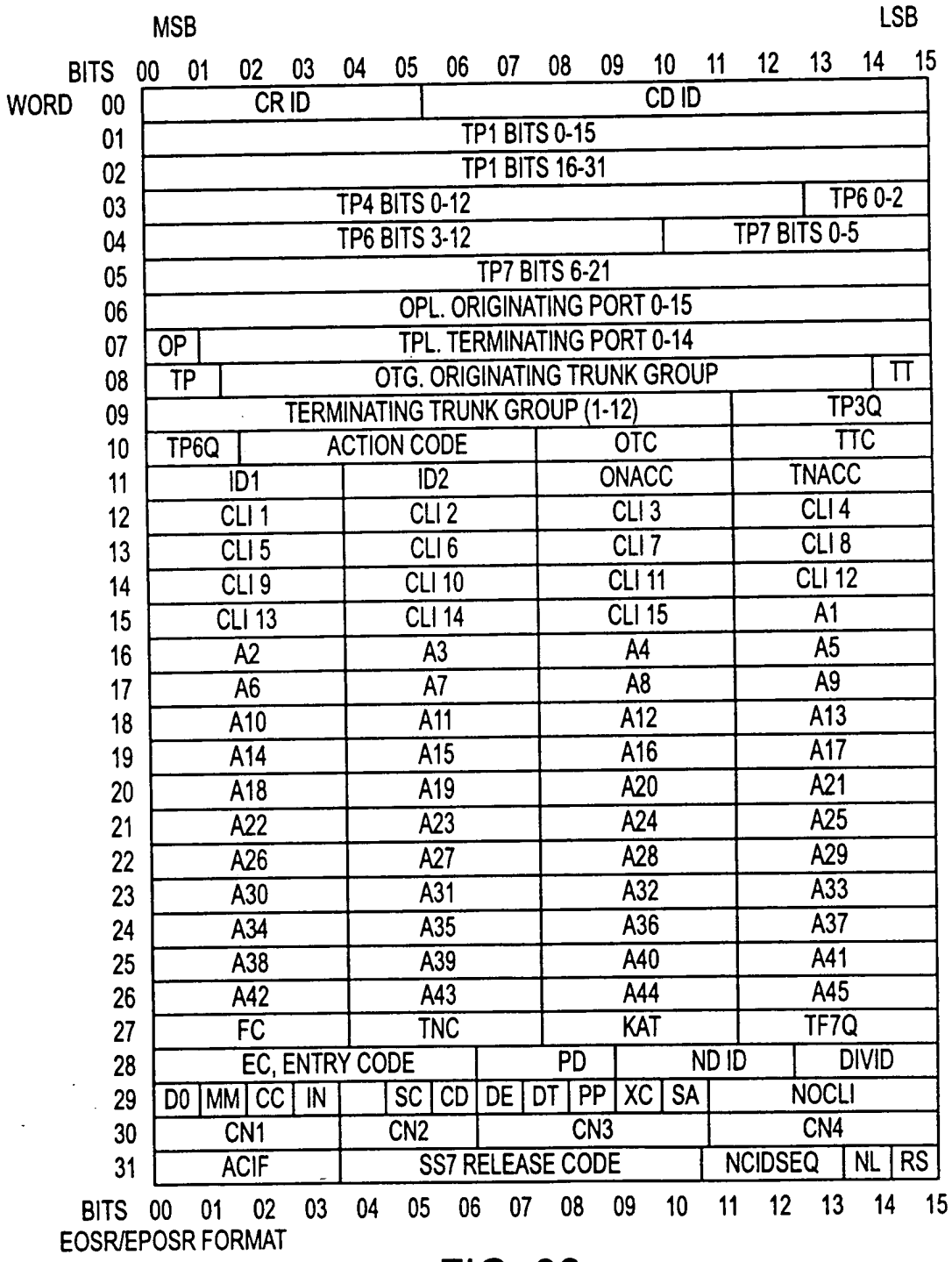


FIG. 32



EOSR/EPOSR FORMAT

FIG. 33

MSB															LSB
BITS	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15
32	T & C GUEST 1								T & C GUEST 2							
33	T & C GUEST 3								T & C GUEST 4							
34	ID1				ID2				ID3				ID4			
35	ID5				ID6				ID7				ID8			
36	ID9				ID10				ID11				ID12			
37	ID13				ID14				ID15				ID16			
38	ID17				ID18				ID19				ID20			
39	ID21				ID22				ID23				ID24			
40	ID25				PTD1				PTD2				PTD3			
41	PTD4				PTD5				PTD6				PTD7			
42	PTD8				PTD9				PTD10				PTD11			
43	PTD12				PTD13				PTD14				PTD15			
44	EIR CALL TYPE								OVFAL							CB
45	OVFCL				DTA 1				DTA 2				DTA 3			
46	DTA 4				DTA 5				DTA 6				DTA 7			
47	DTA 8				DTA 9				DTA 10				DTA11			
48	DTA 12				DTA 13				DTA 14				DTA 15			
49	OVFC								DTAC						NCID	
50	NETWORK CALL IDENTIFIER (NCID)															
51	NETWORK CALL IDENTIFIER (NCID)															
52	NETWORK CALL IDENTIFIER (NCID)															
53	NETWORK CALL IDENTIFIER (NCID)															
54	NETWORK CALL IDENTIFIER (NCID)															
55	T & C ROOM 1								T & C ROOM 2							
56	T & C ROOM 3								T & C ROOM 4							
57	T & C ROOM 5								T & C ROOM 6							
58	EAC1				EAC2				EAC3				EAC4			
59	EAC5				EAC6				EAC7				EAC8			
60	EAC9				EAC10				EAC11				EAC12			
61	OPIN														OVFCS	
62	TP5-OPERATOR RELEASE															
63	RN1				RN2				RN3				RN4			
BIT	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15

FIG. 34

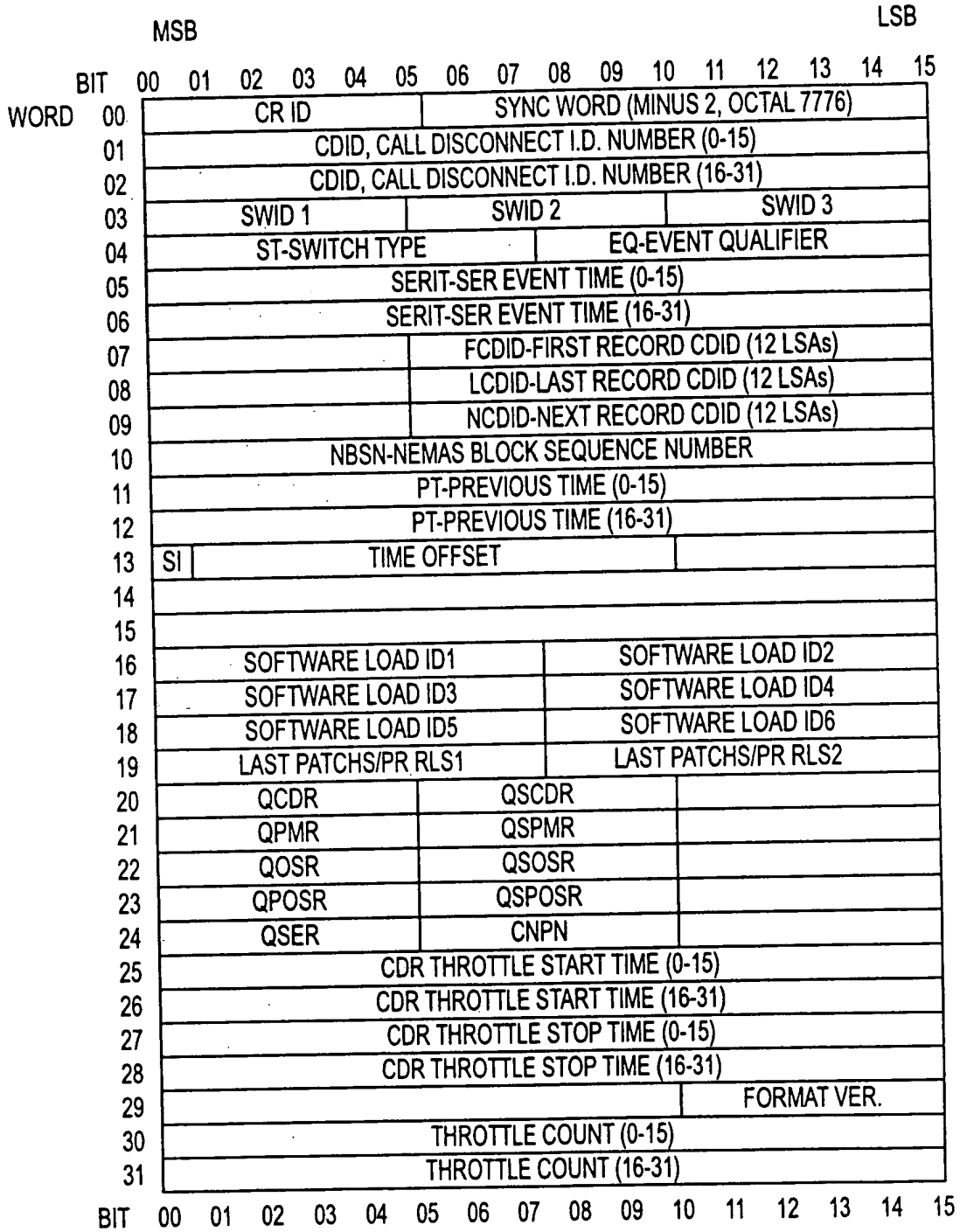


FIG. 35

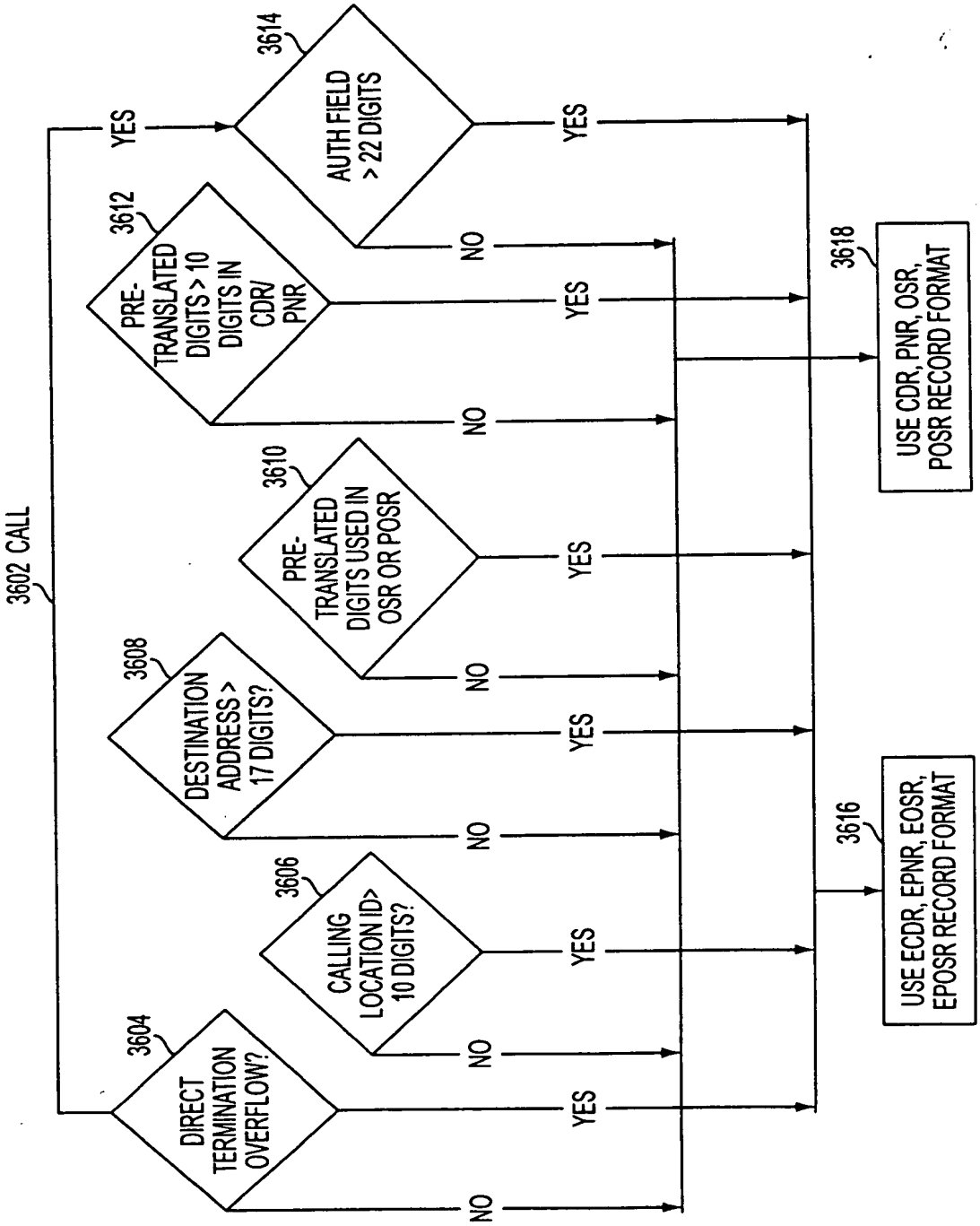


FIG. 36

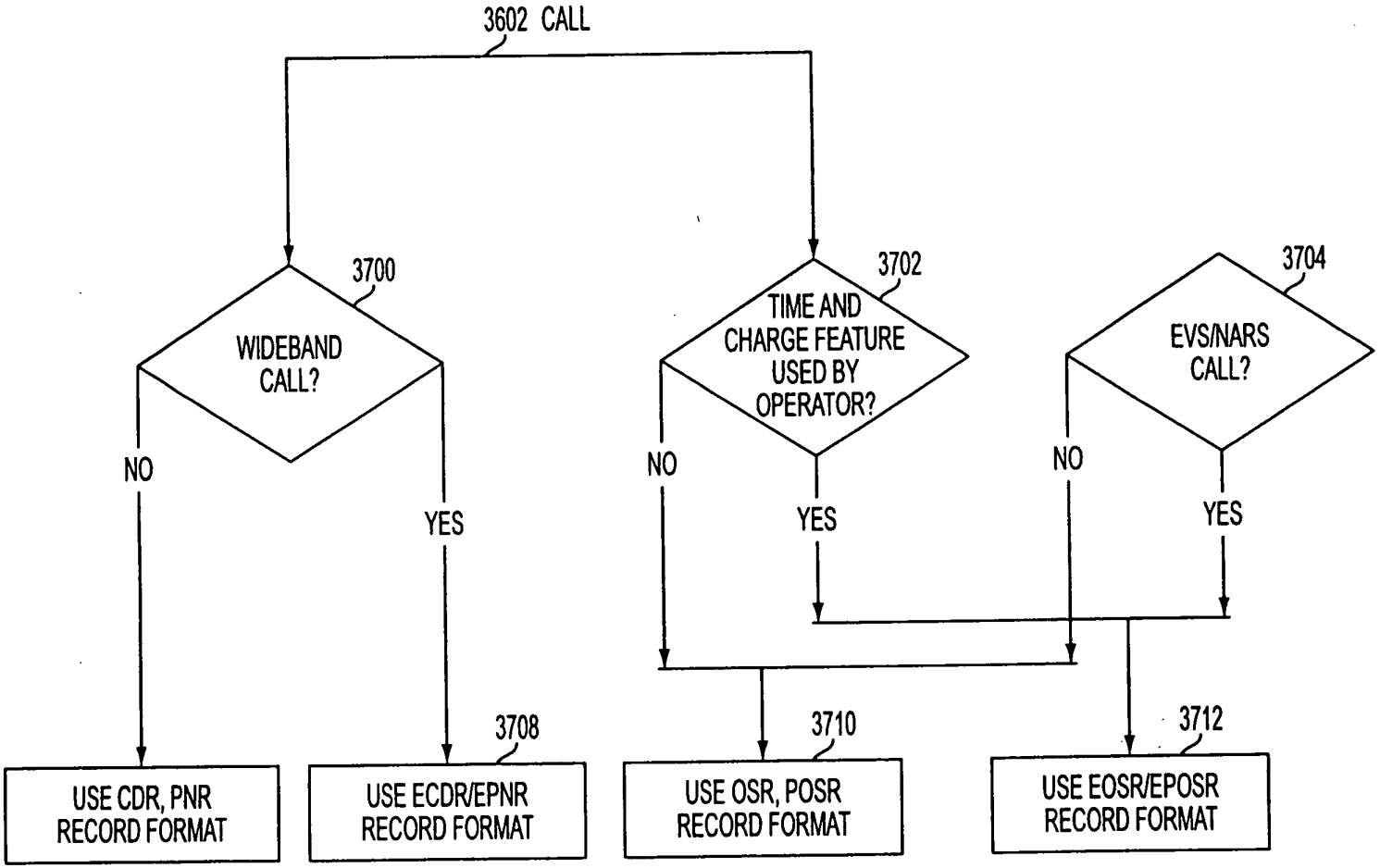


FIG. 37

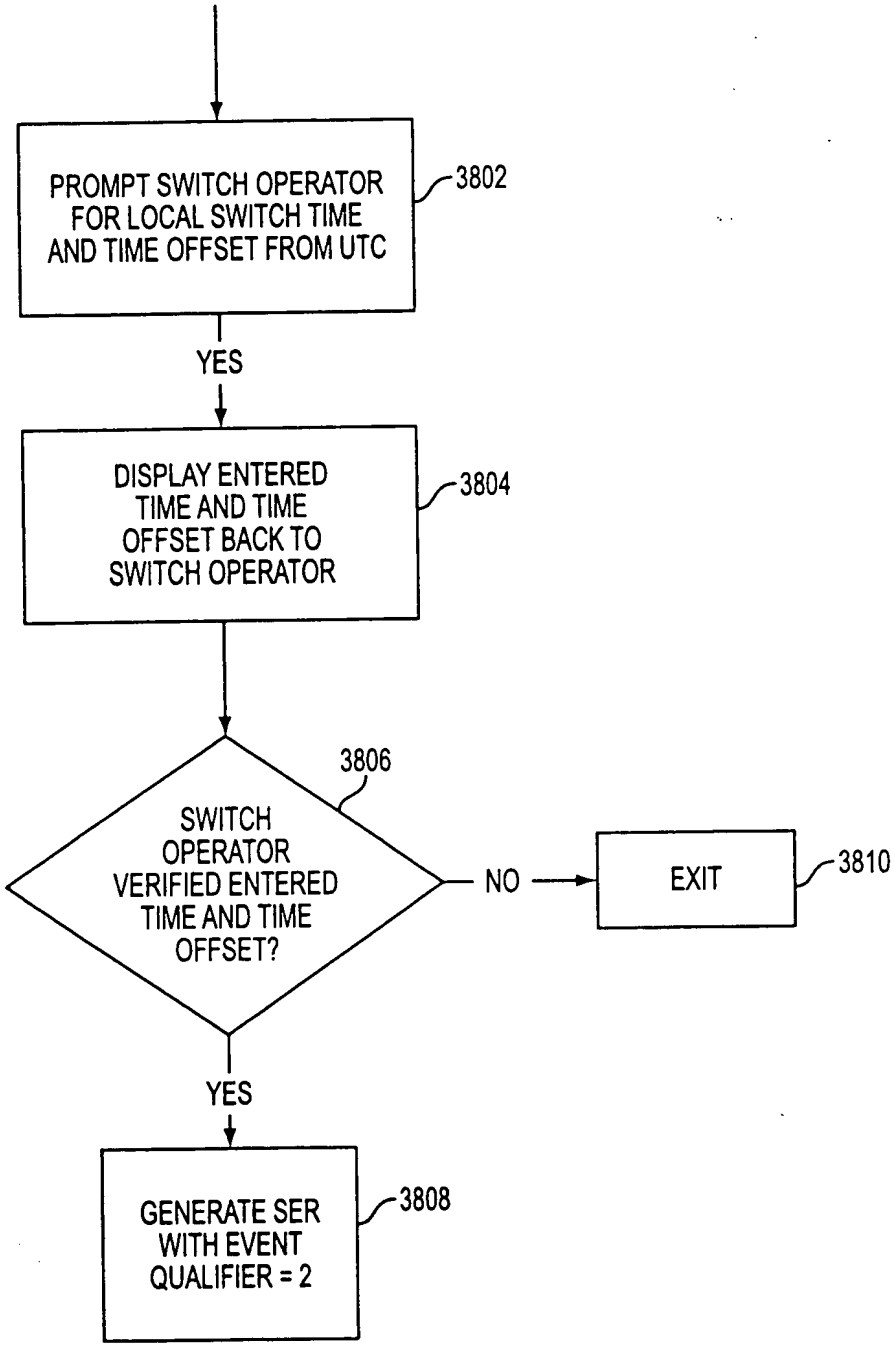


FIG. 38

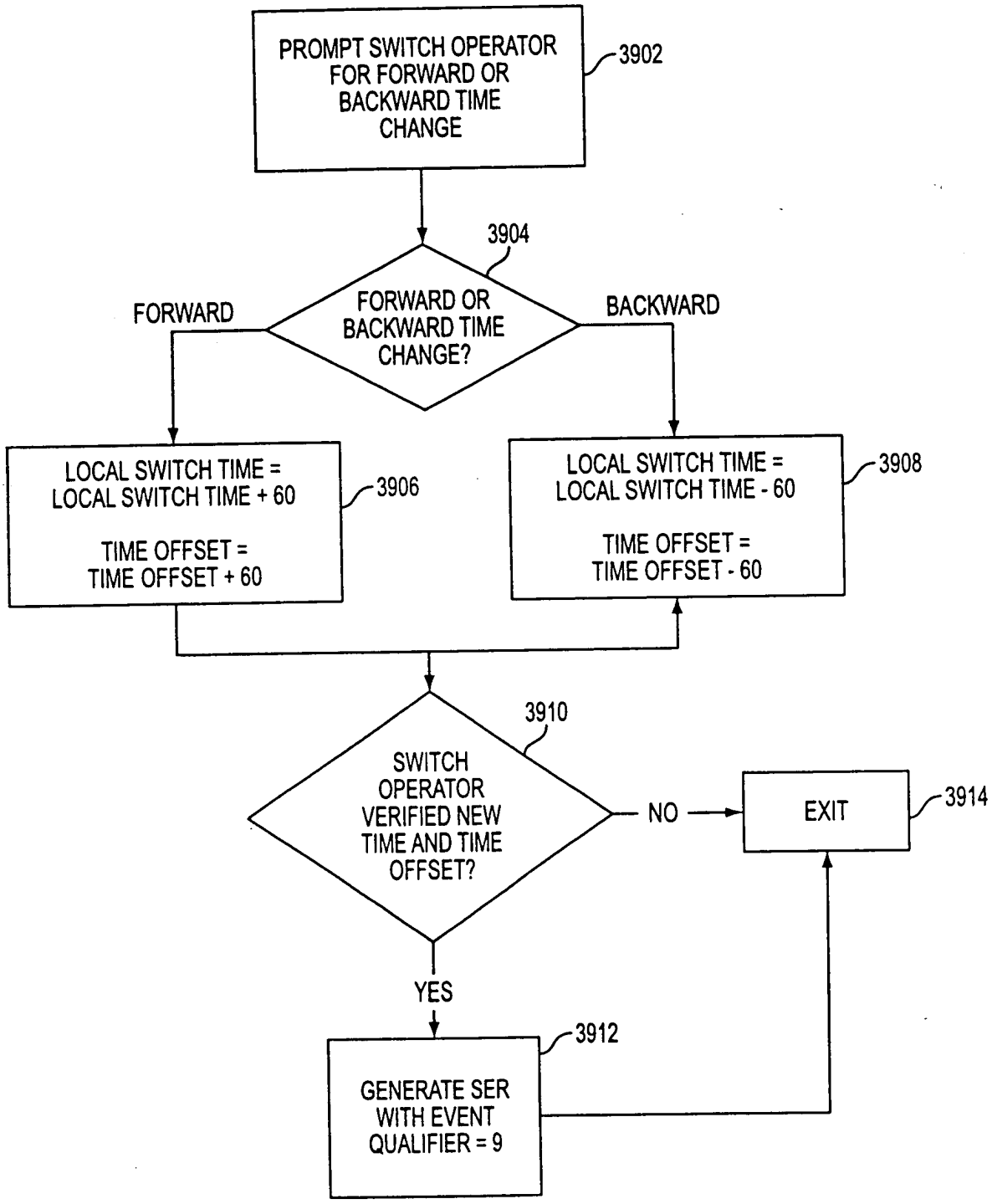


FIG. 39

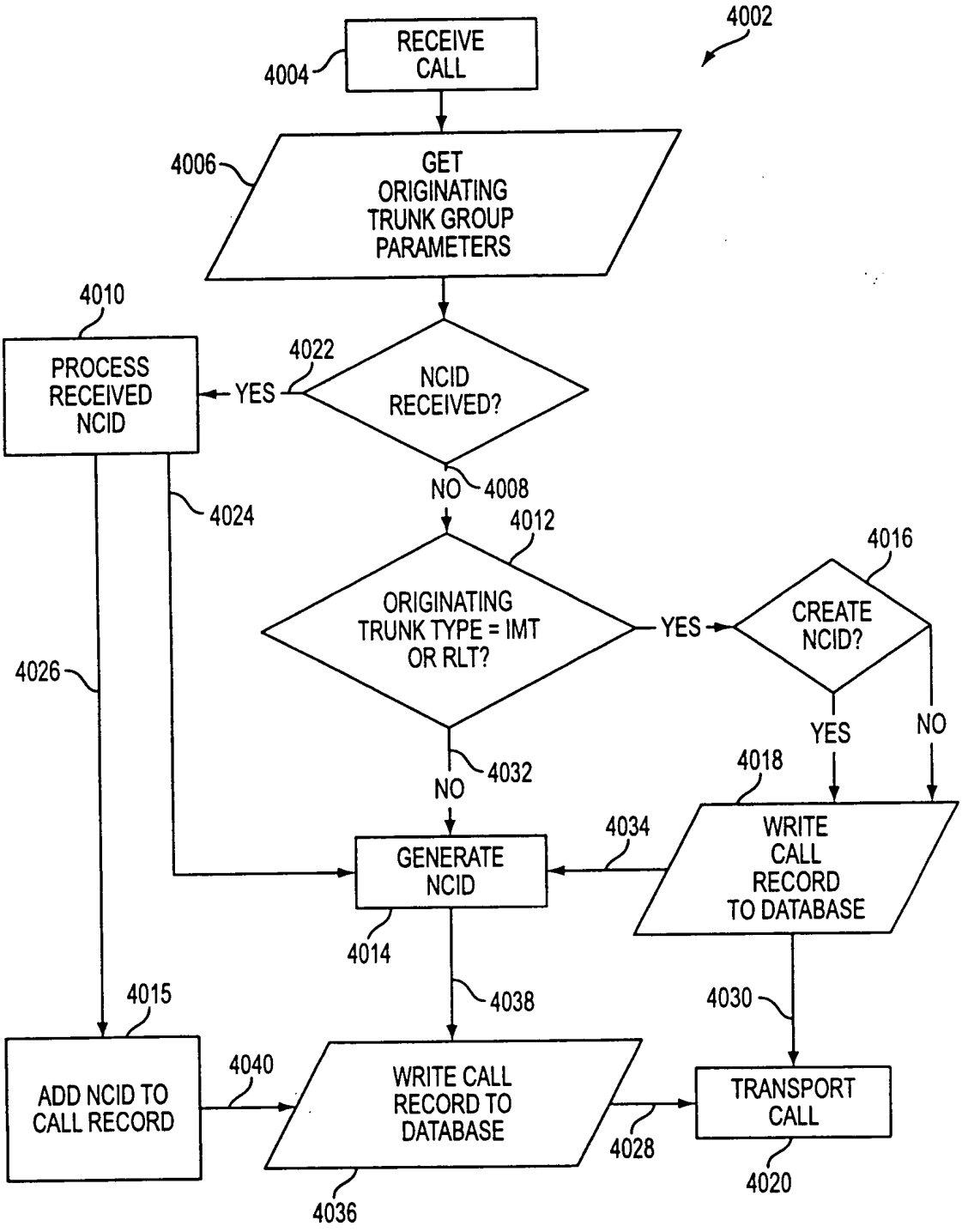


FIG. 40

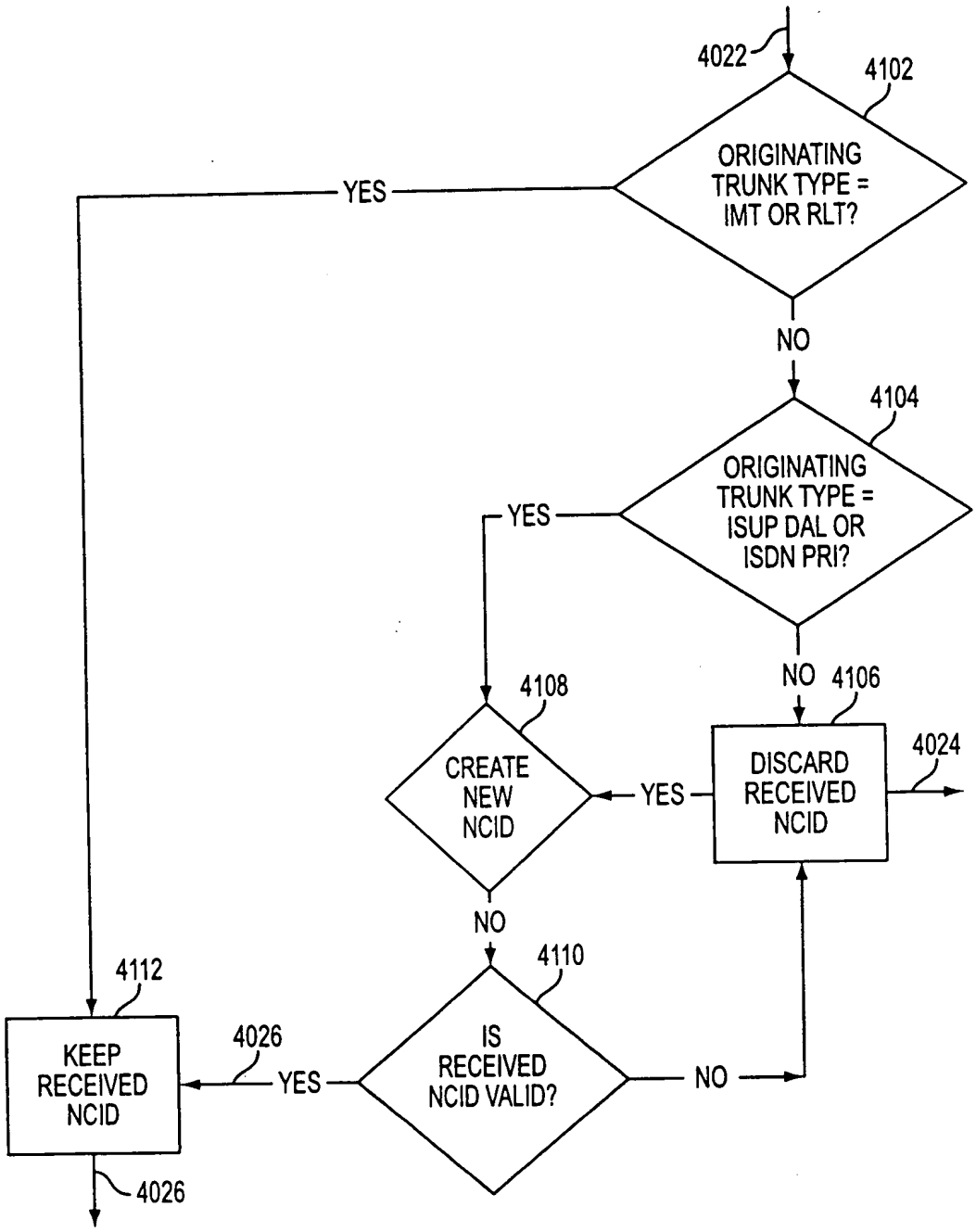


FIG. 41

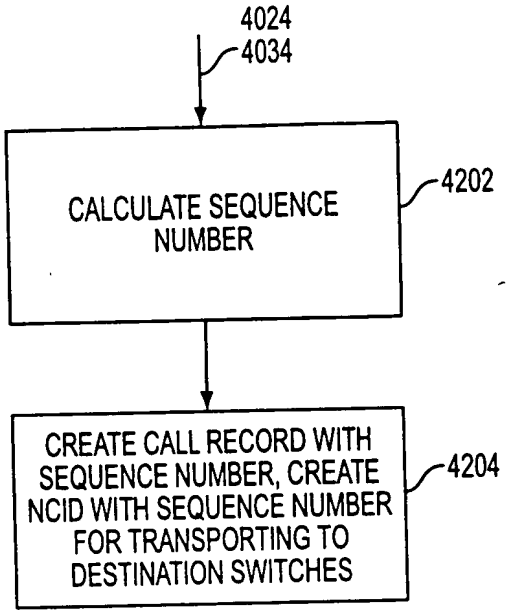


FIG. 42

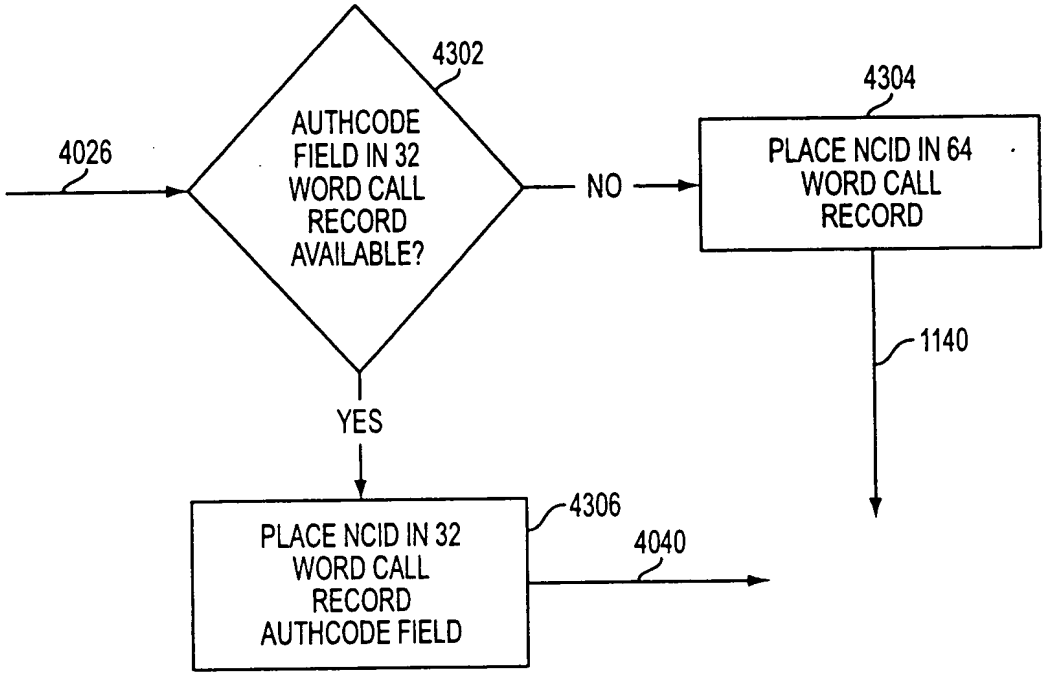


FIG. 43

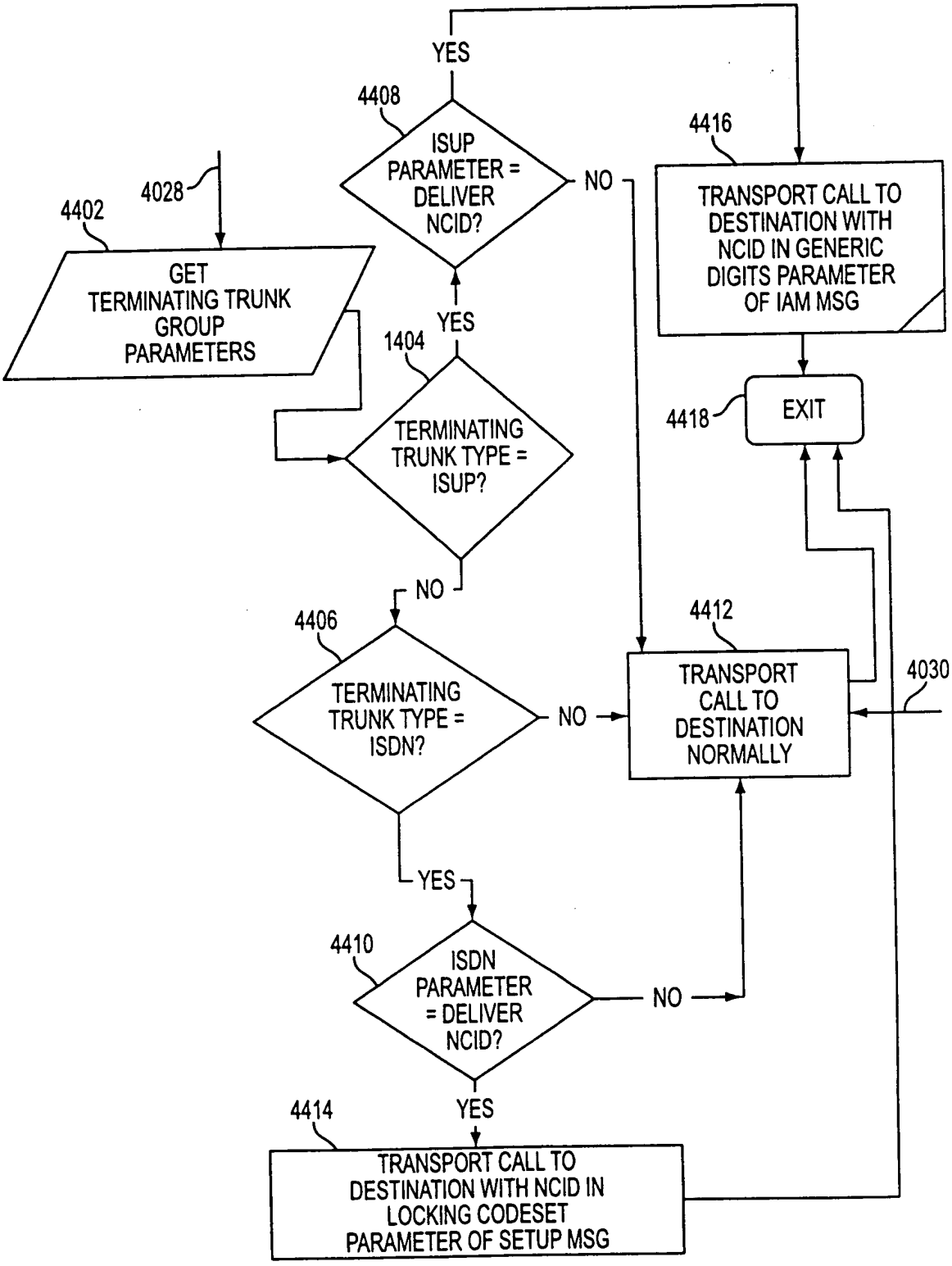


FIG. 44

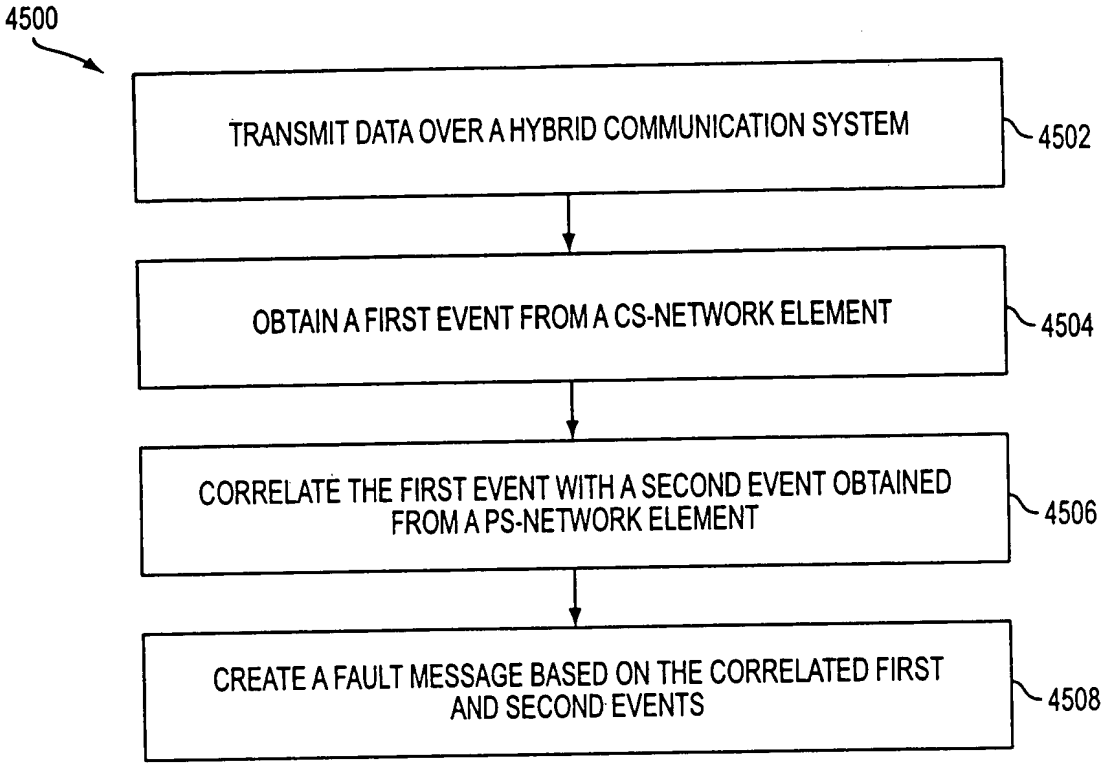


FIG. 45

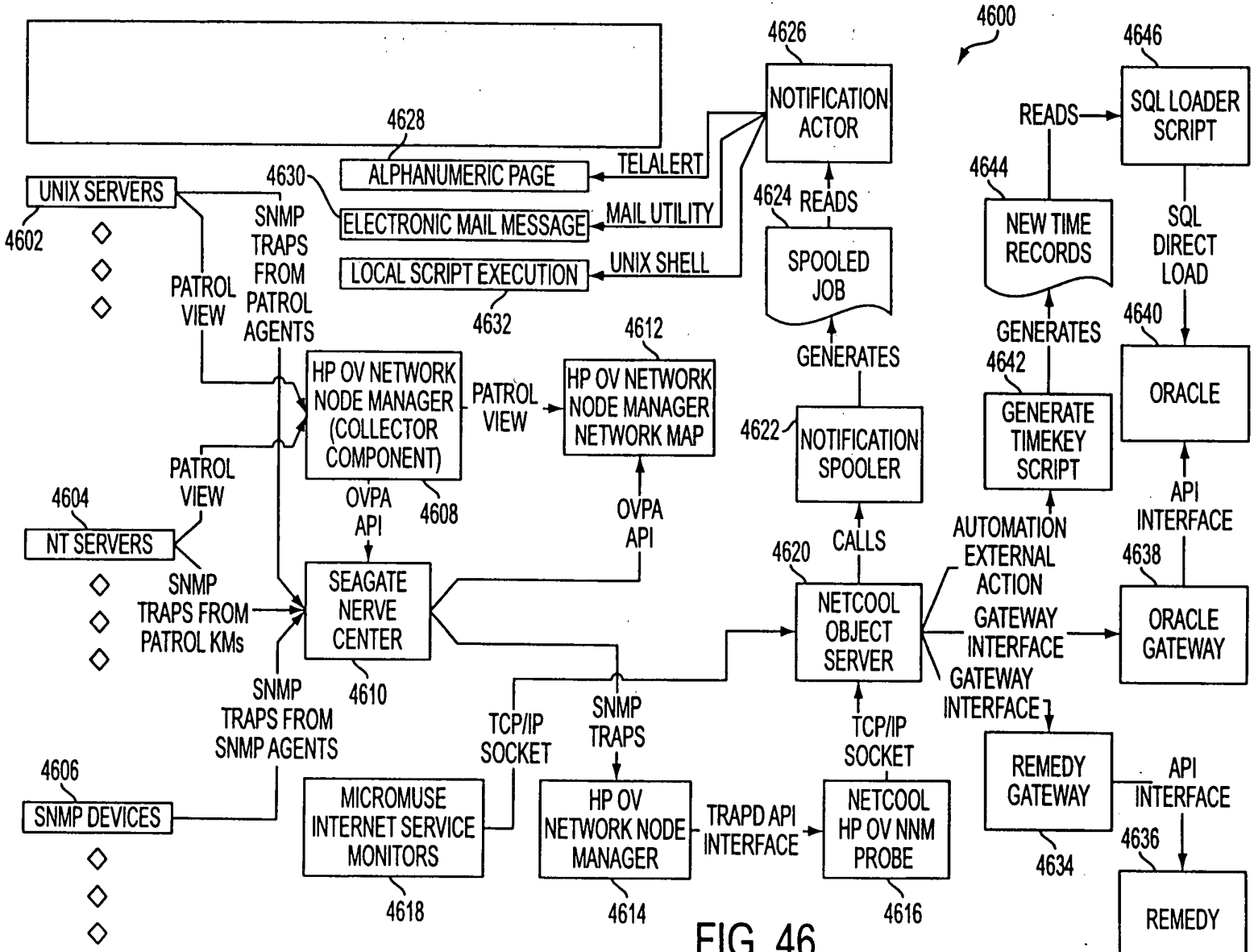


FIG. 46

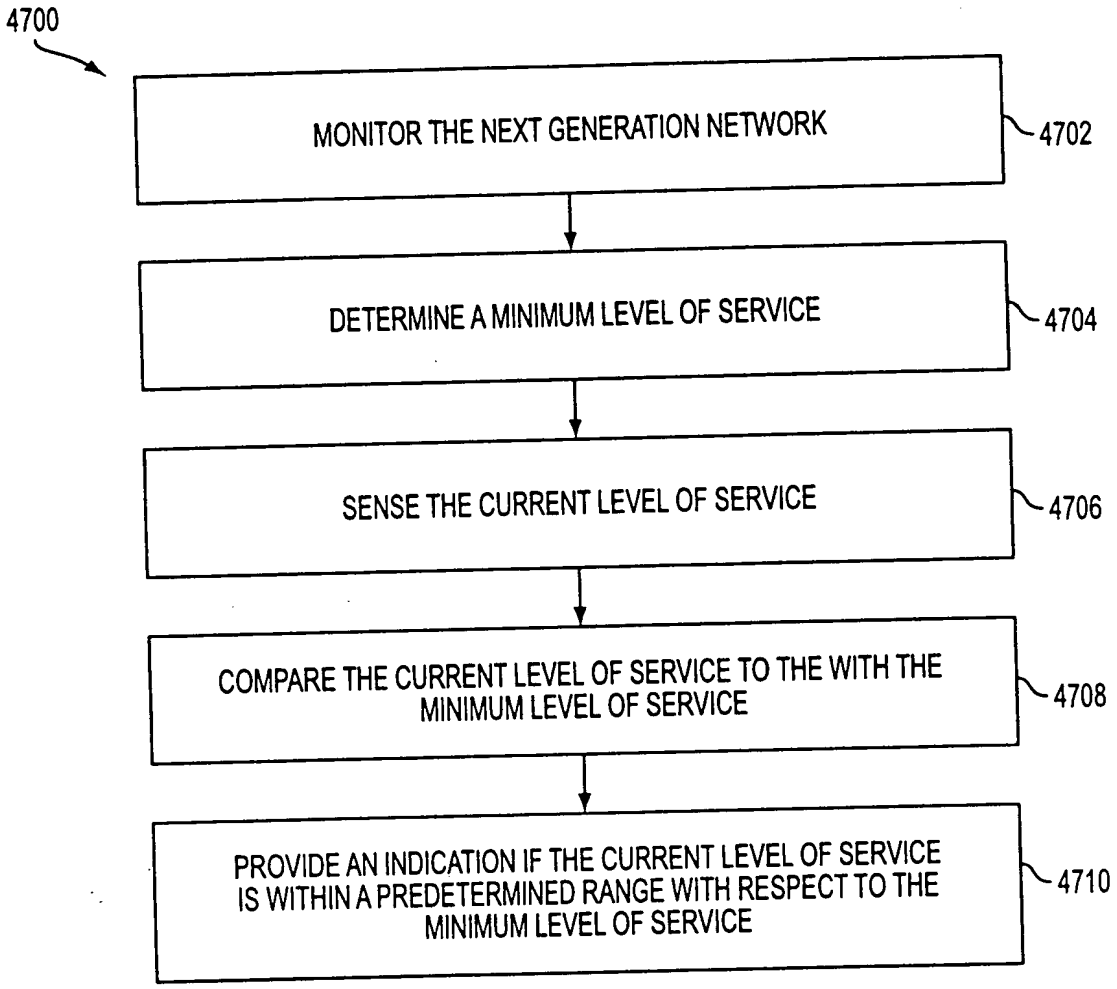


FIG. 47

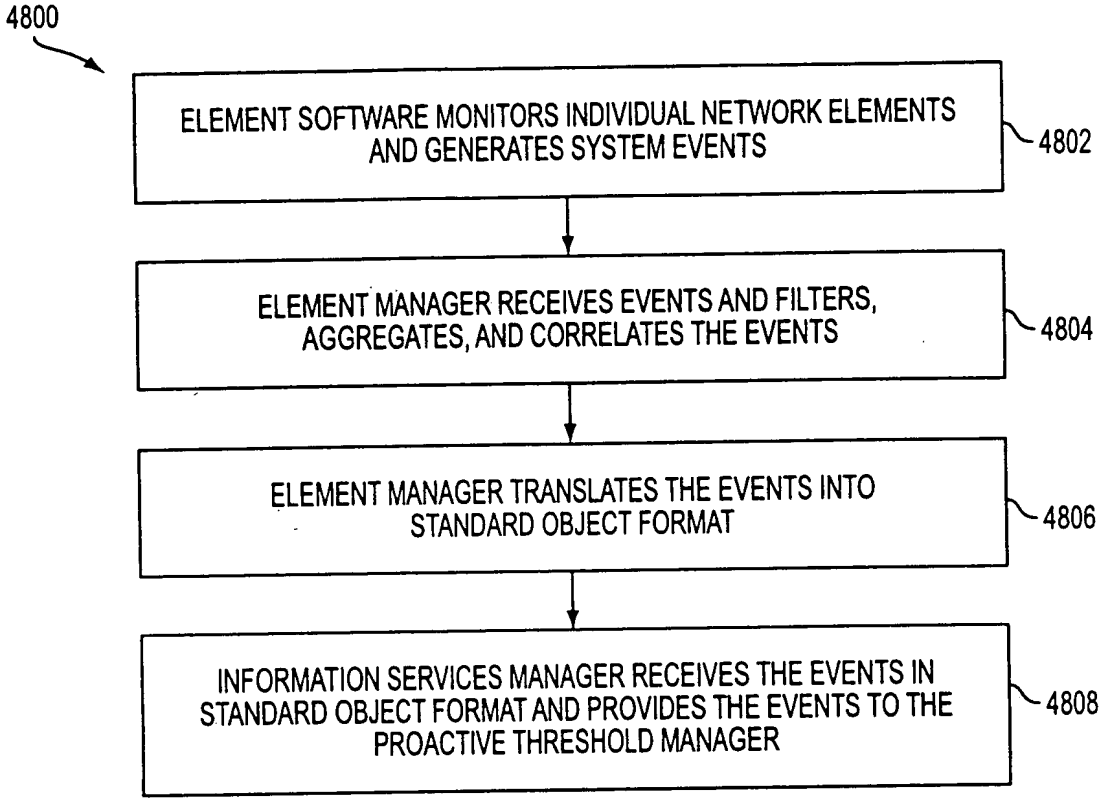


FIG. 48

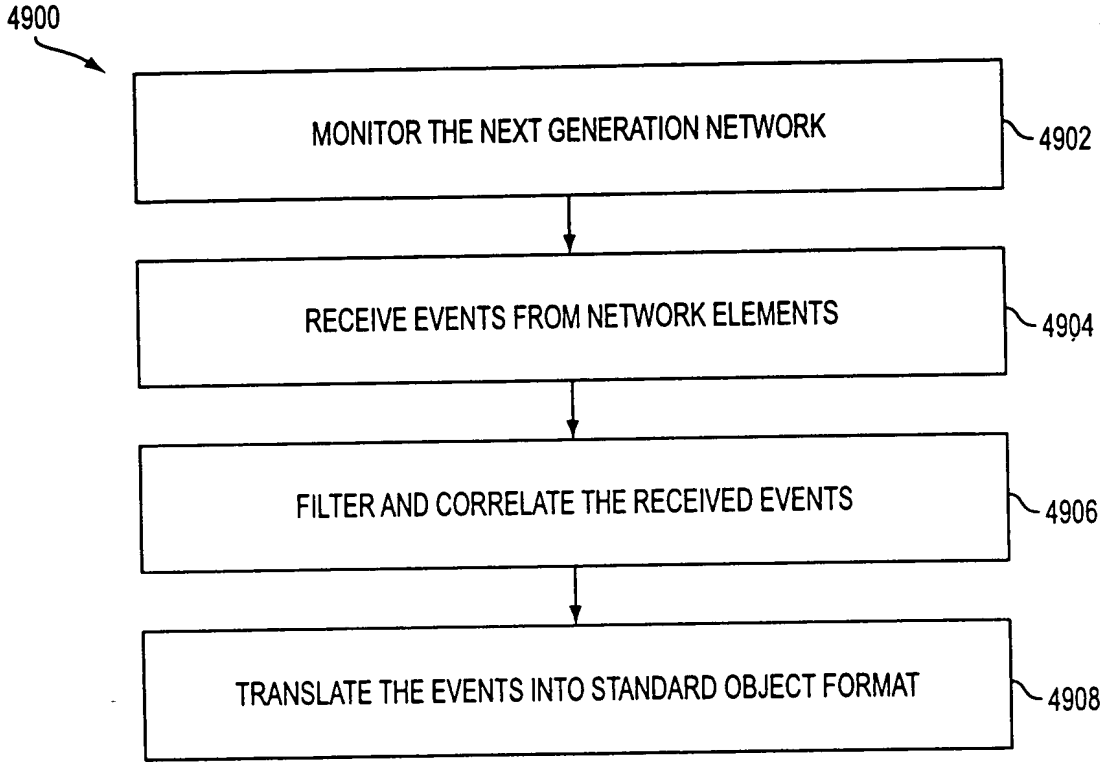


FIG. 49

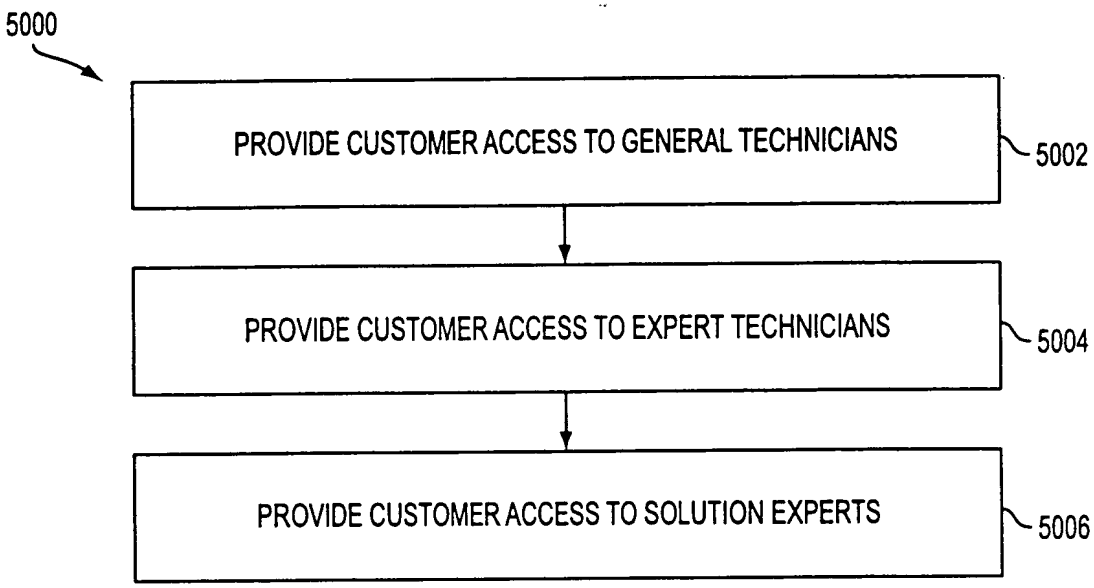


FIG. 50

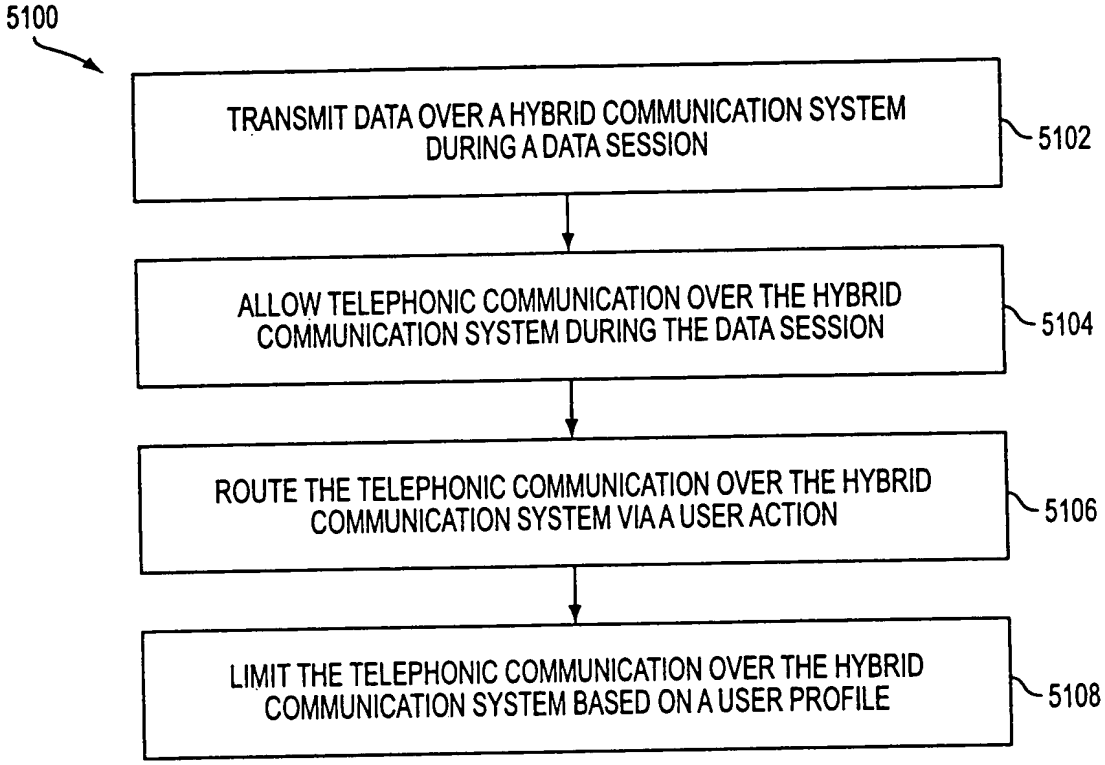


FIG. 51

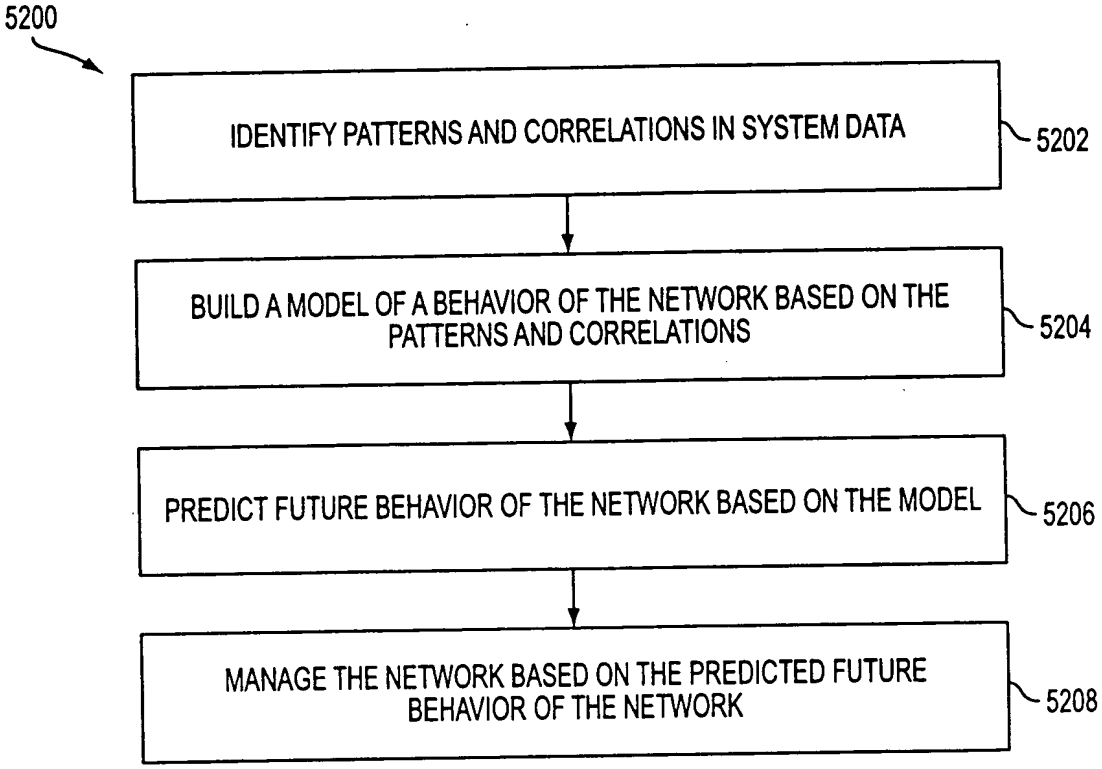


FIG. 52

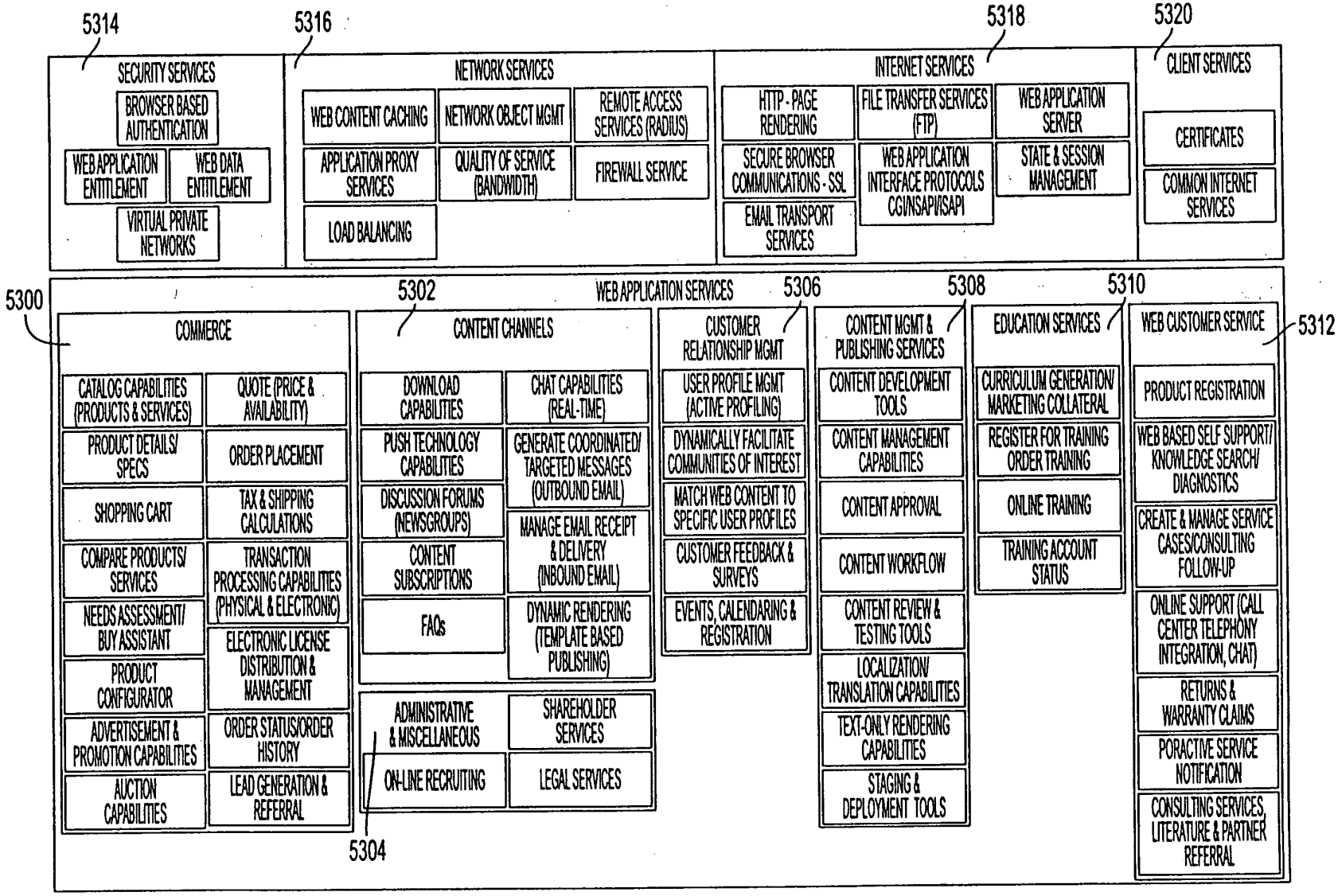


FIG. 53A

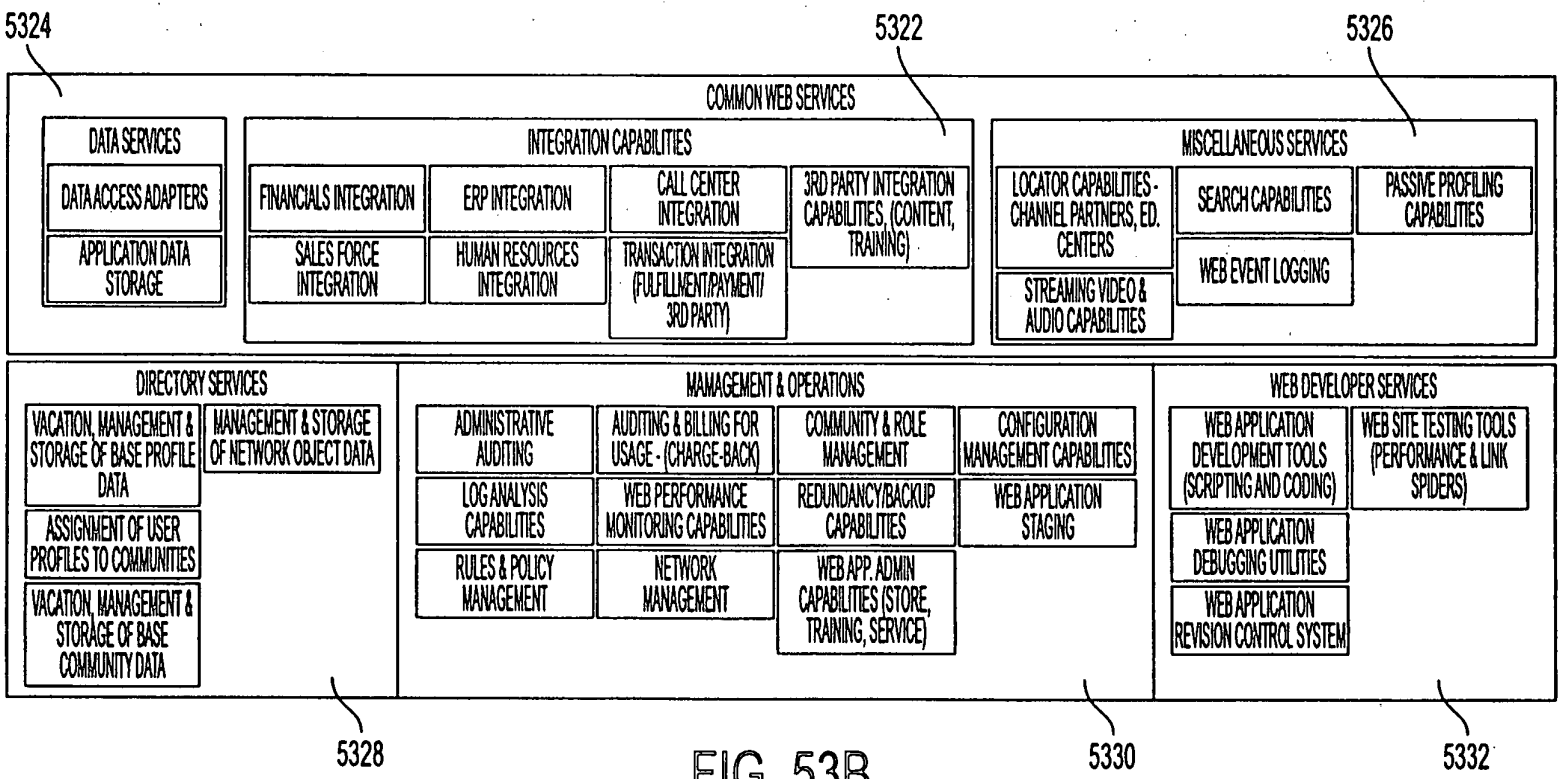


FIG. 53B

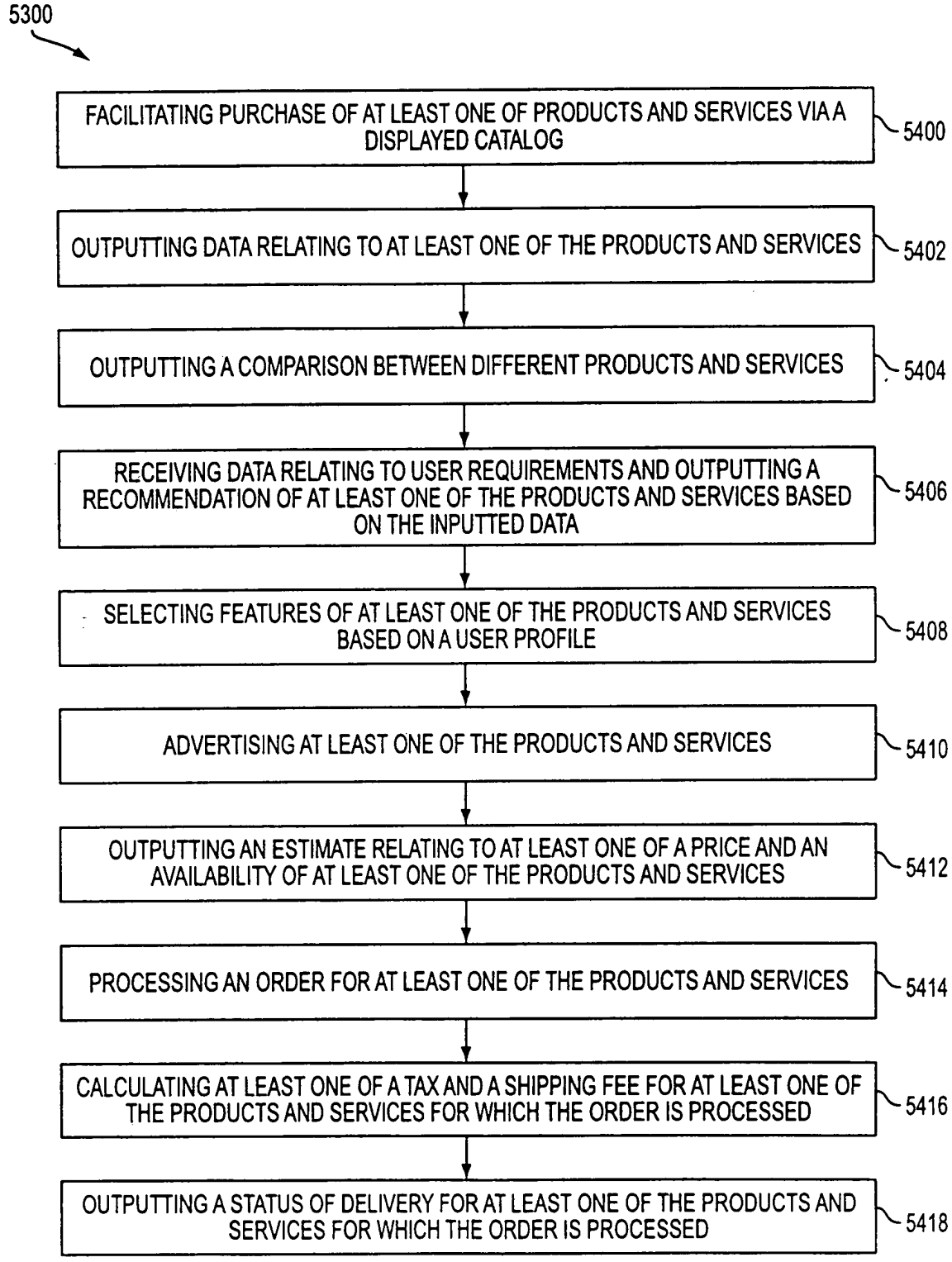


FIG. 54

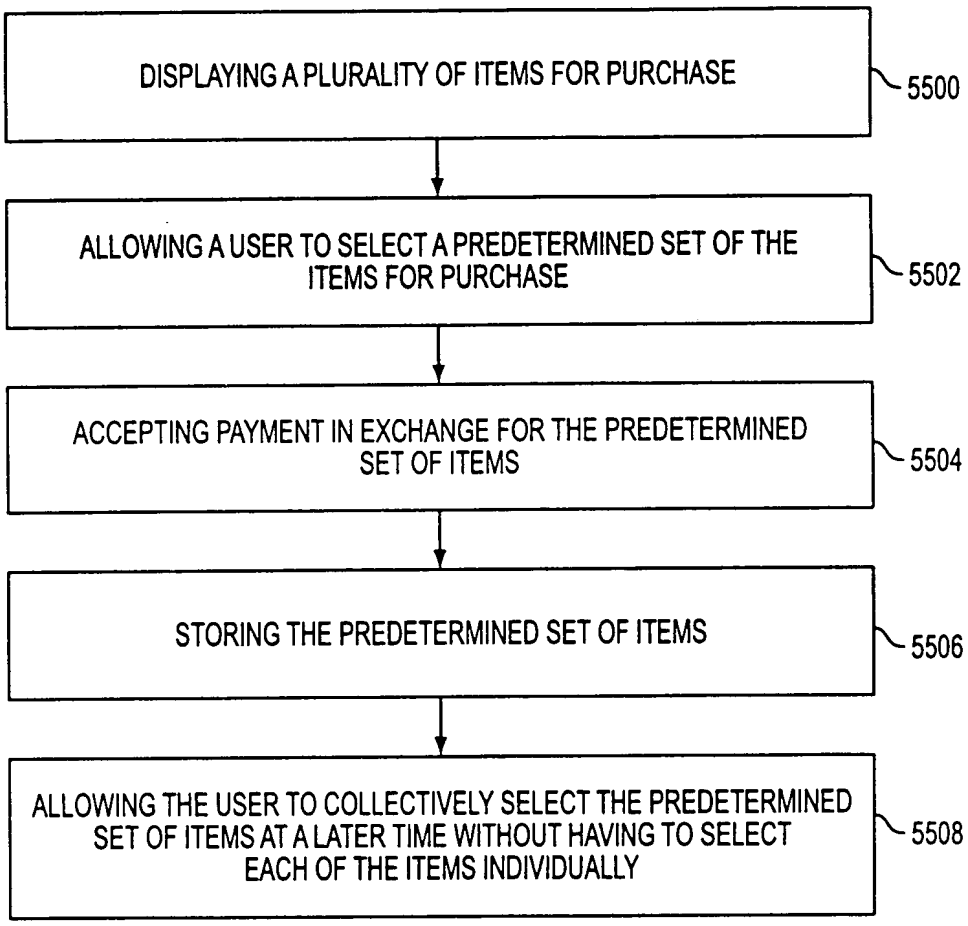


FIG. 55

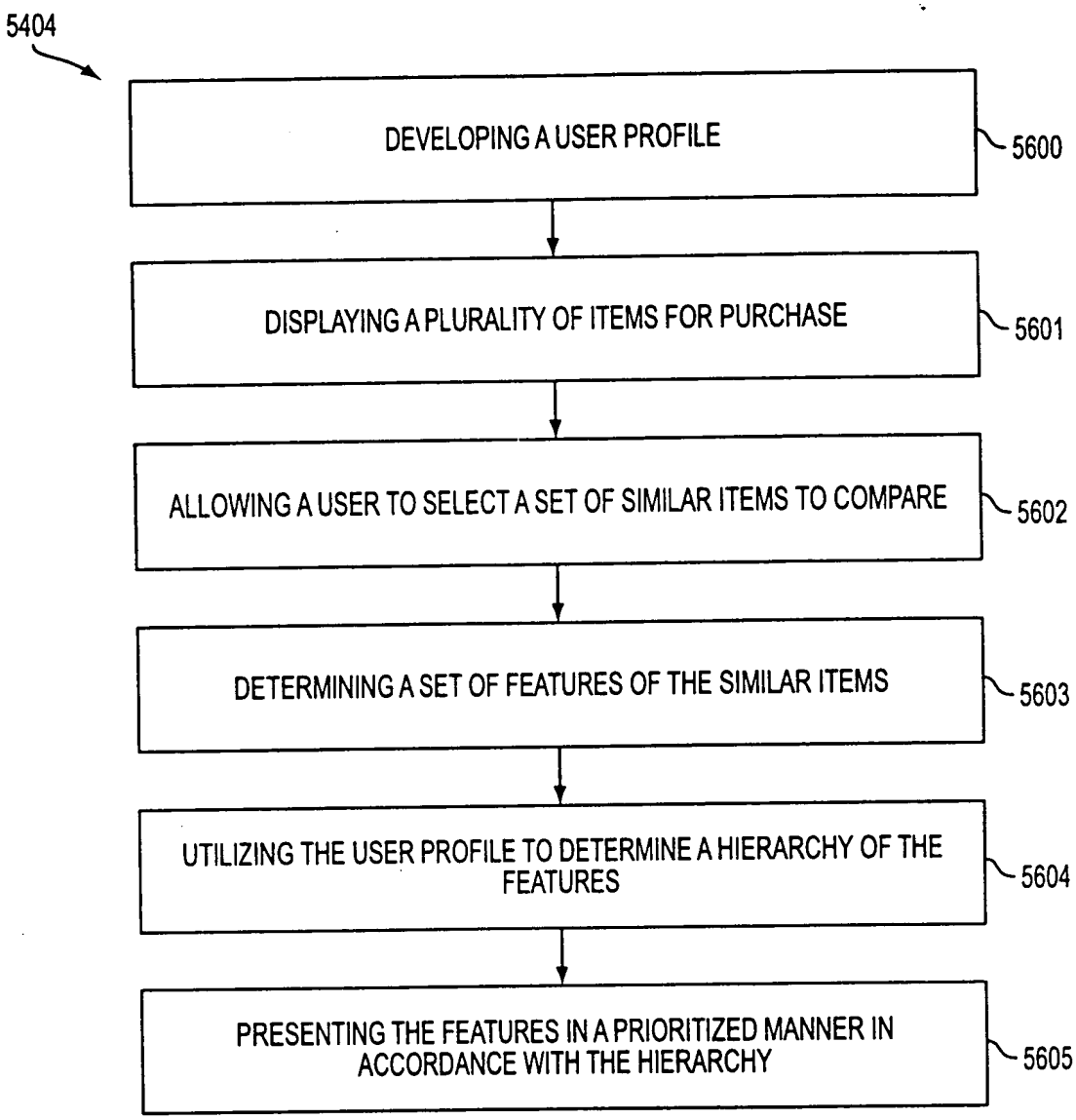


FIG. 56

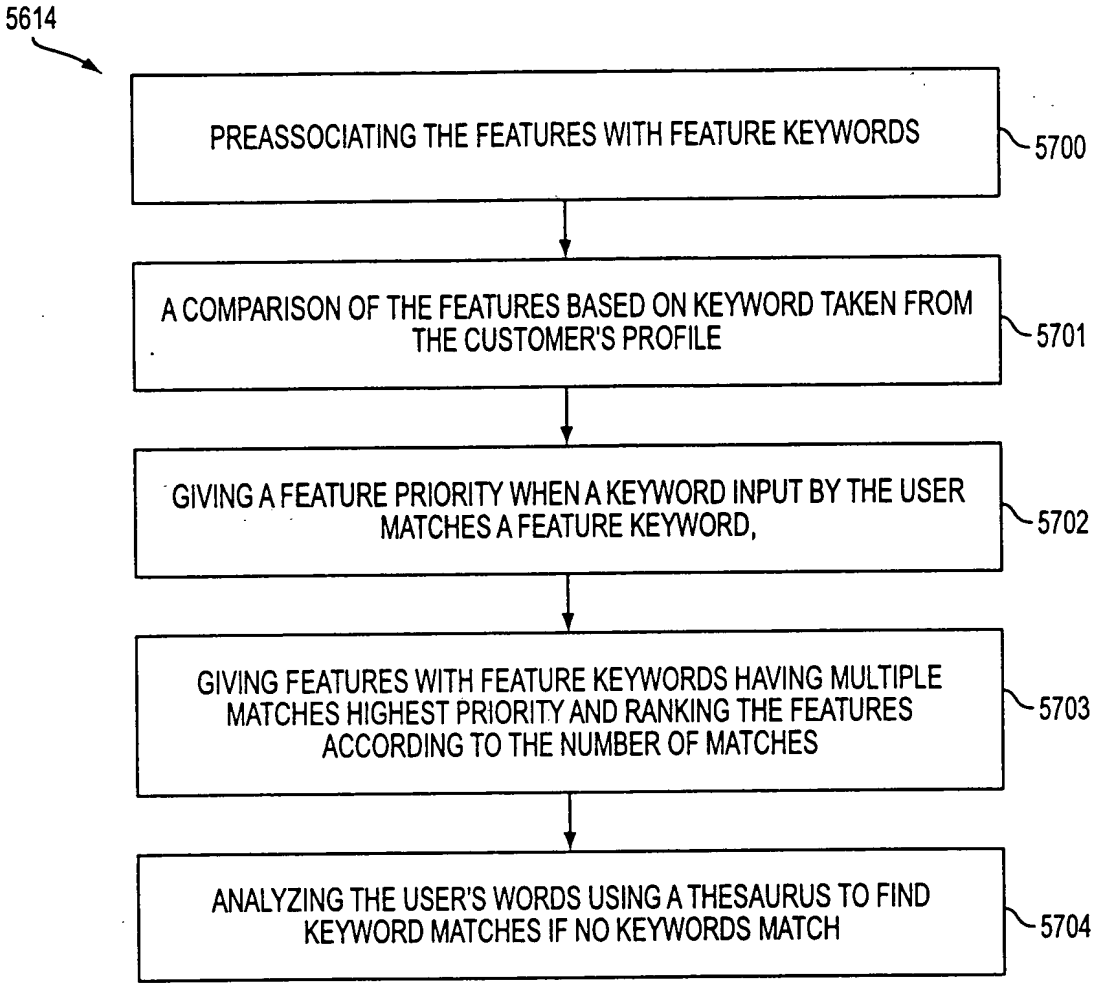


FIG. 57

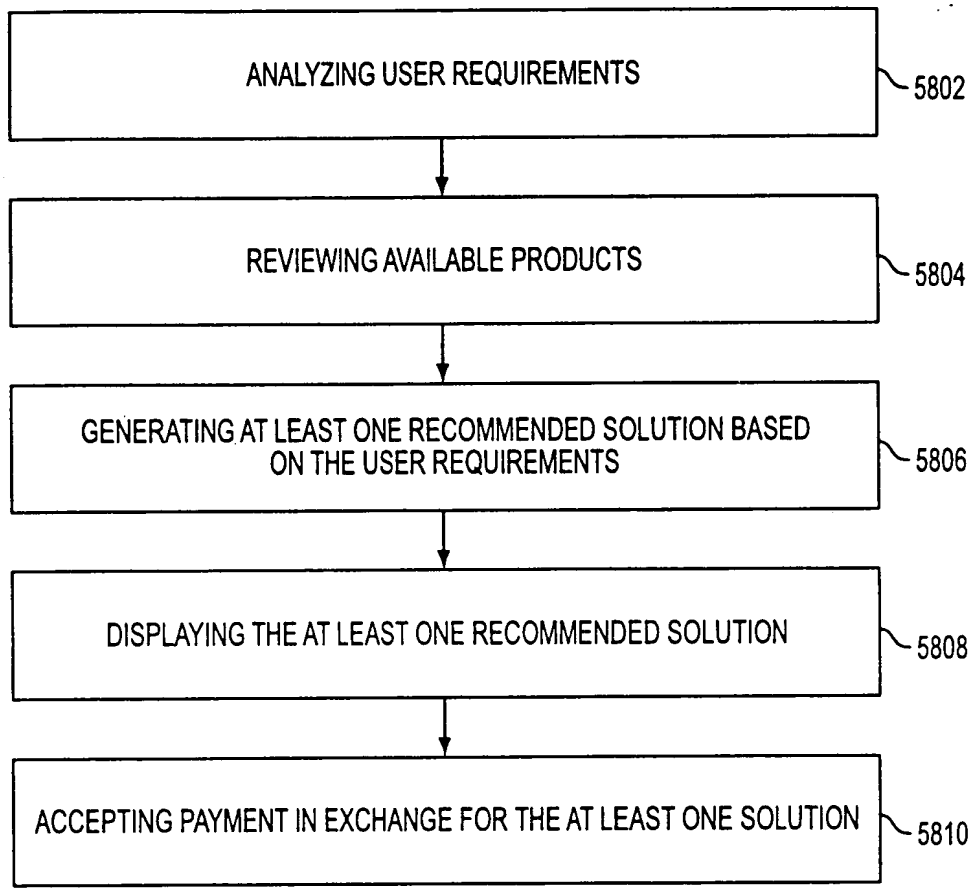


FIG. 58

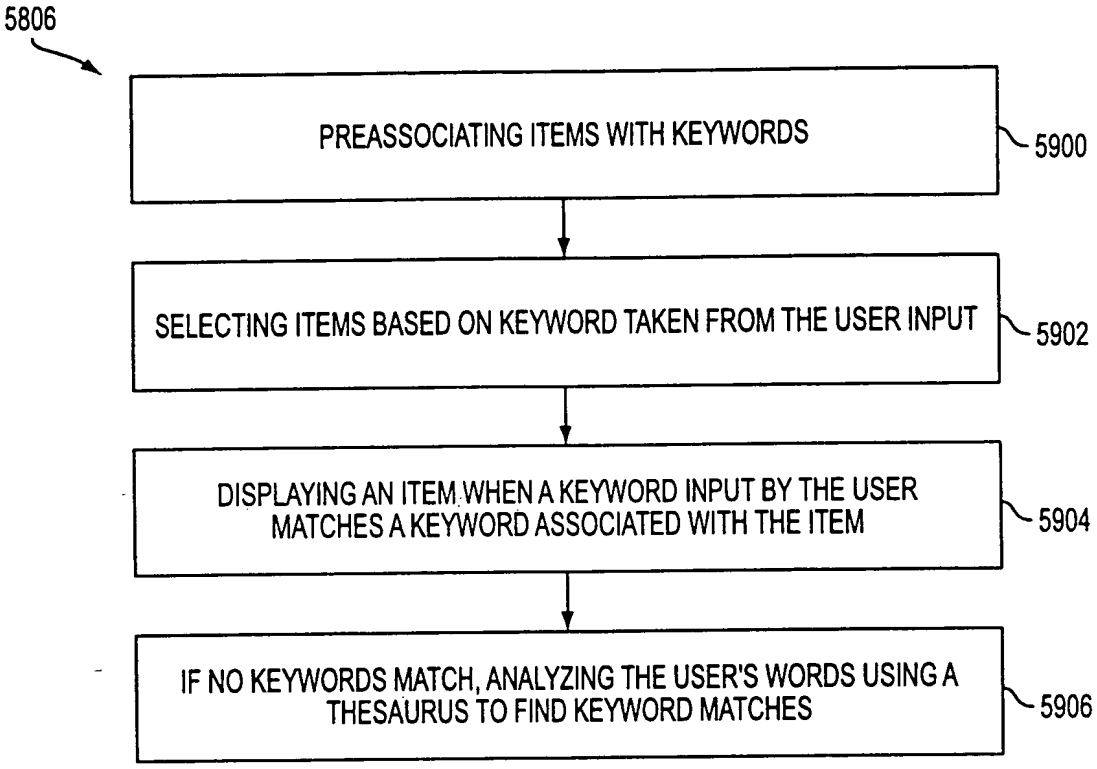


FIG. 59

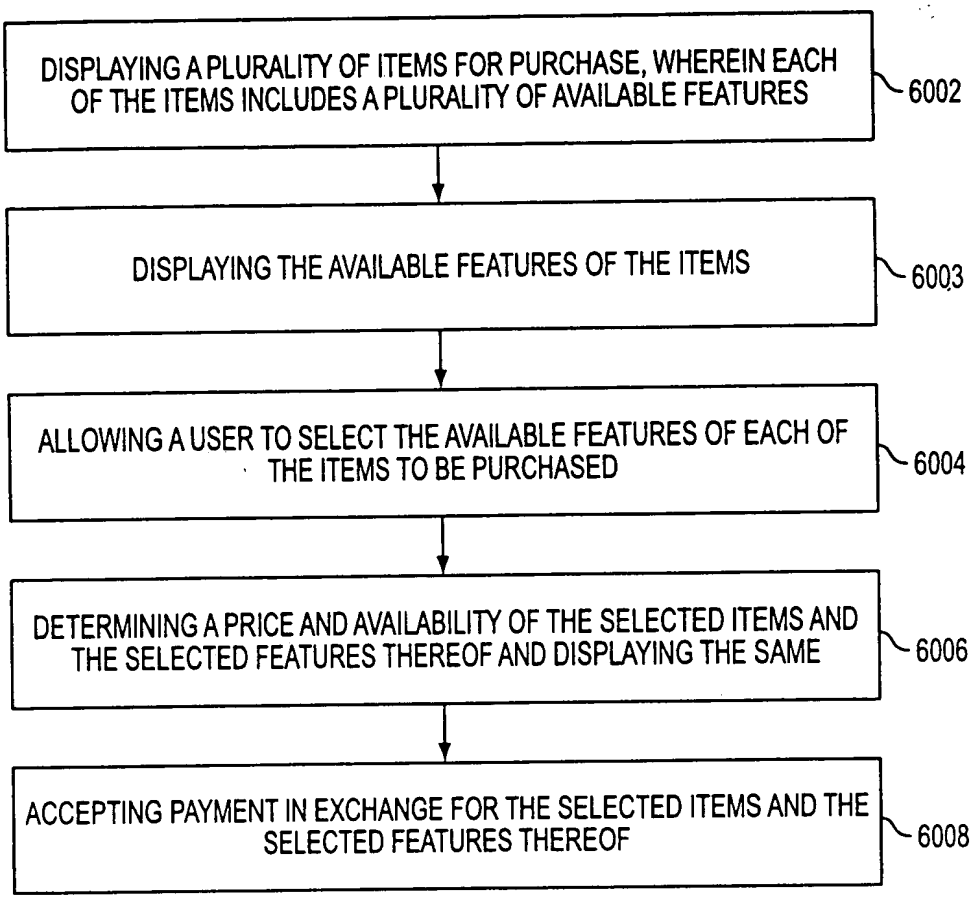


FIG. 60

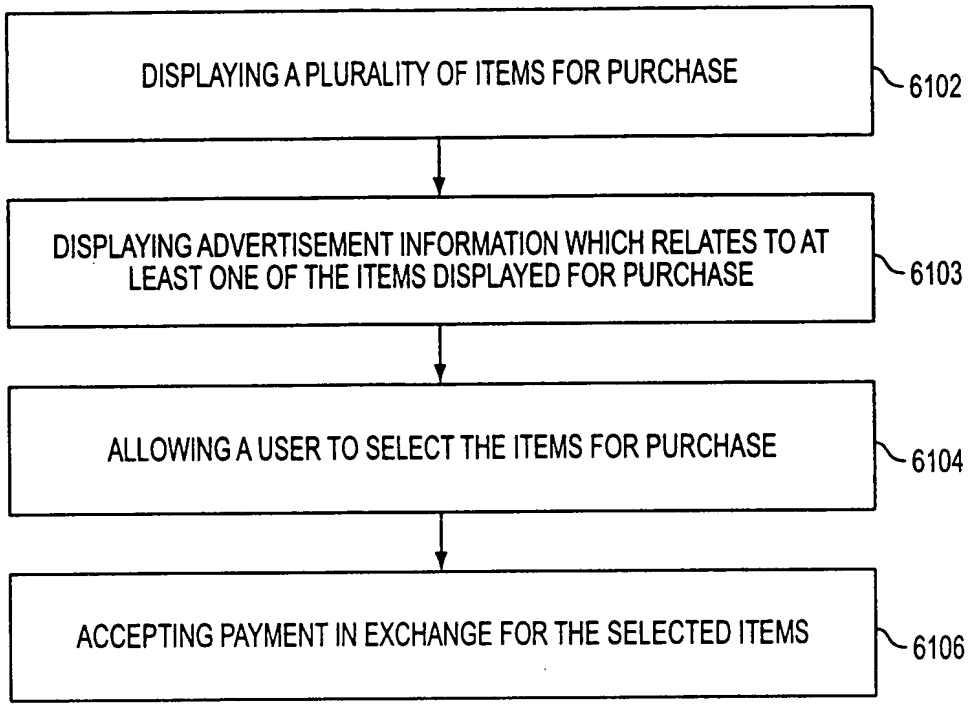


FIG. 61

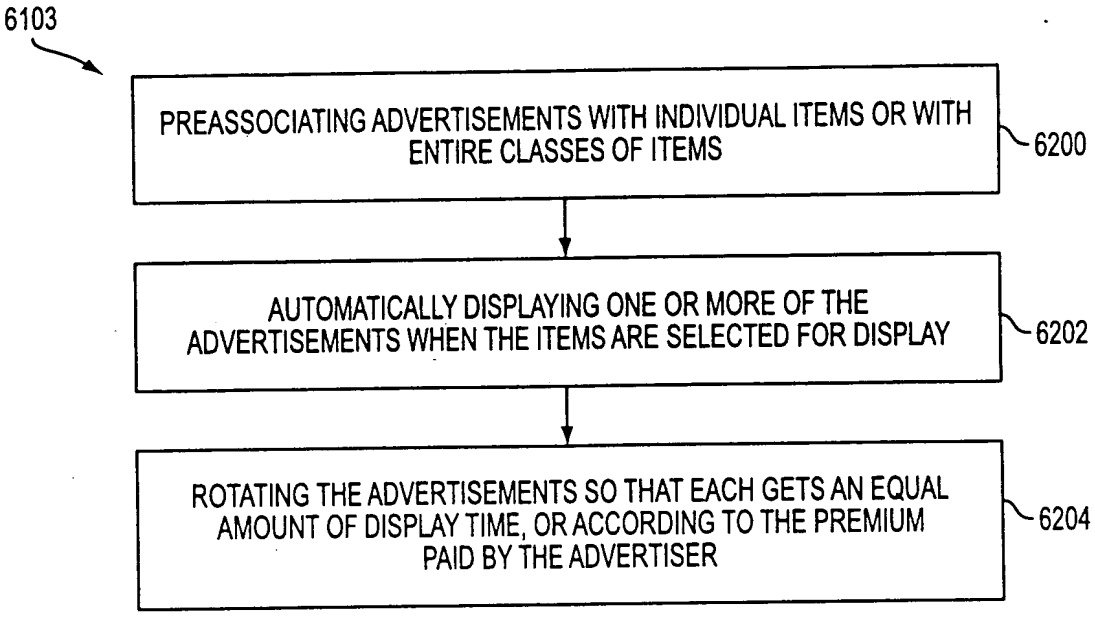


FIG. 62

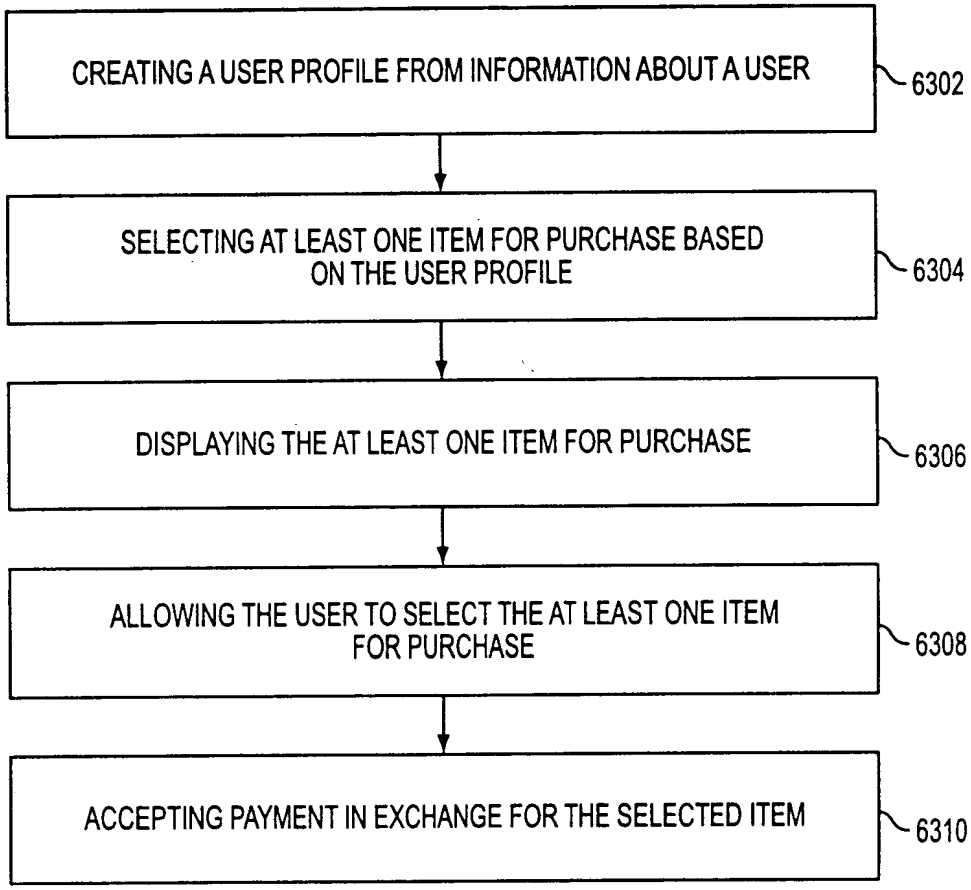


FIG. 63

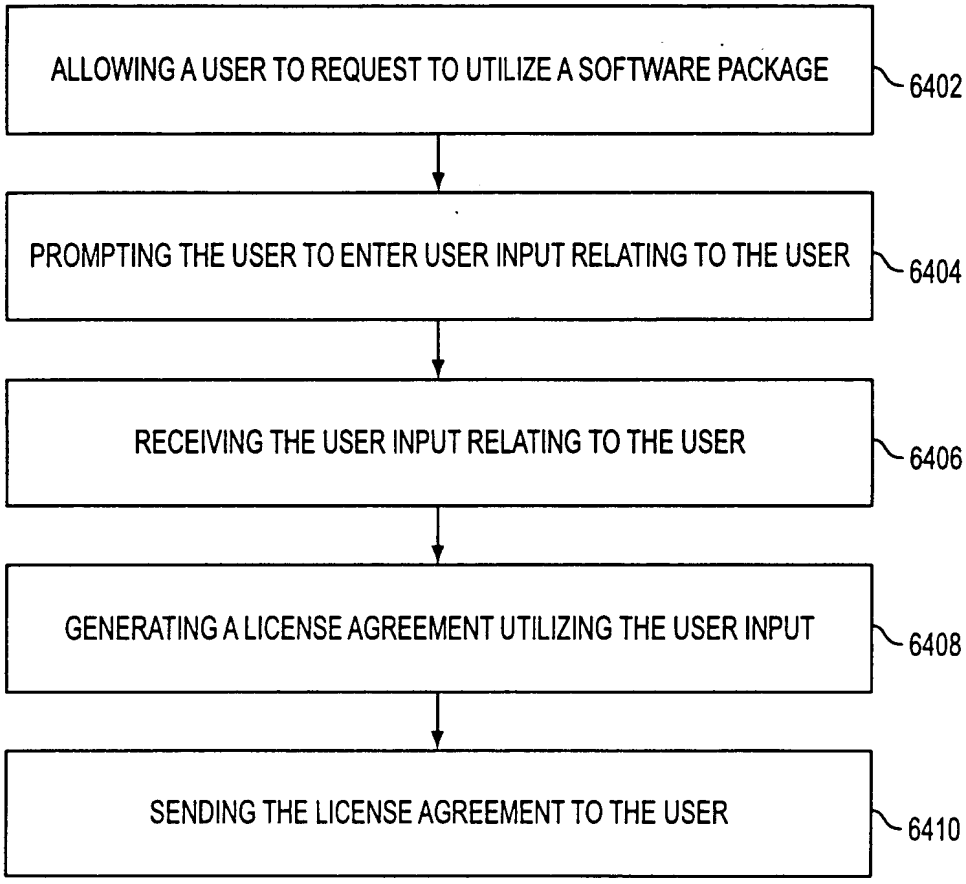


FIG. 64

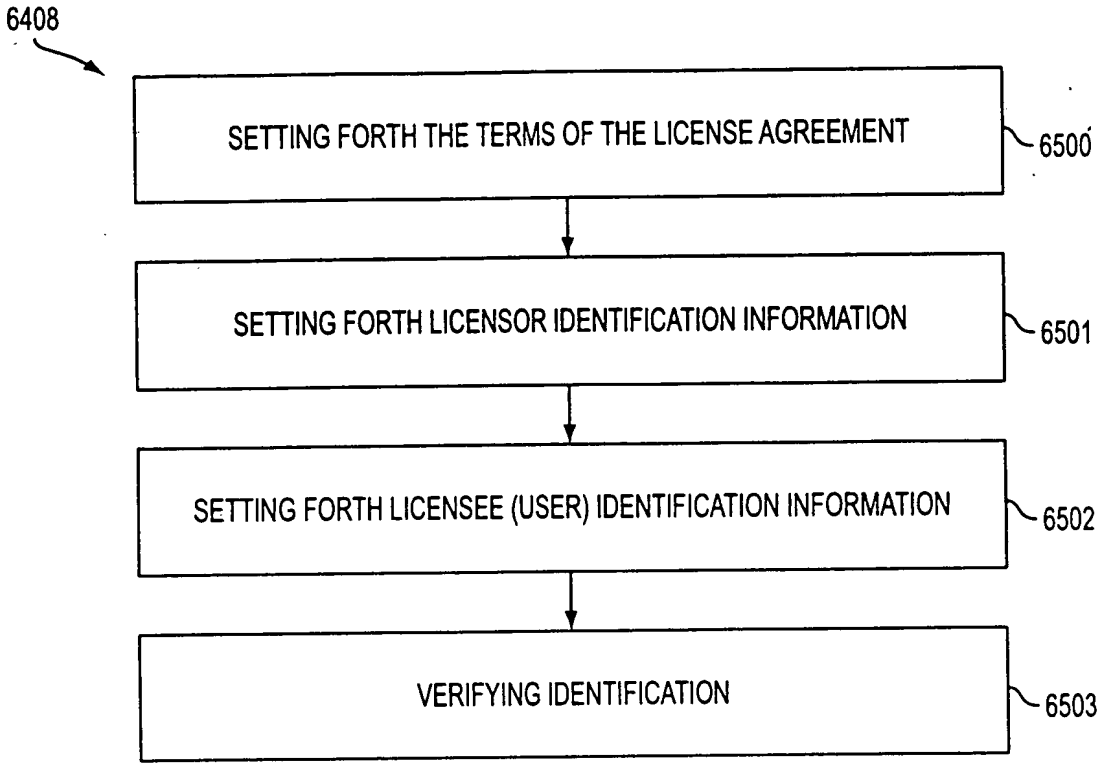


FIG. 65

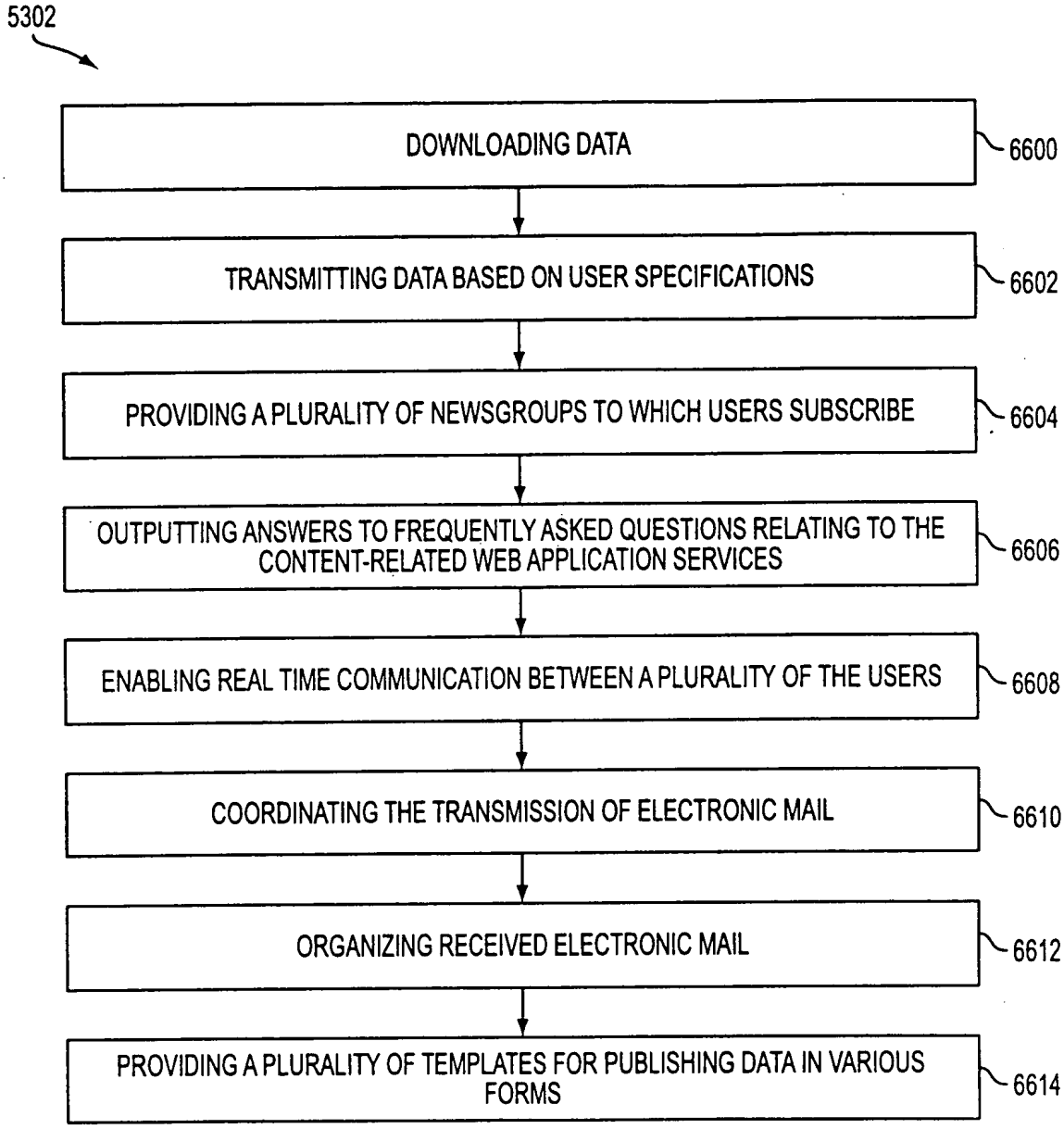


FIG. 66

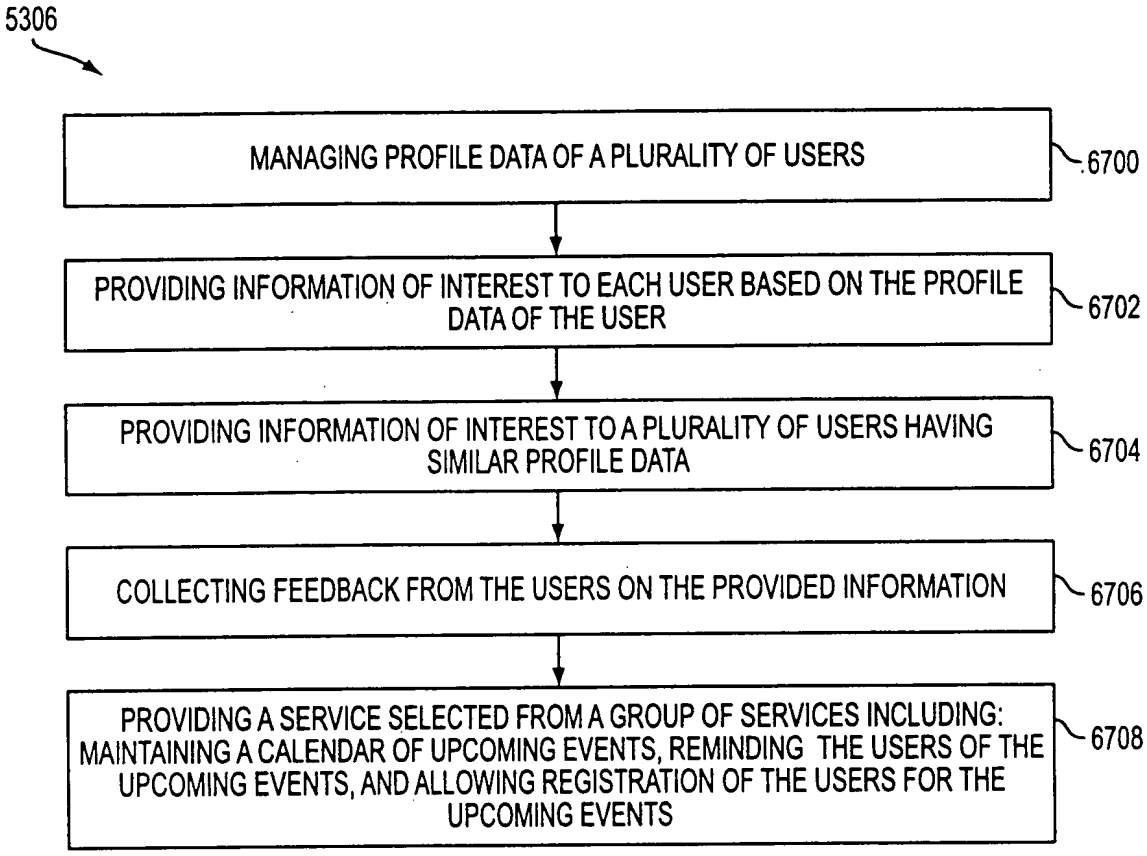


FIG. 67

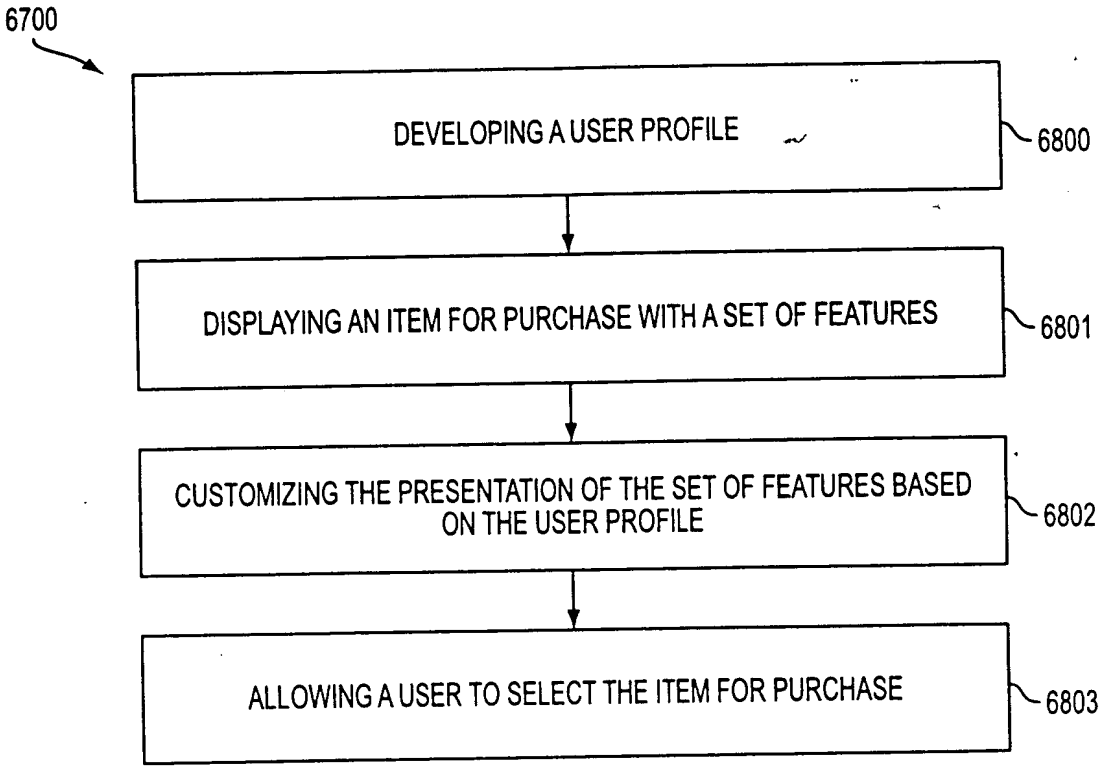


FIG. 68

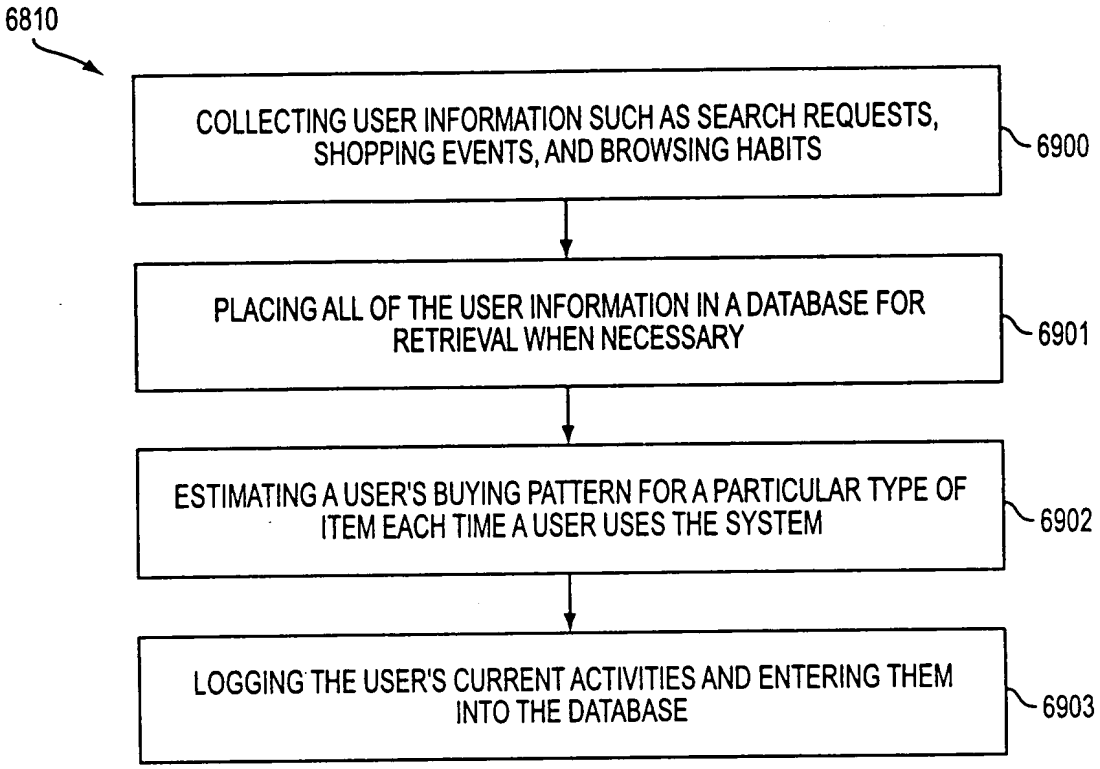


FIG. 69

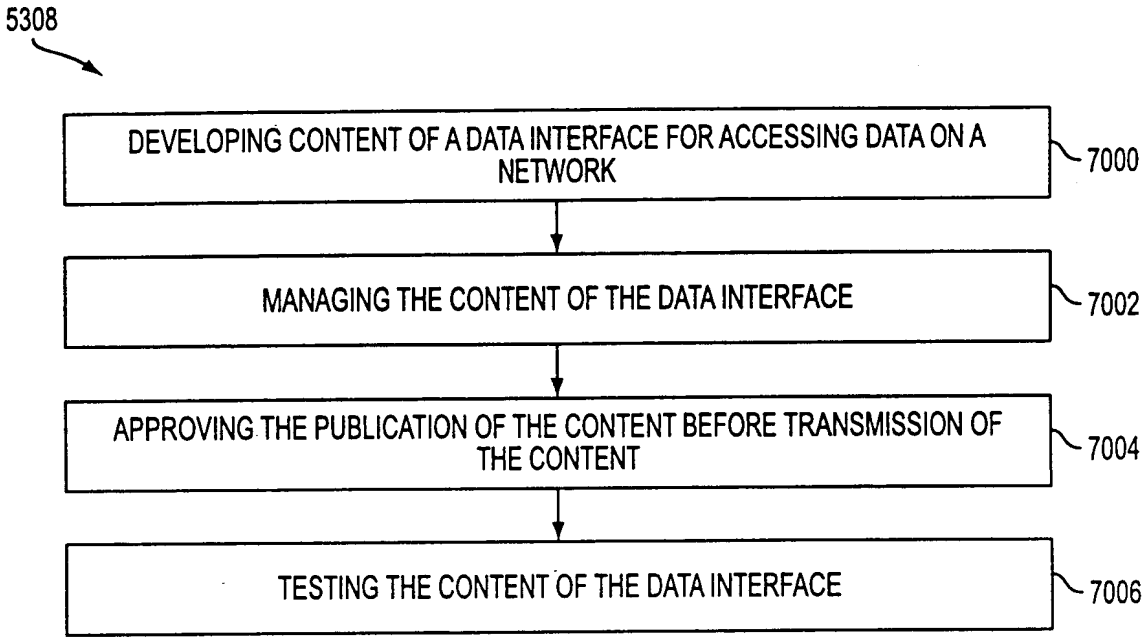


FIG. 70

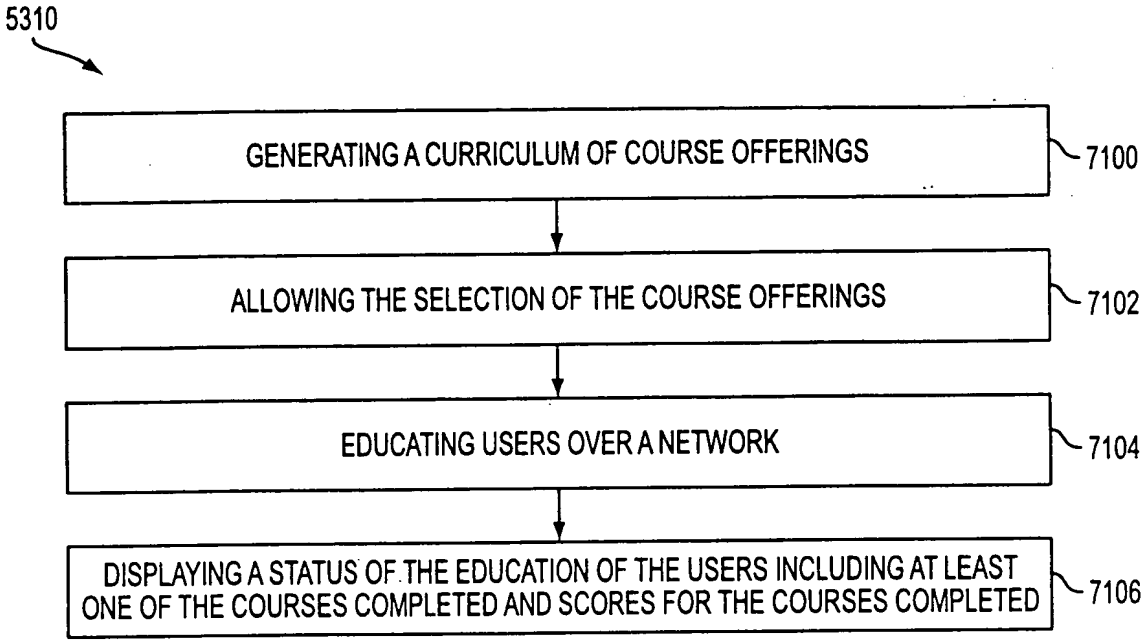


FIG. 71

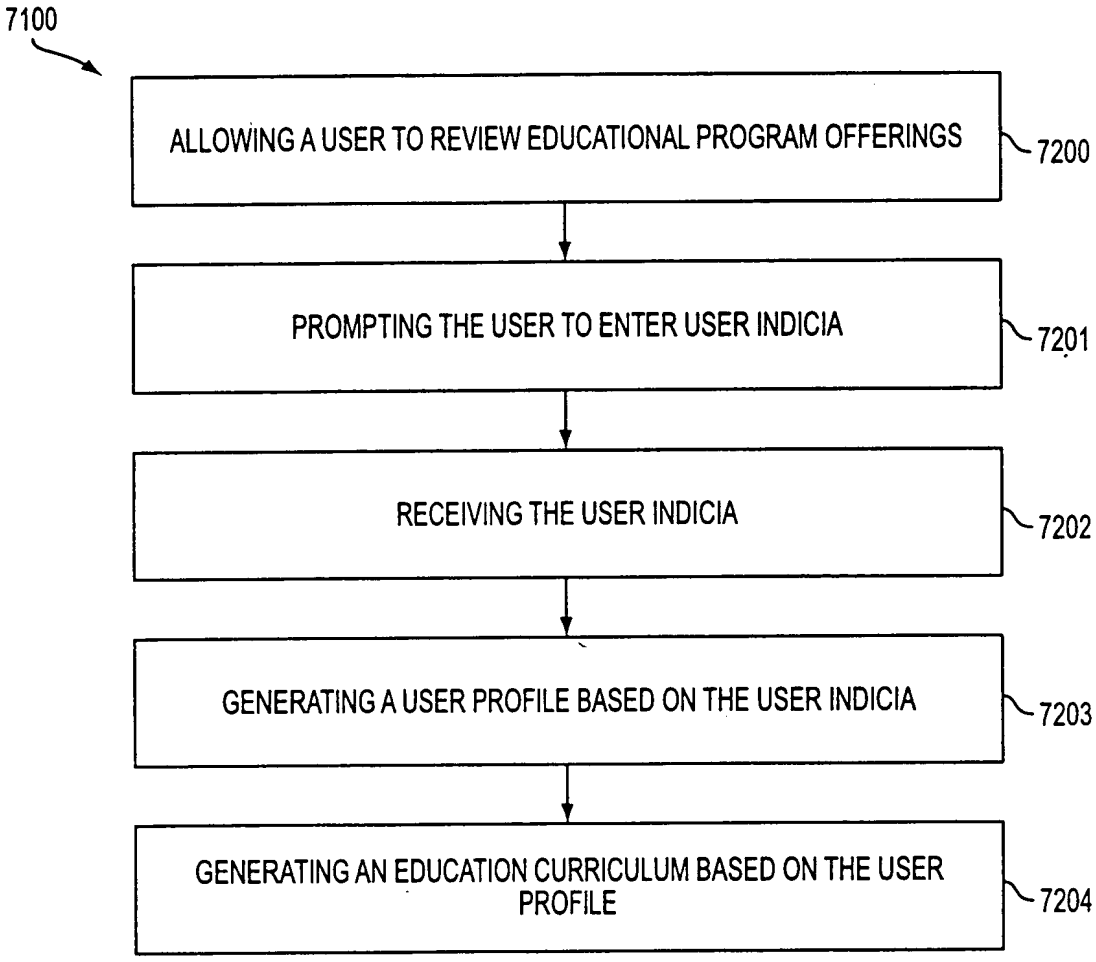


FIG. 72

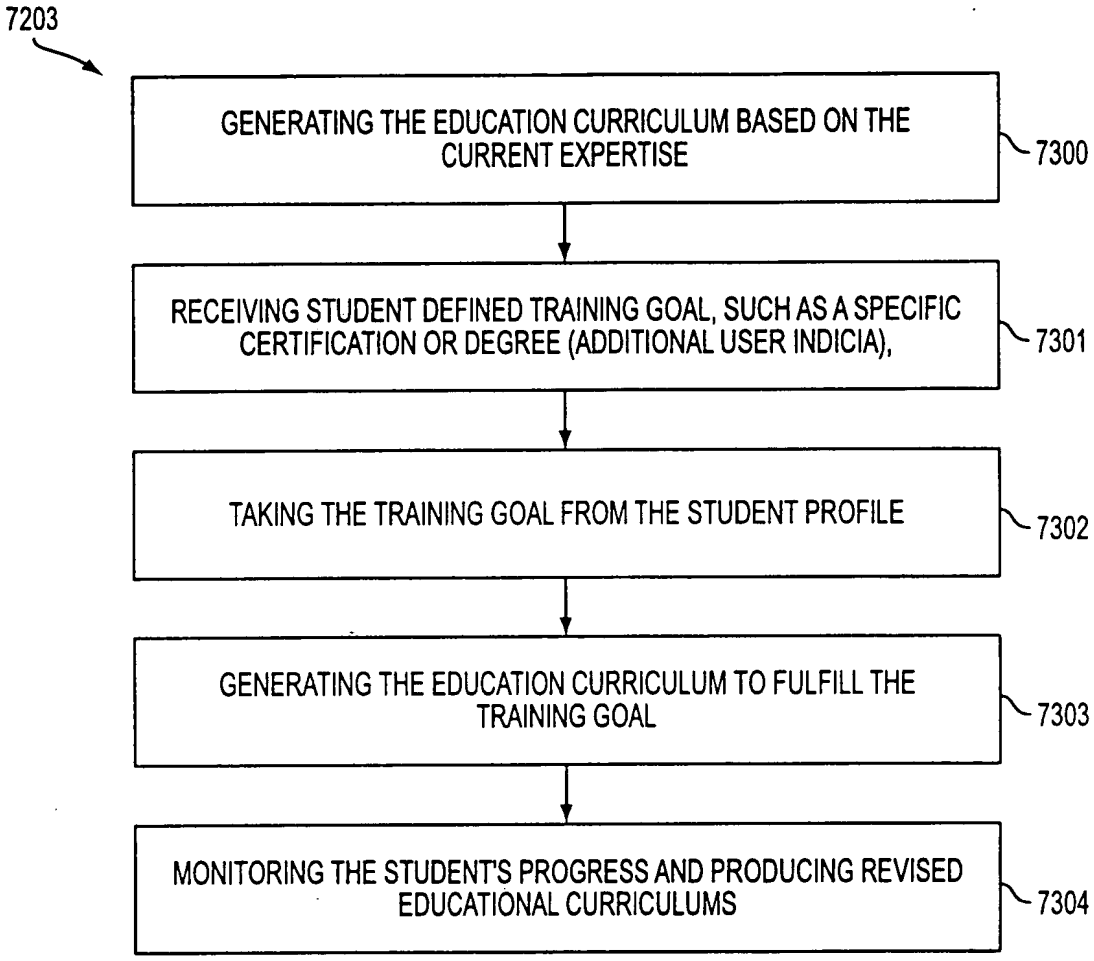


FIG. 73

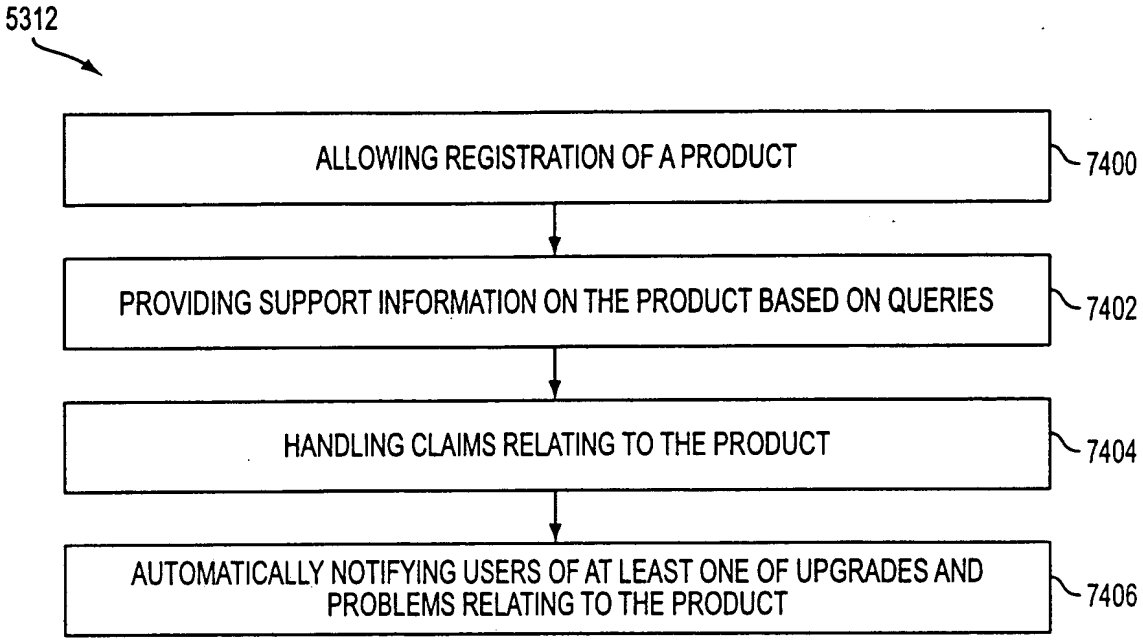


FIG. 74

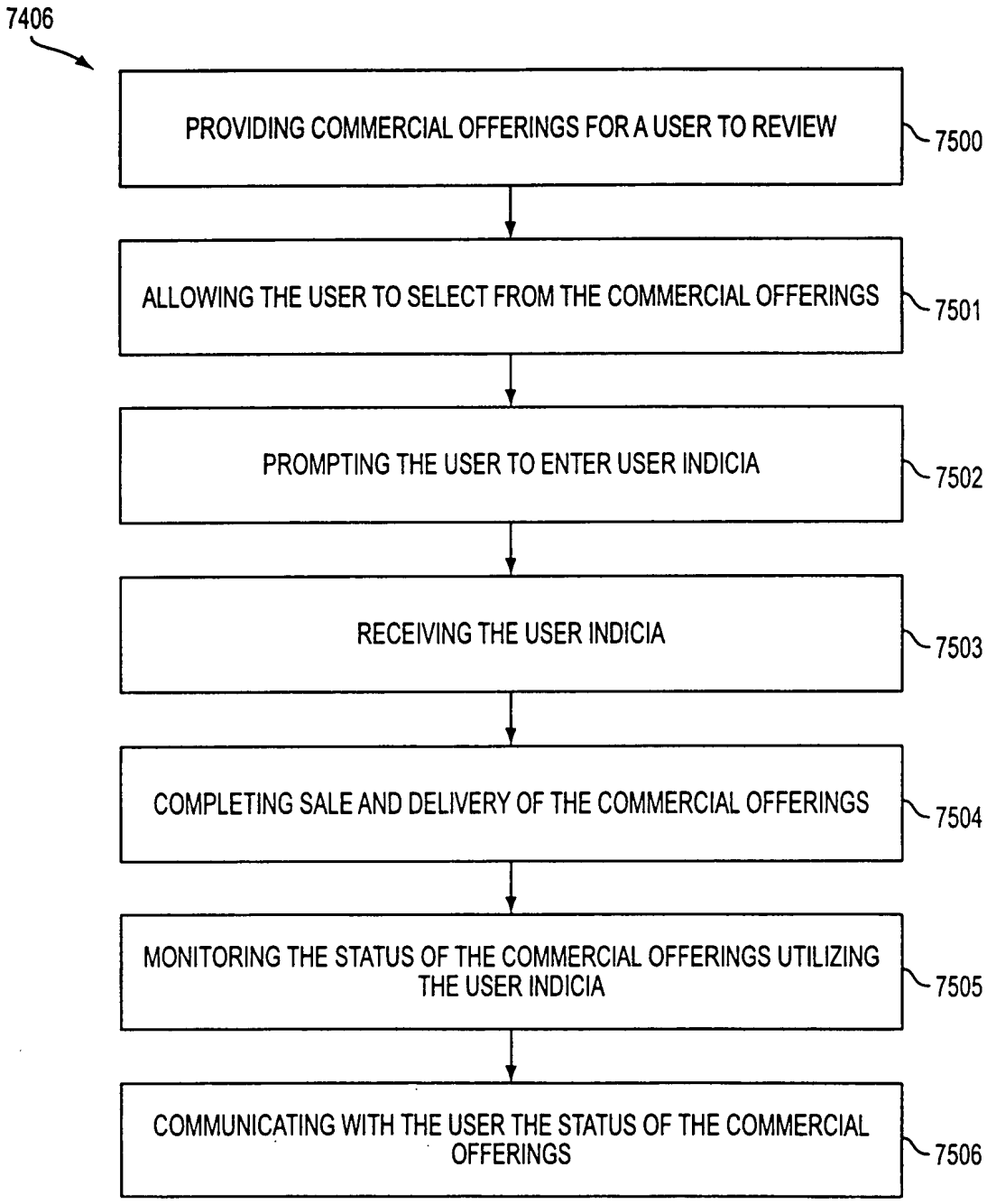


FIG. 75

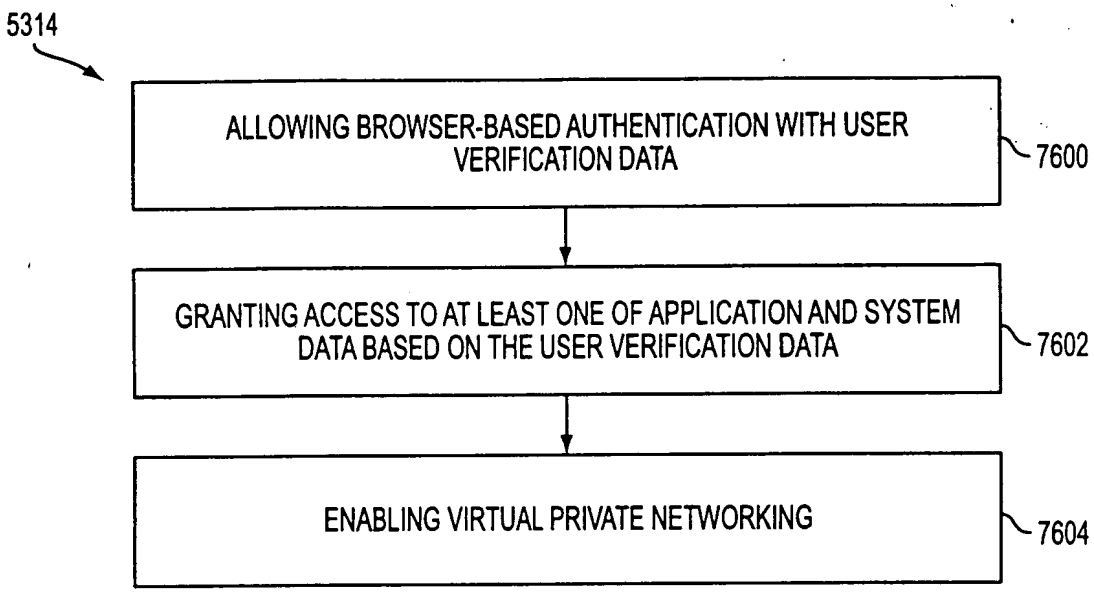


FIG. 76

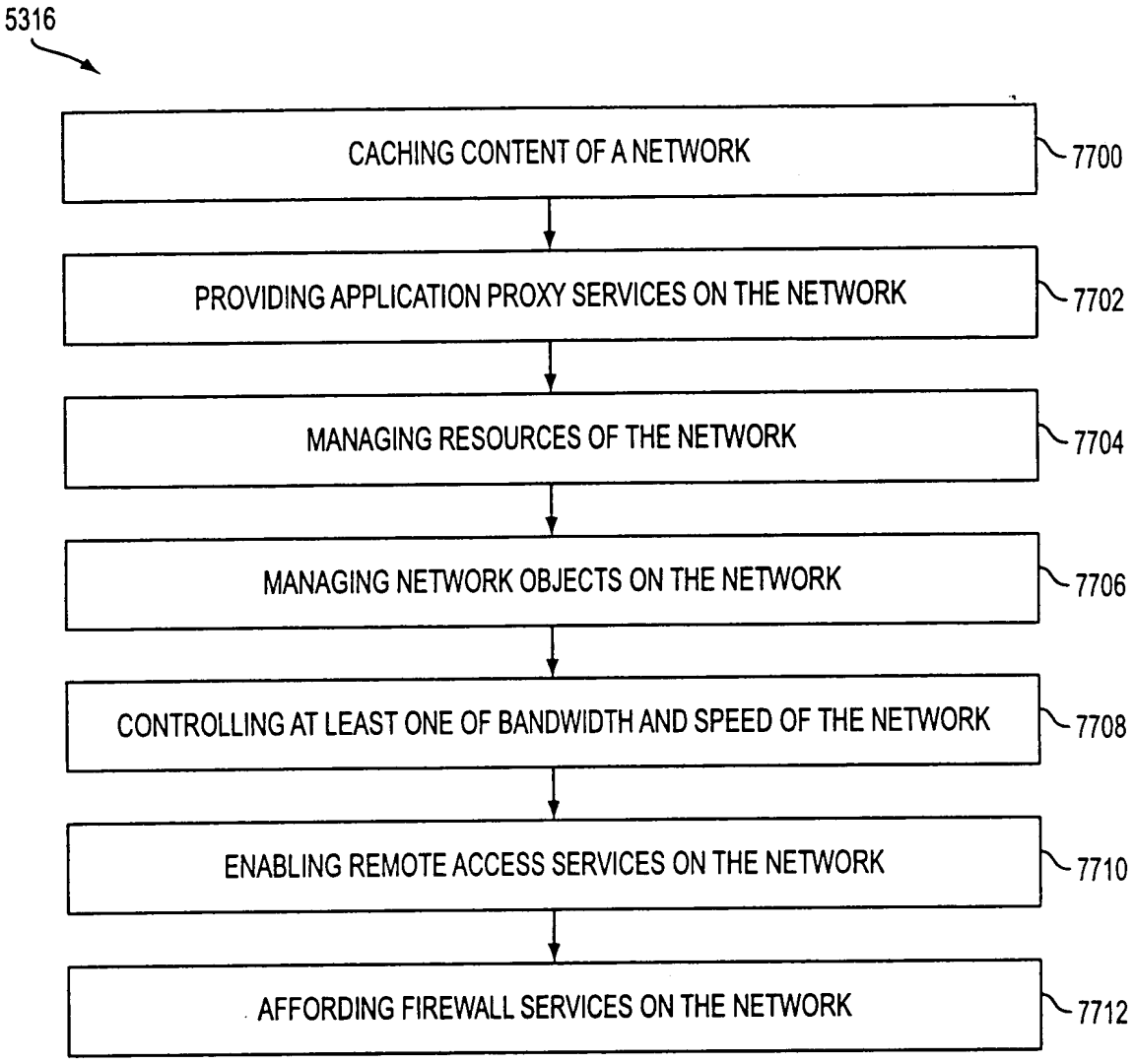


FIG. 77

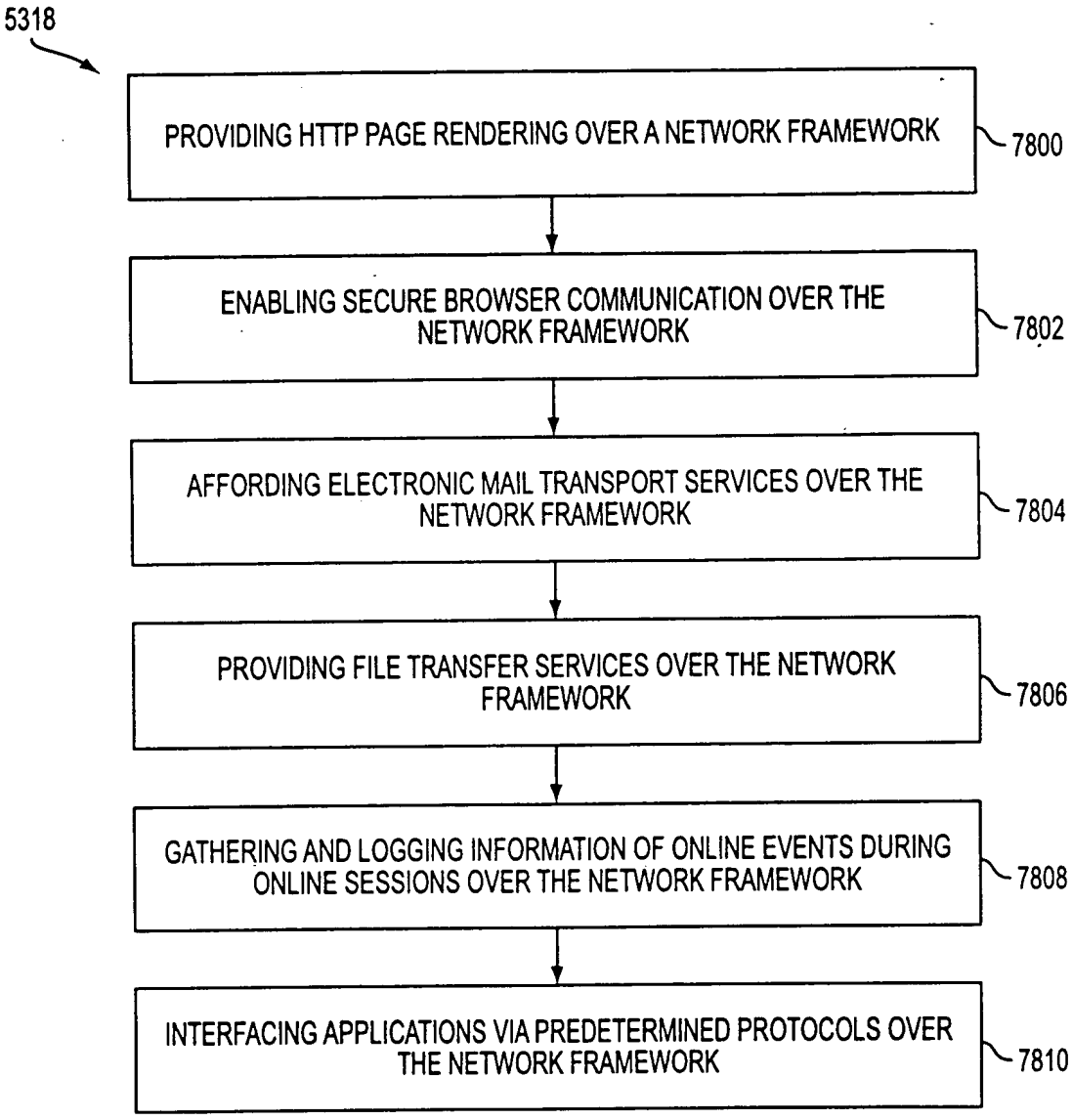


FIG. 78

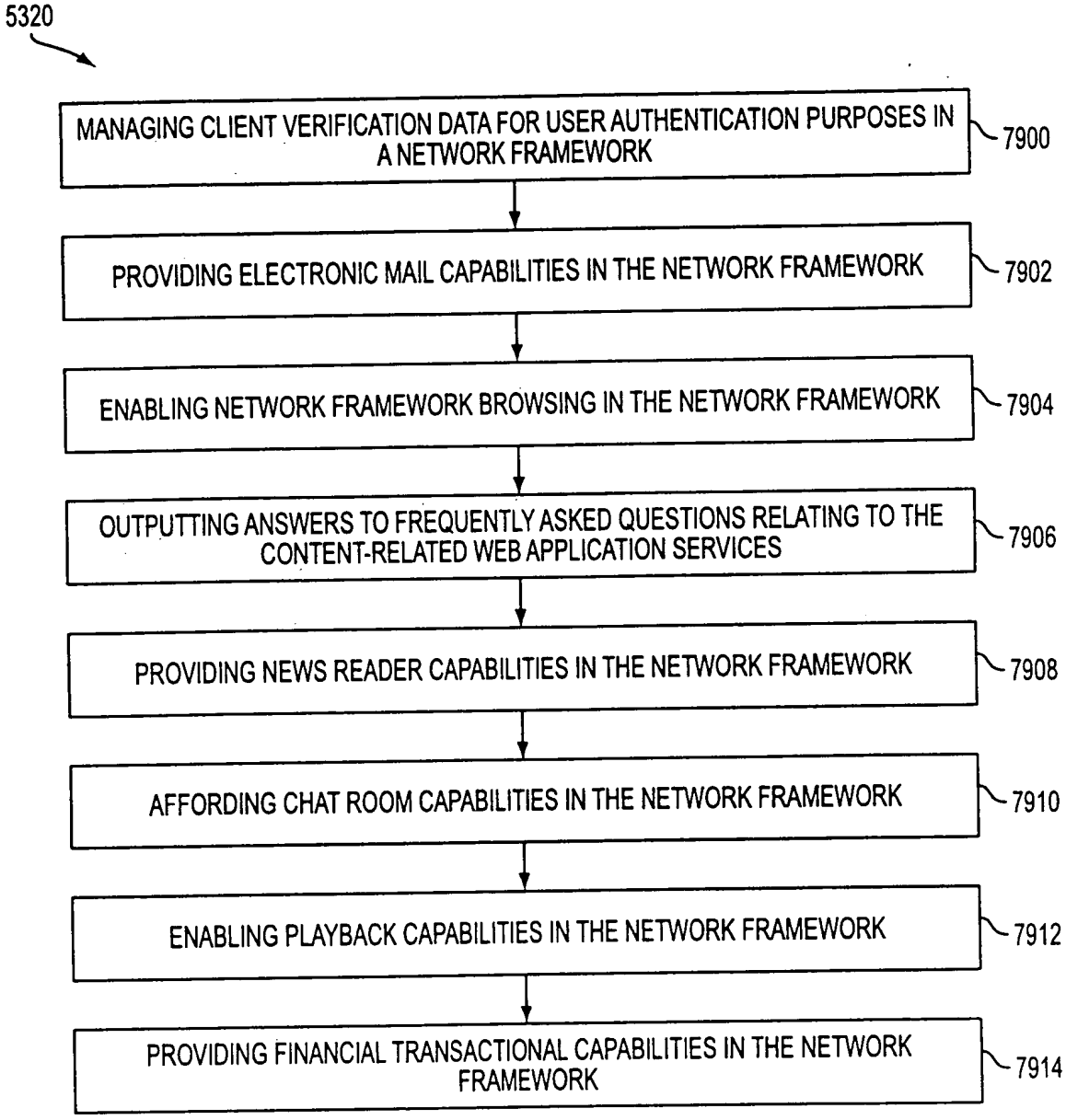


FIG. 79

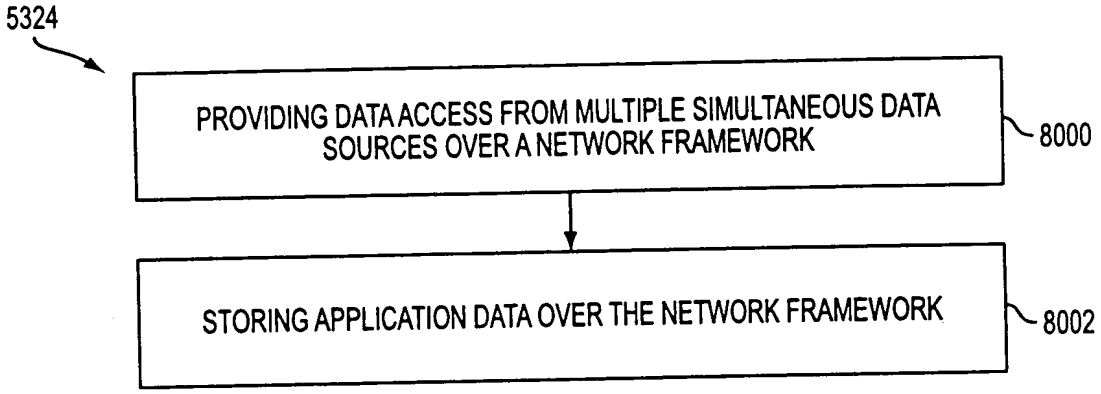


FIG. 80

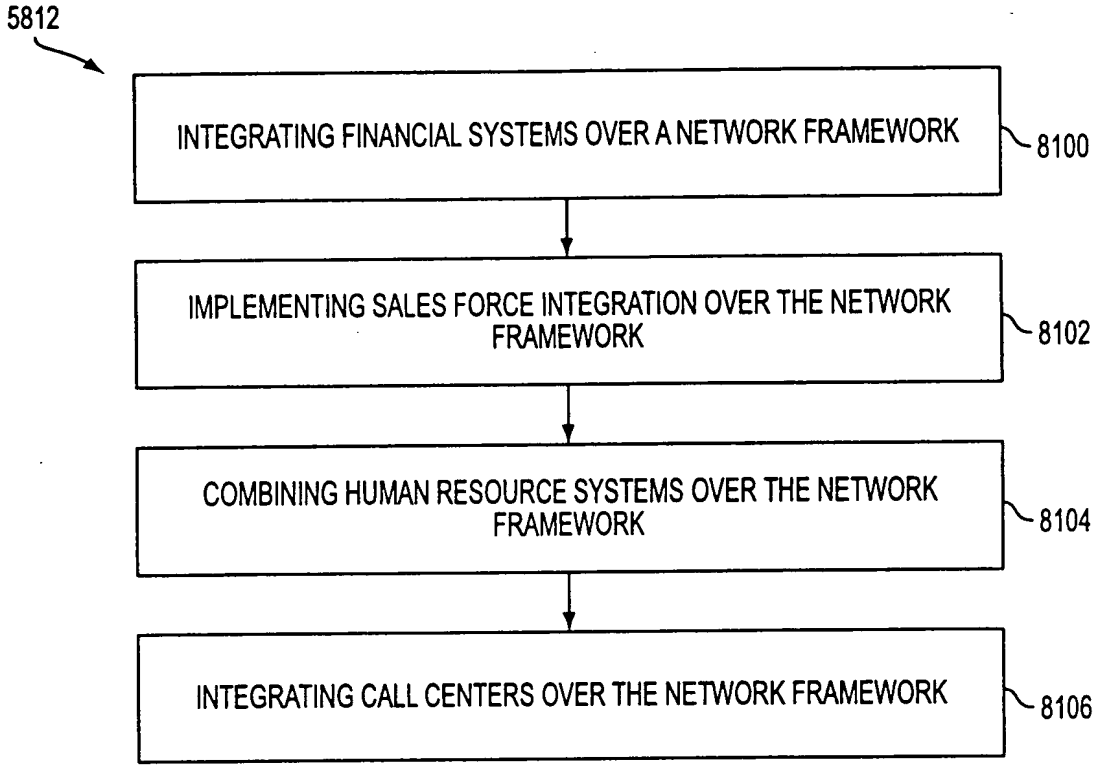


FIG. 81

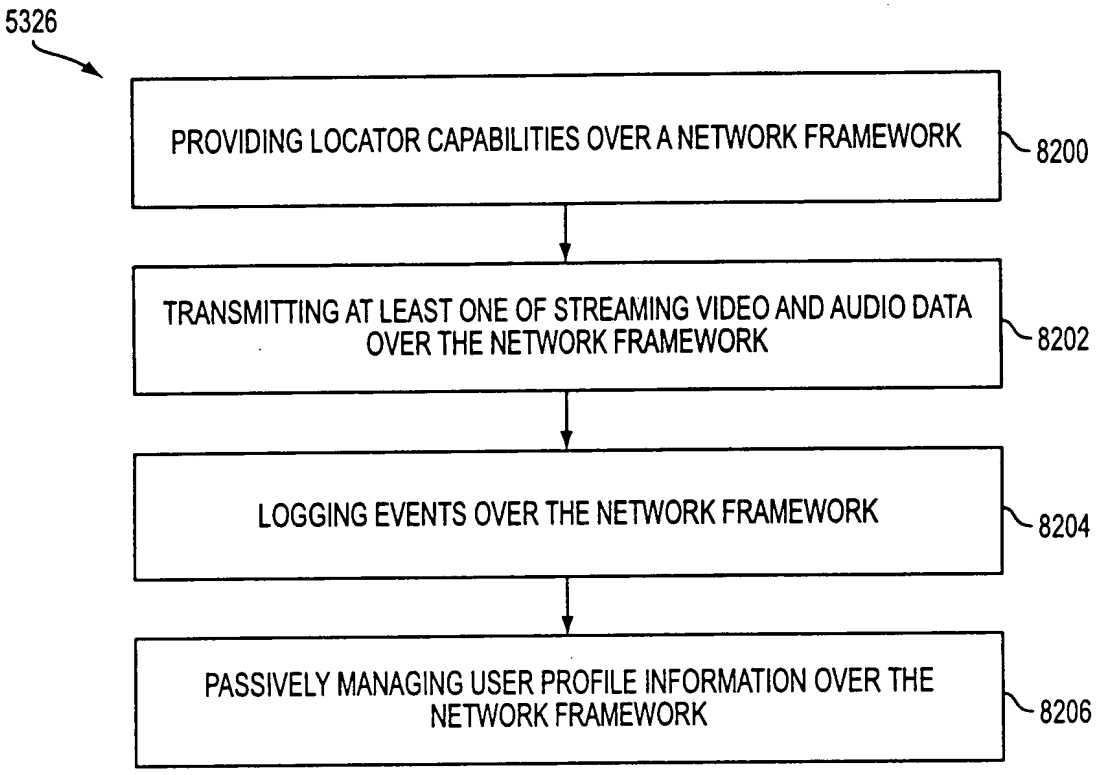


FIG. 82

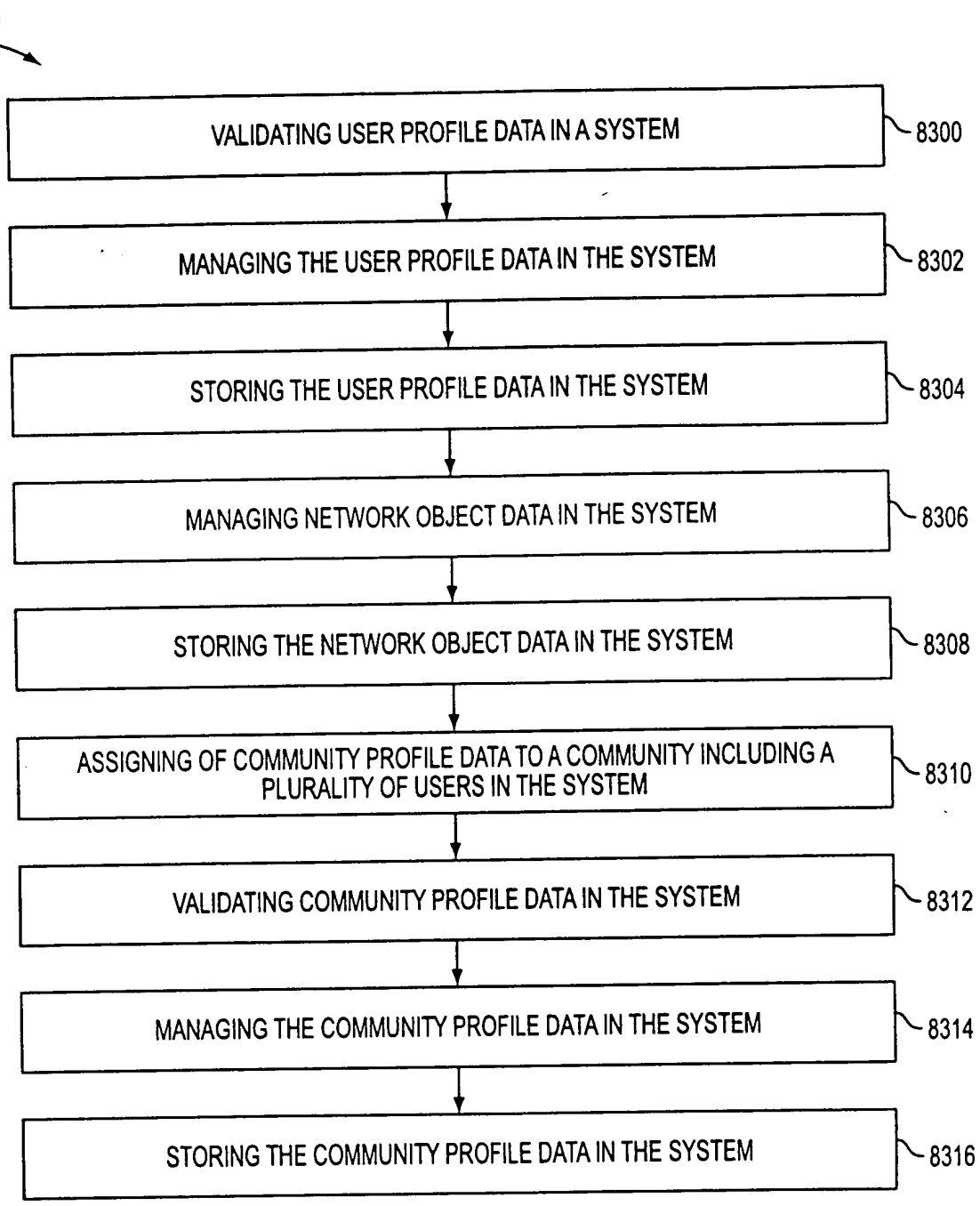


FIG. 83

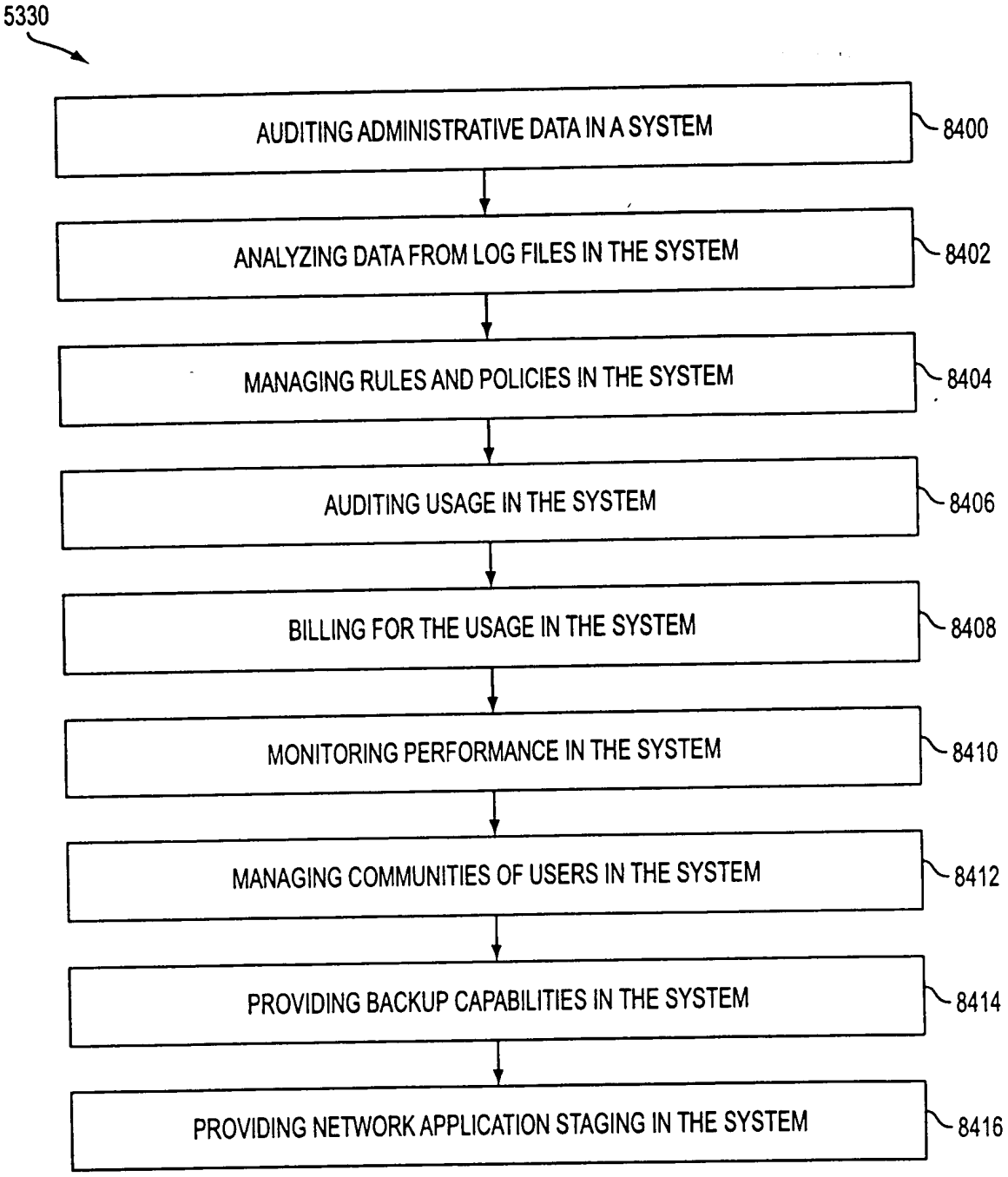


FIG. 84

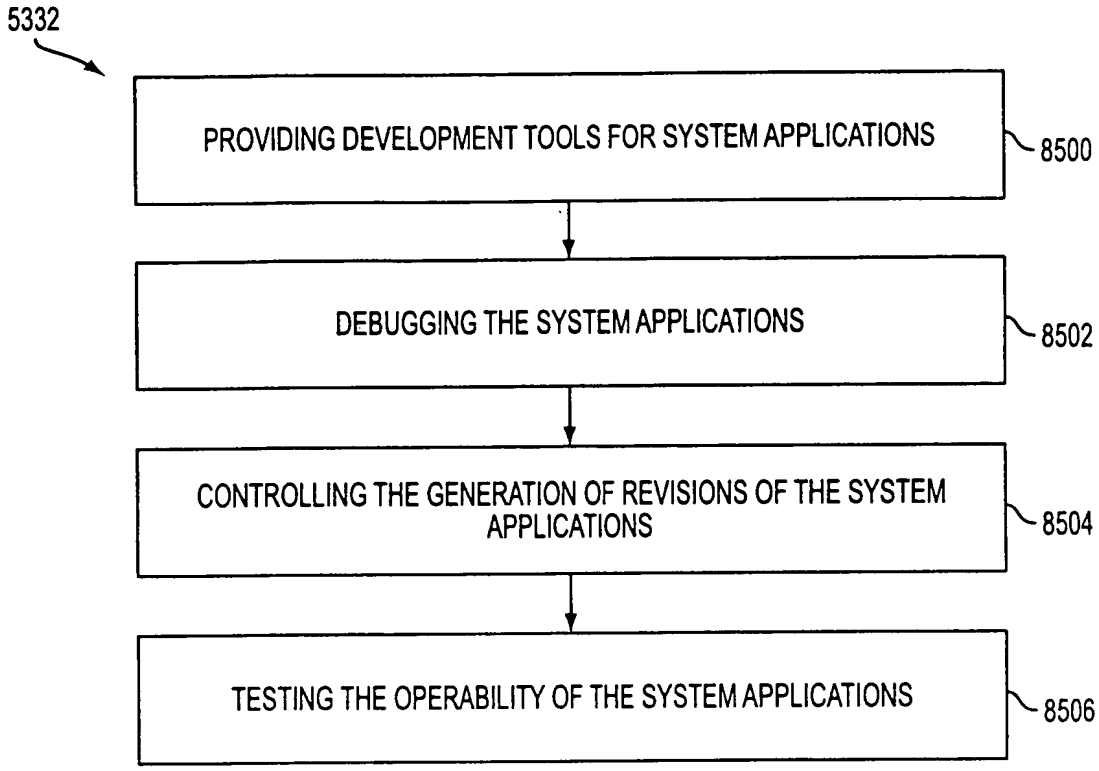


FIG. 85

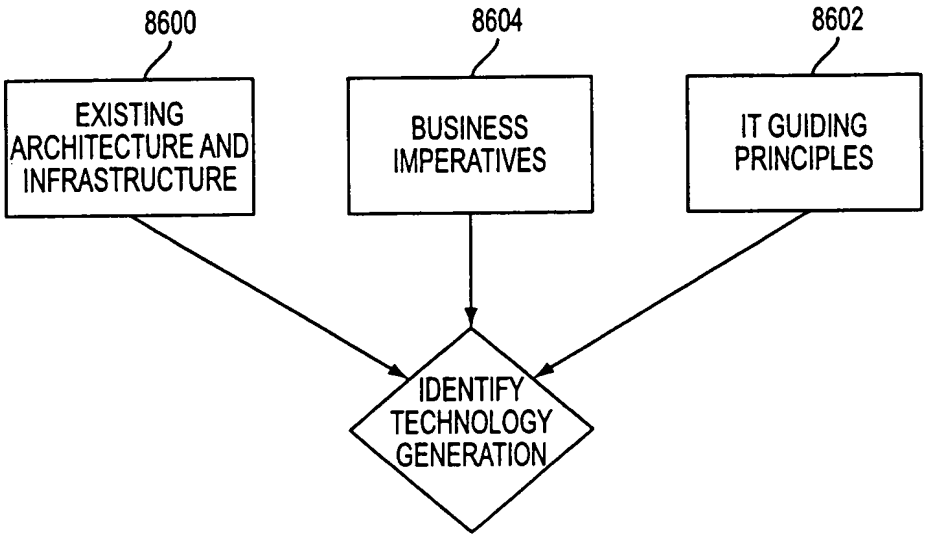


FIG. 86

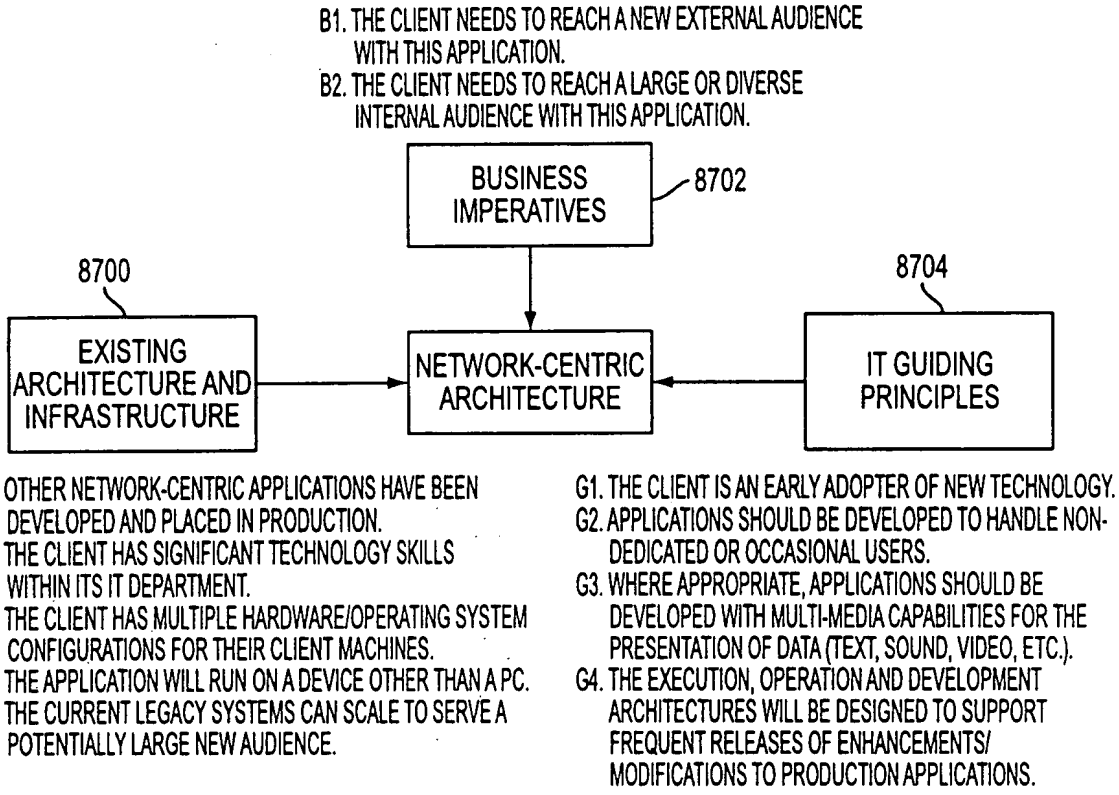


FIG. 87

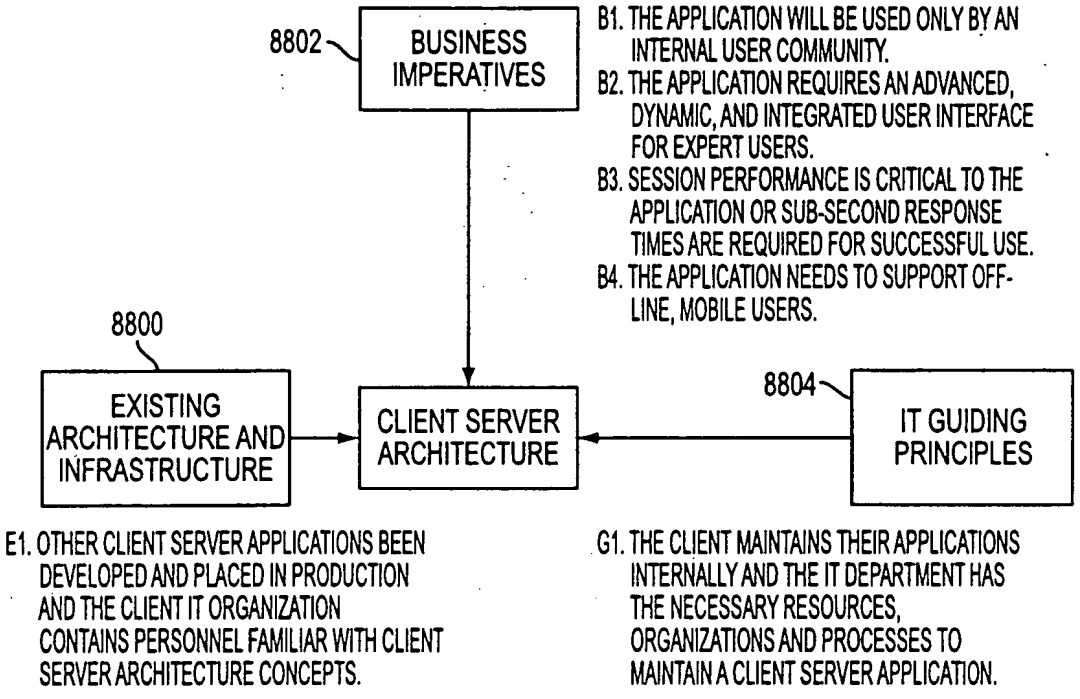


FIG. 88

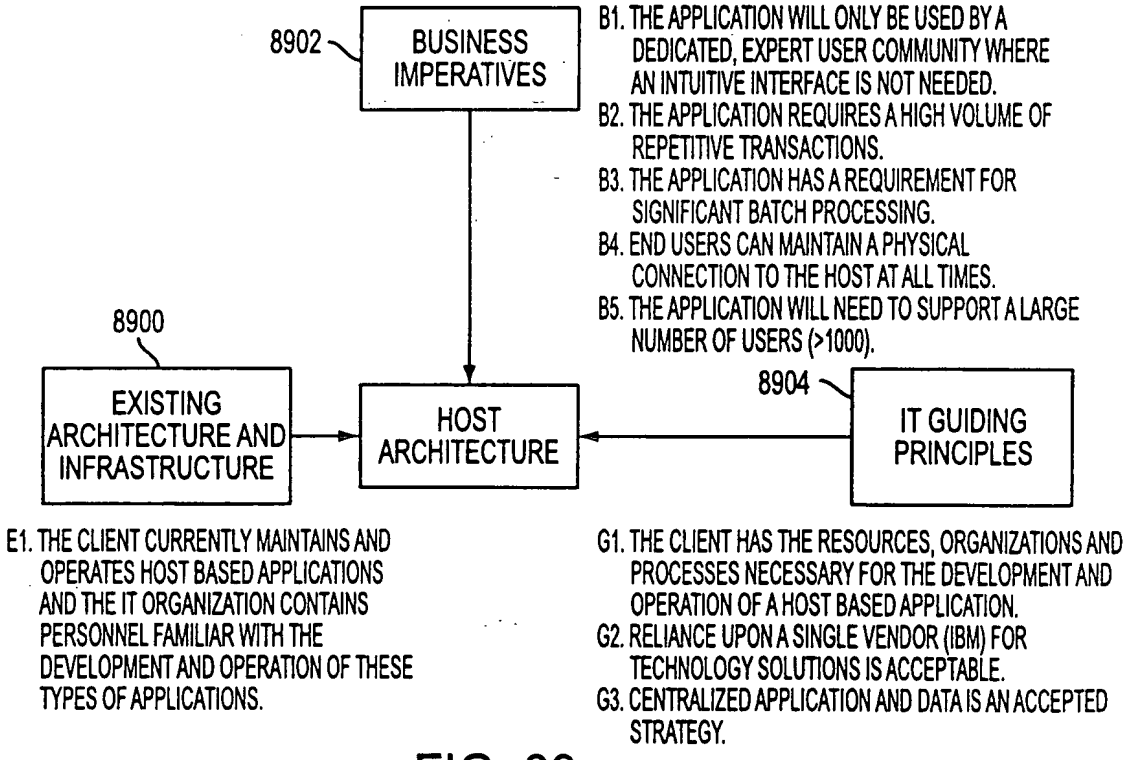


FIG. 89

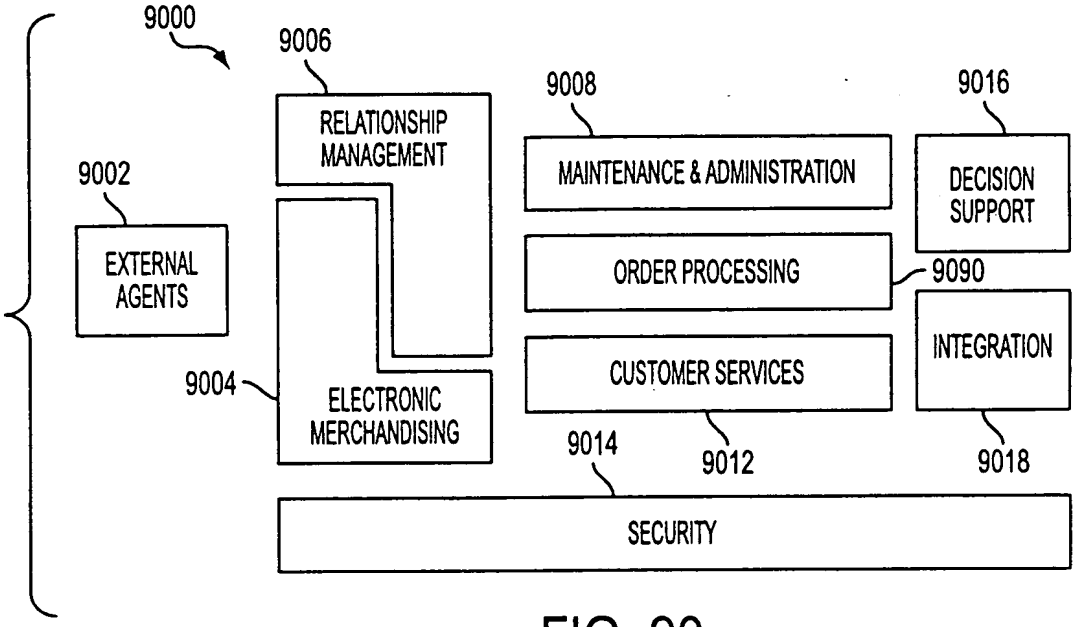


FIG. 90

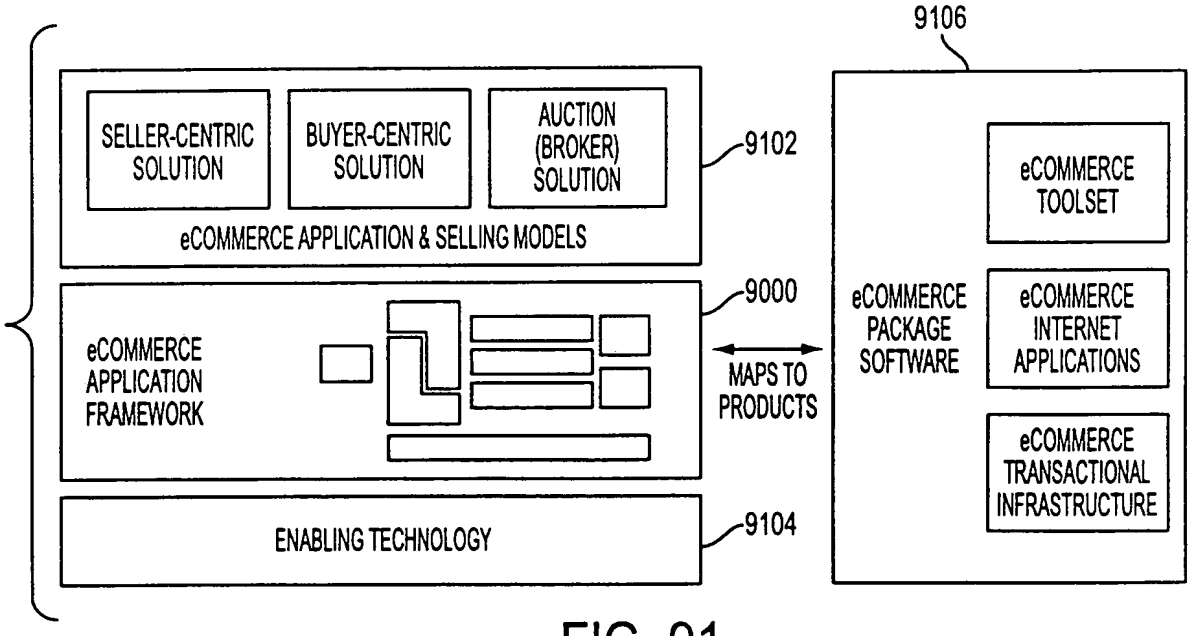


FIG. 91

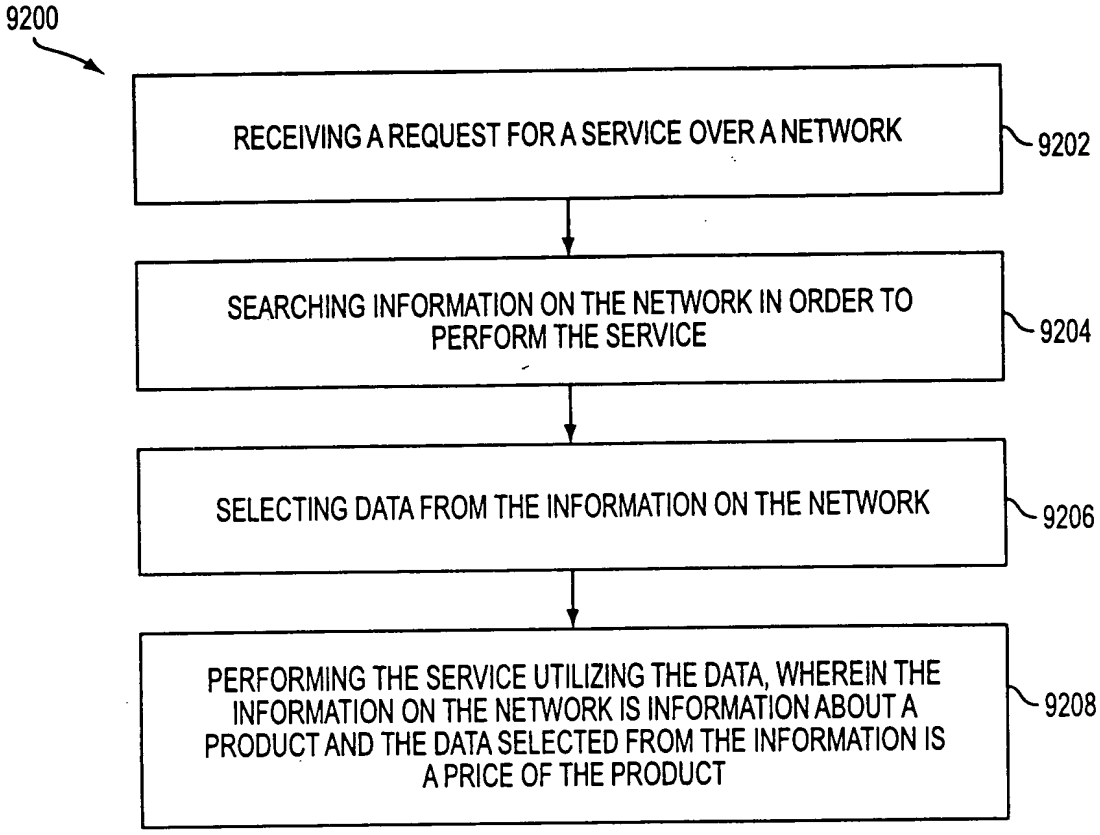


FIG. 92

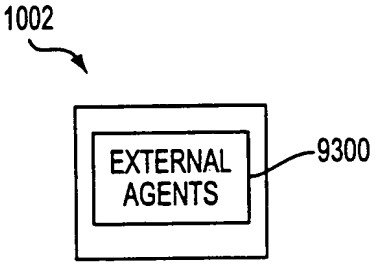


FIG. 93

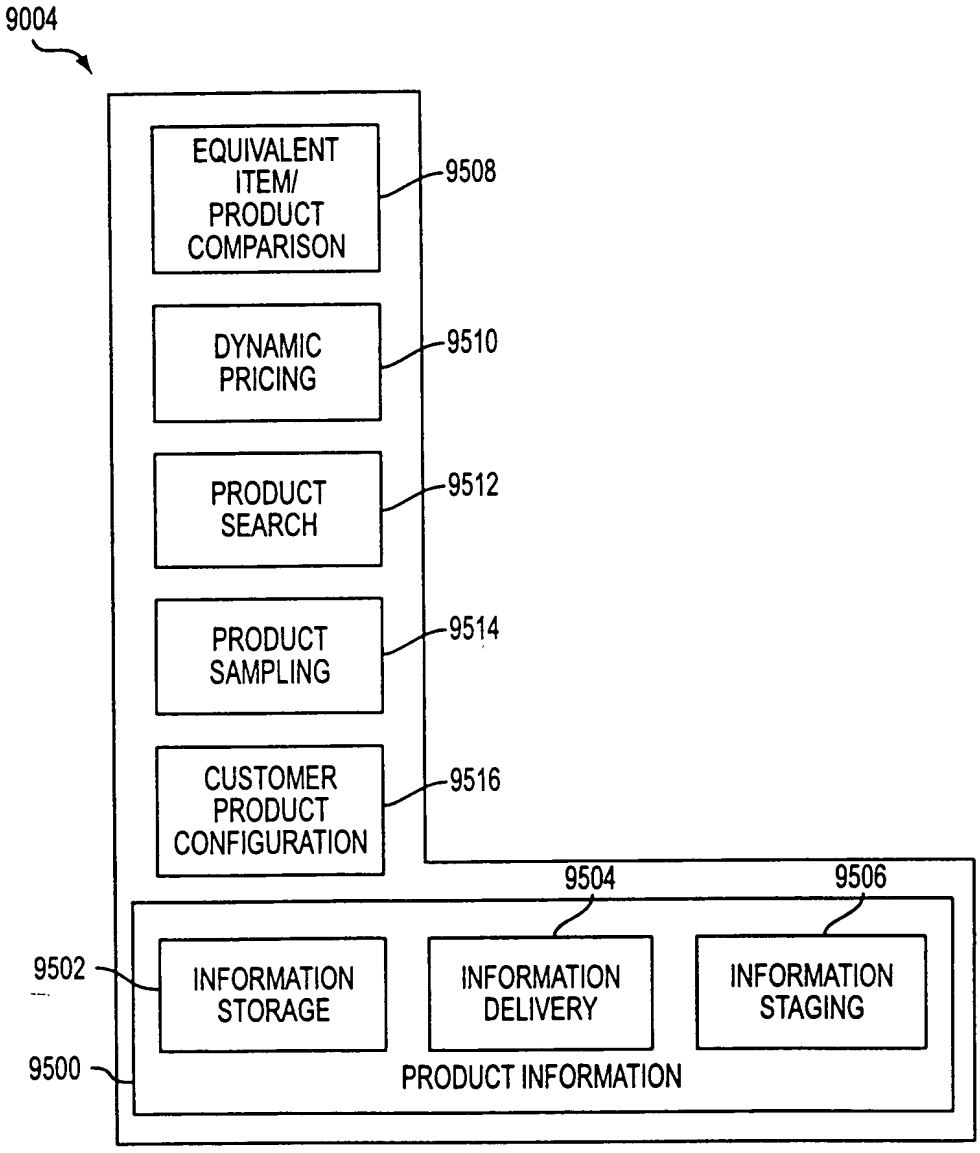


FIG. 95

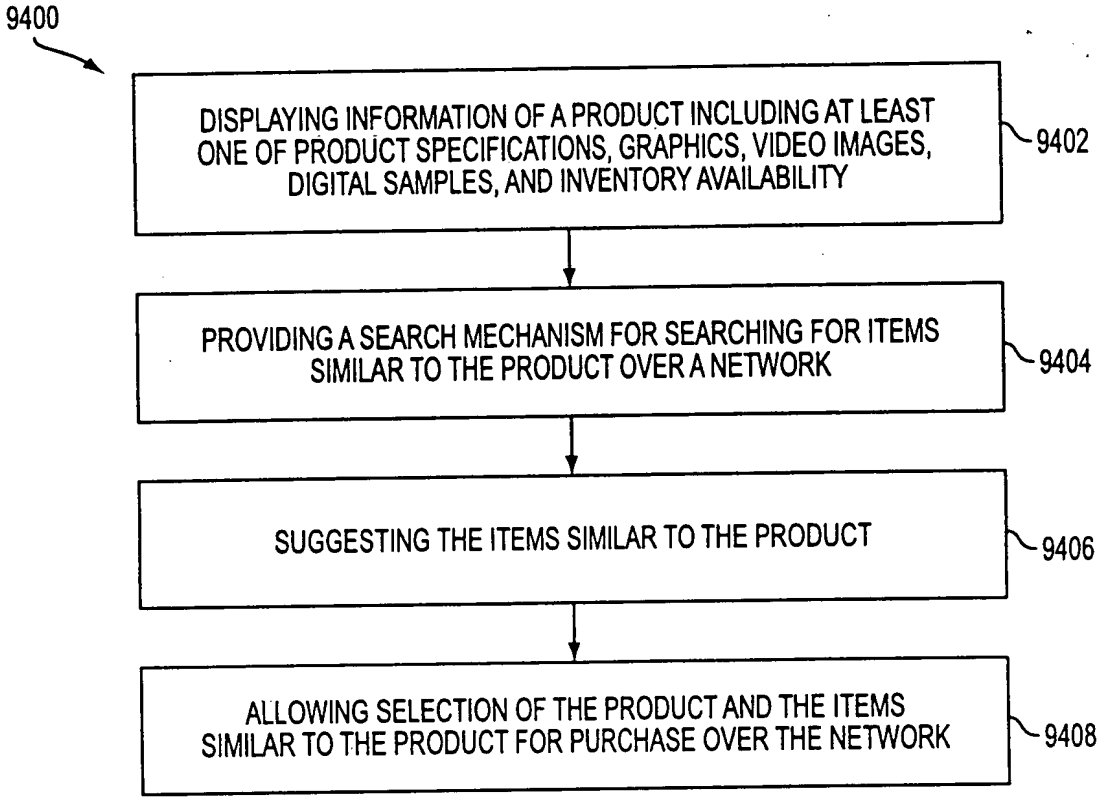


FIG. 94

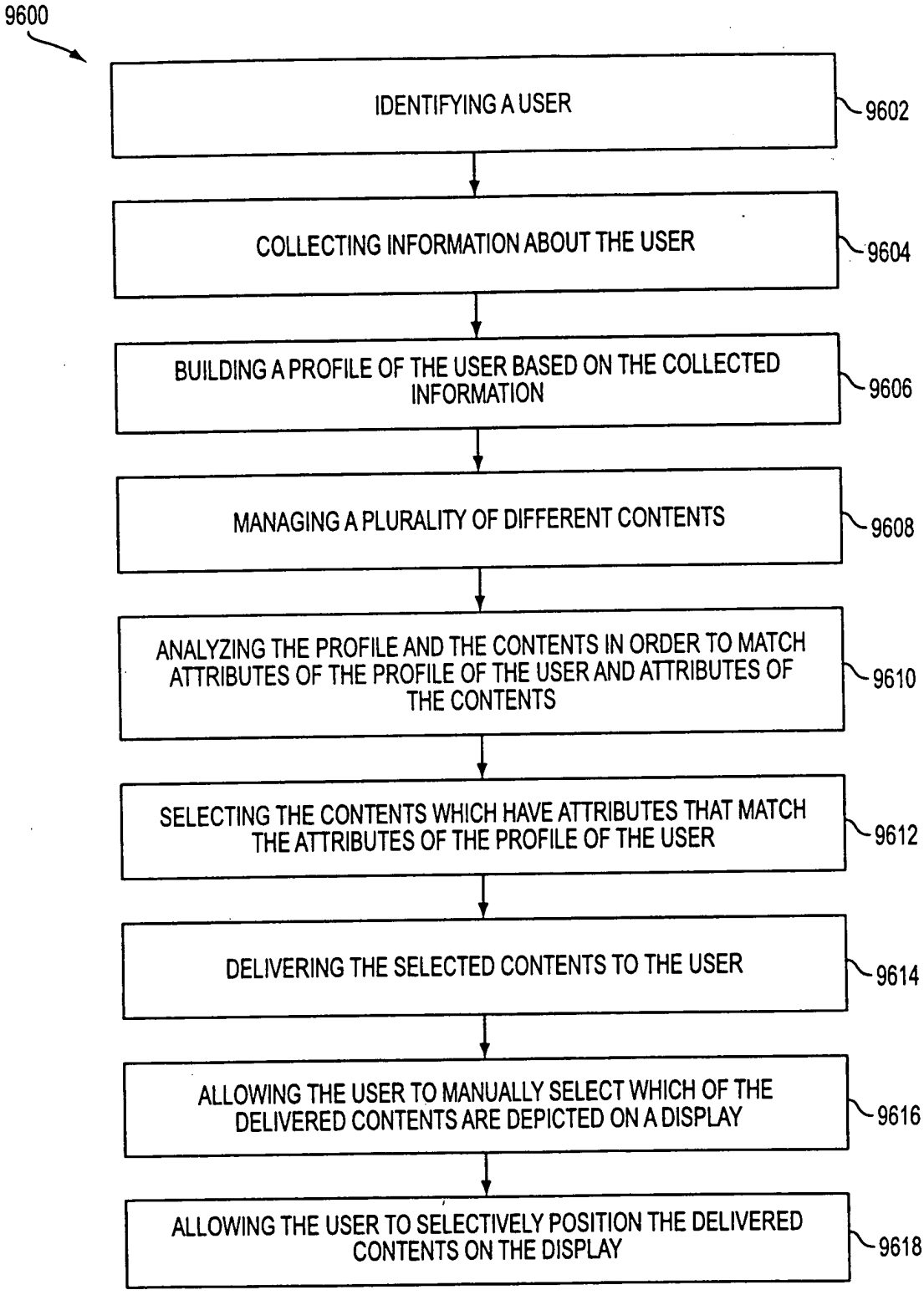


FIG. 96

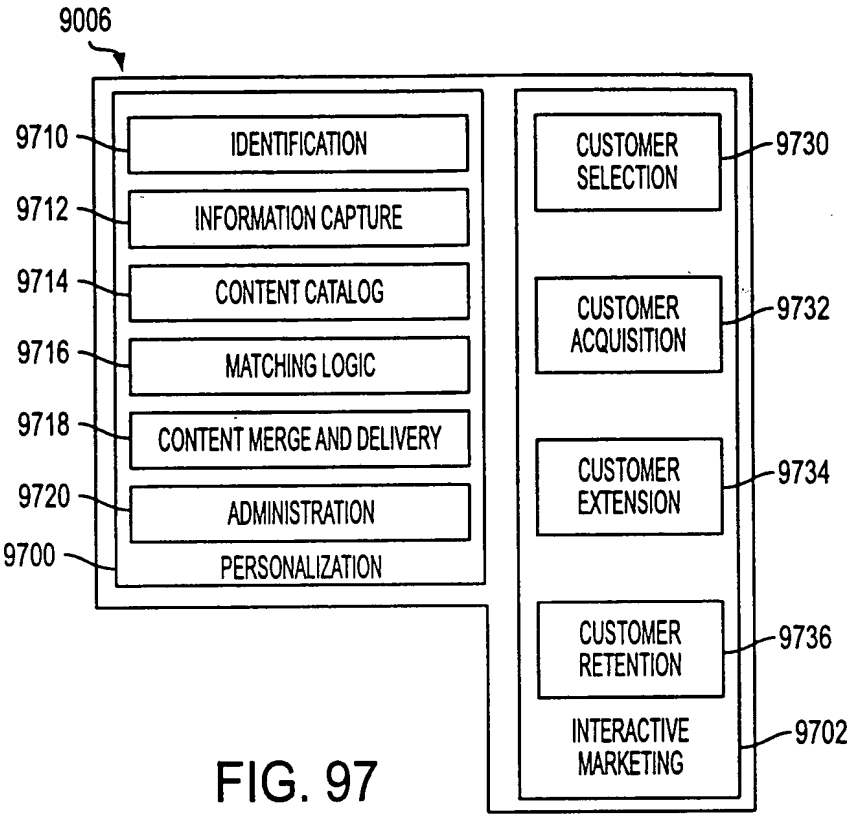


FIG. 97

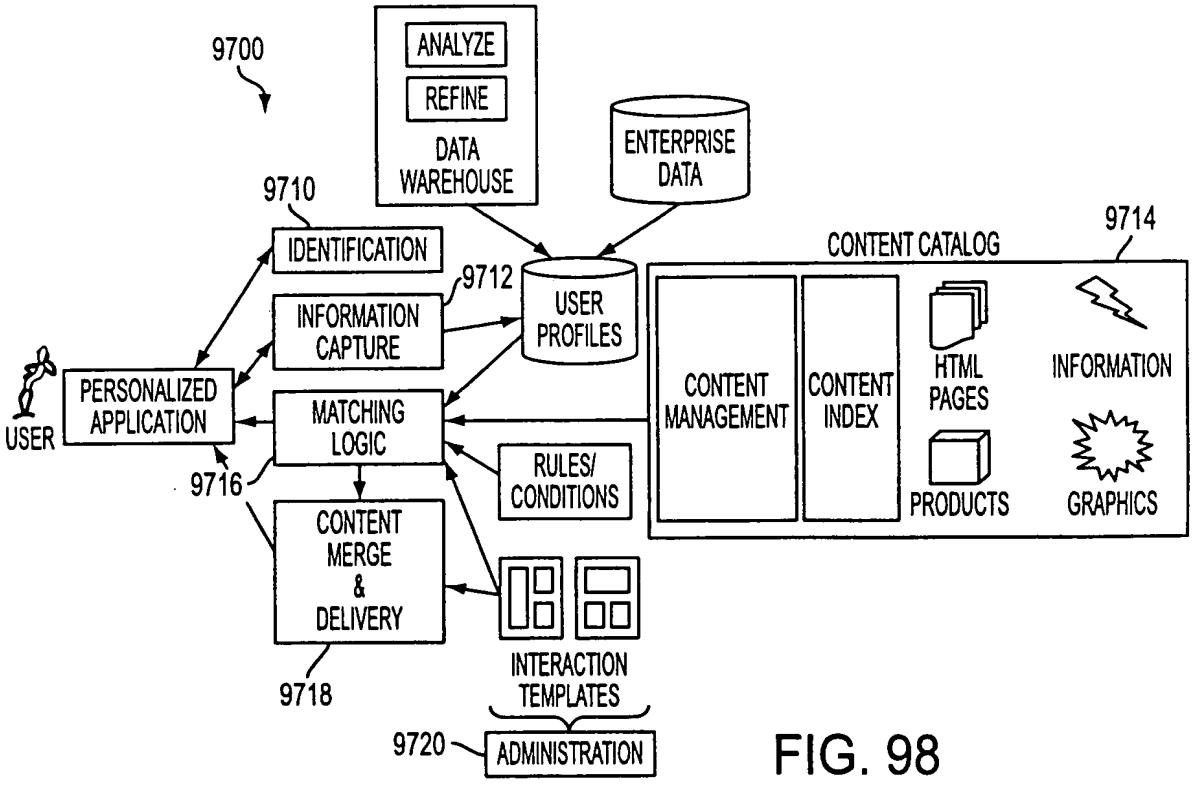


FIG. 98

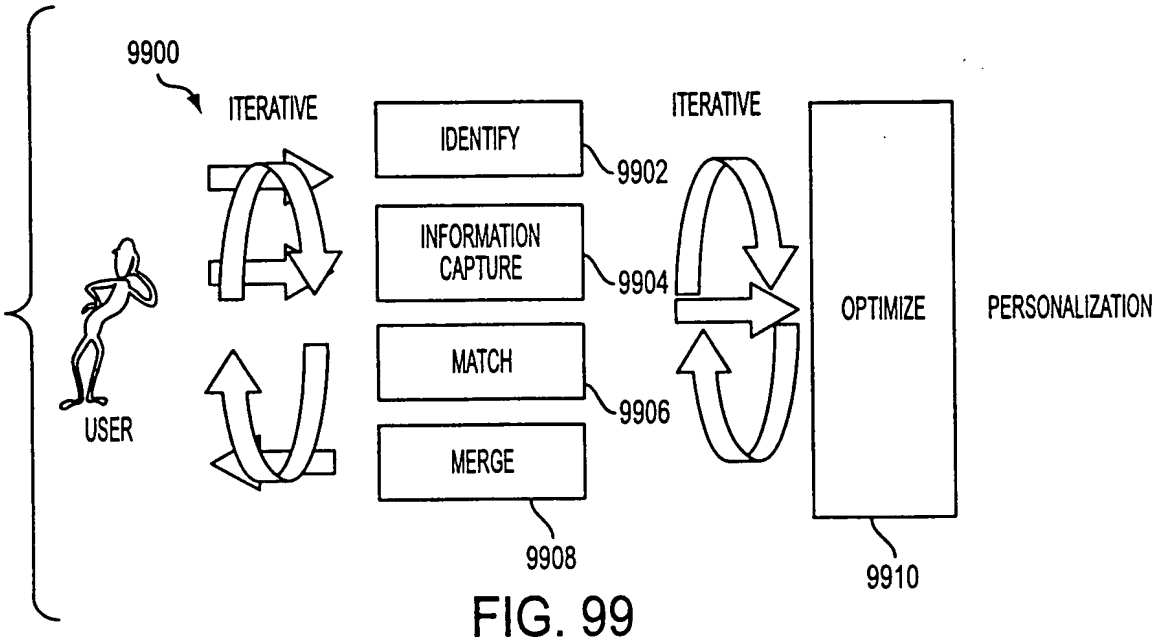


FIG. 99

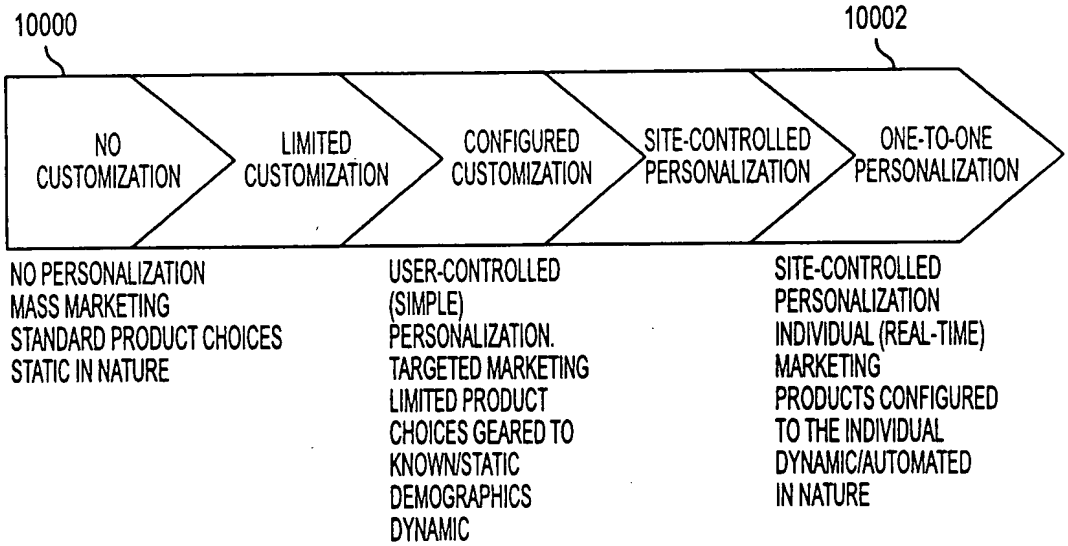


FIG. 100

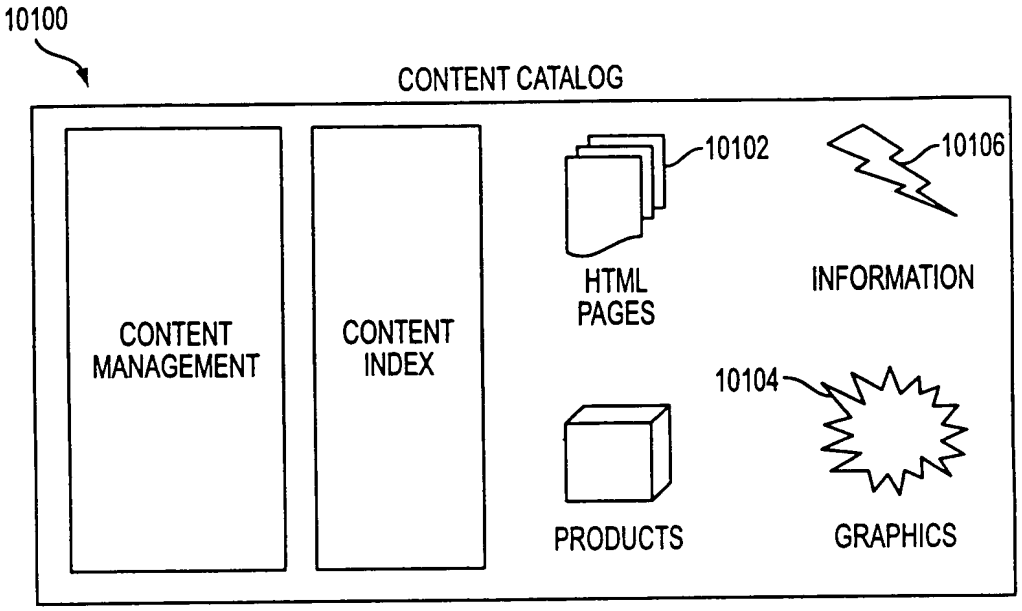


FIG. 101

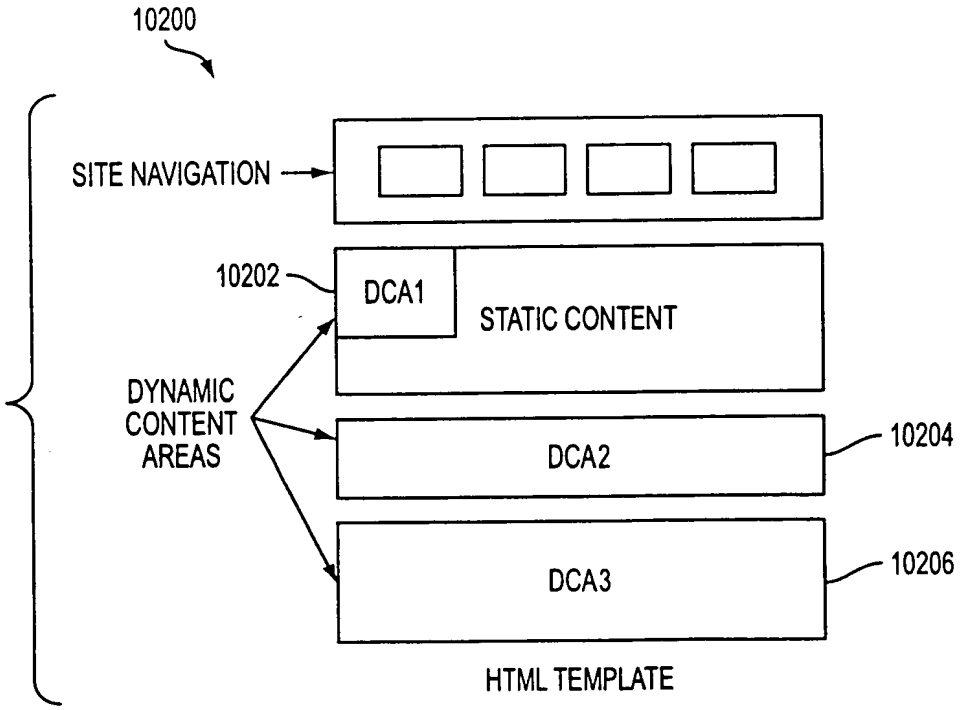


FIG. 102

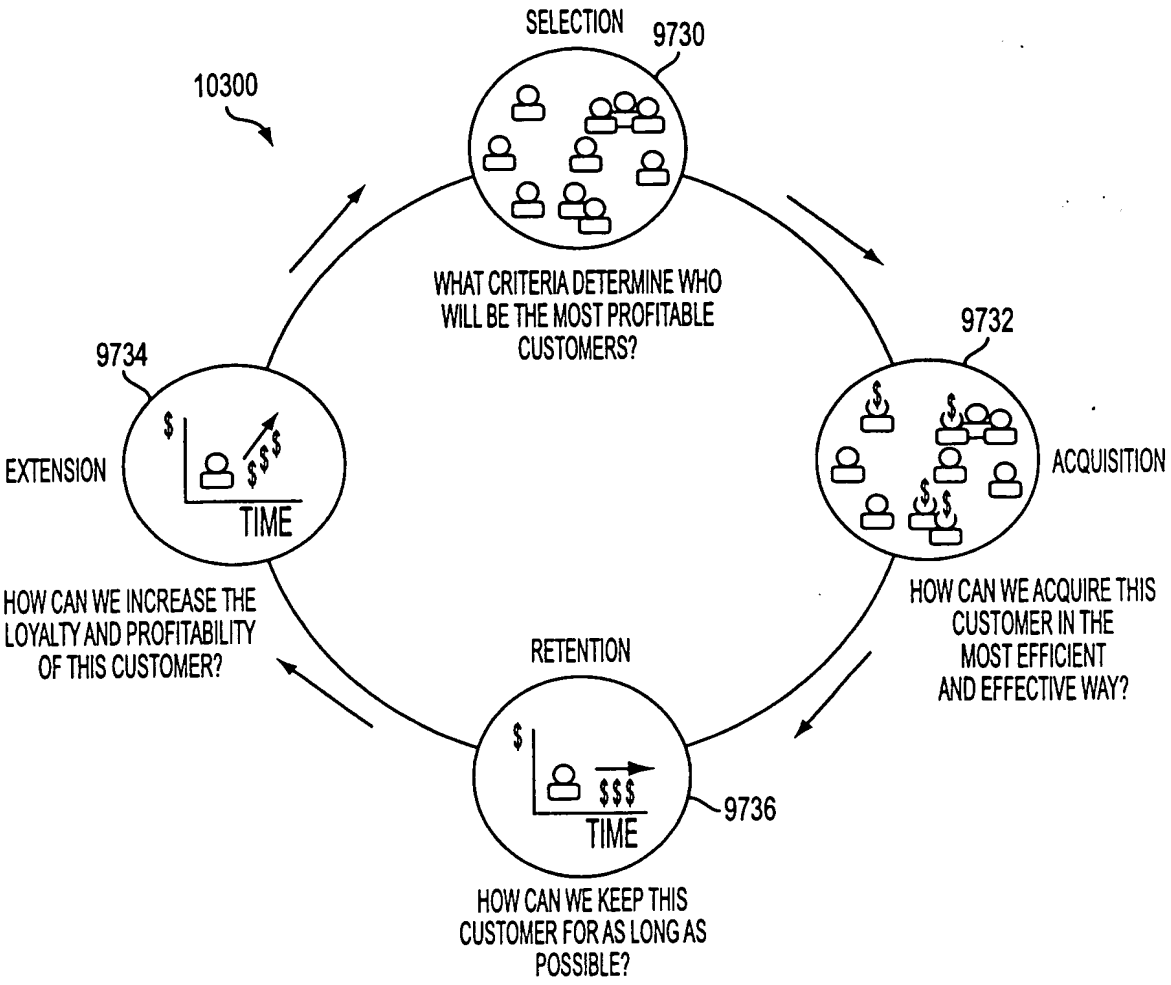


FIG. 103

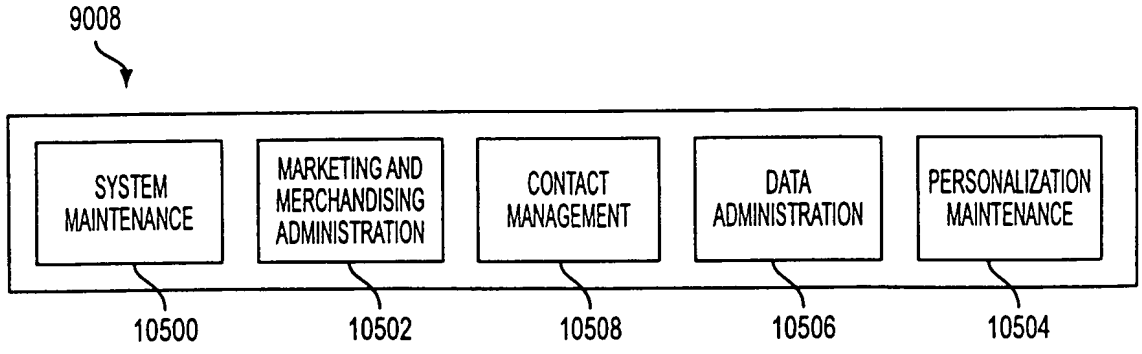


FIG. 105

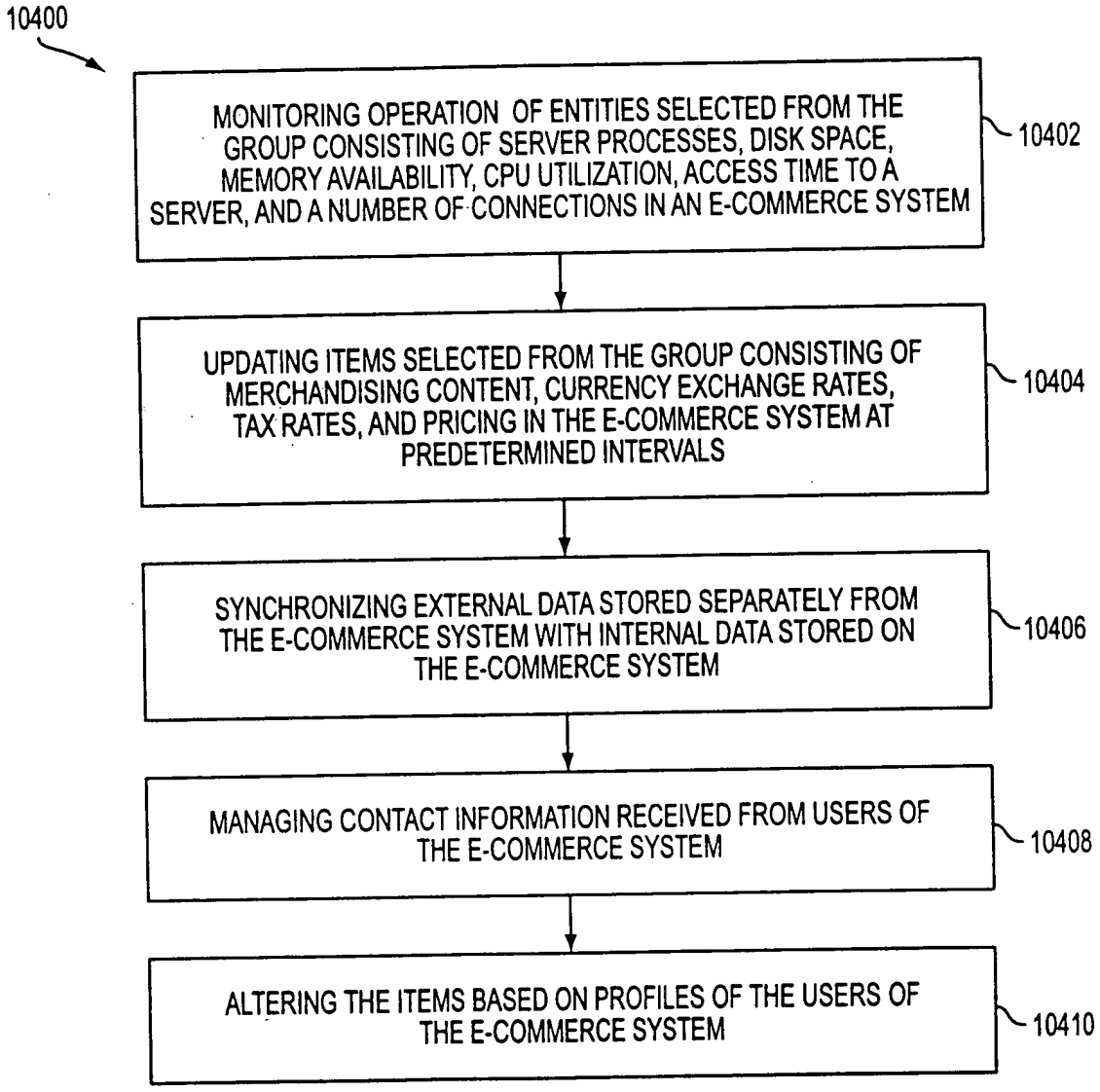


FIG. 104

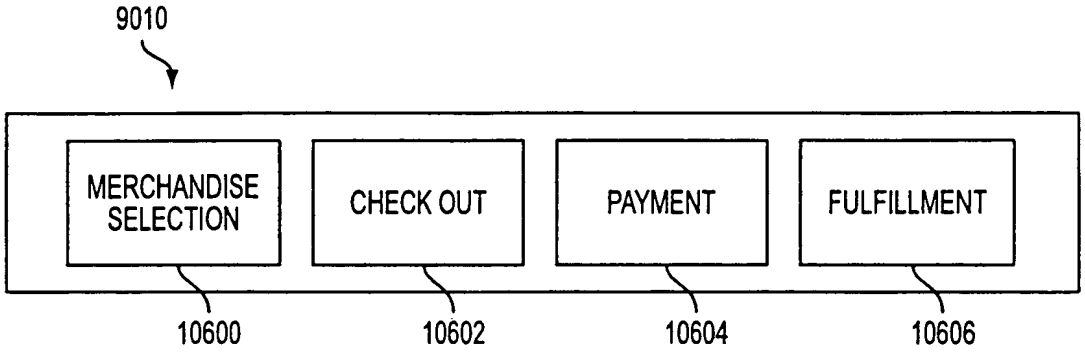


FIG. 106

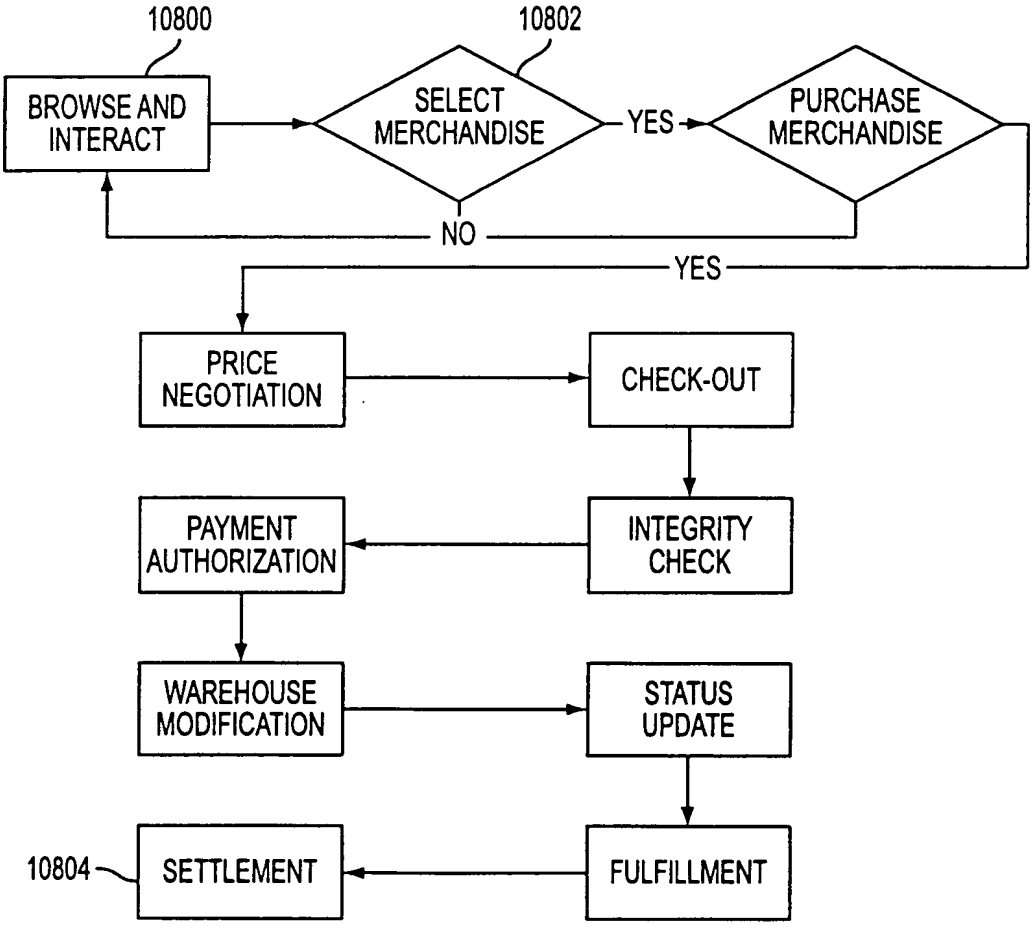


FIG. 108

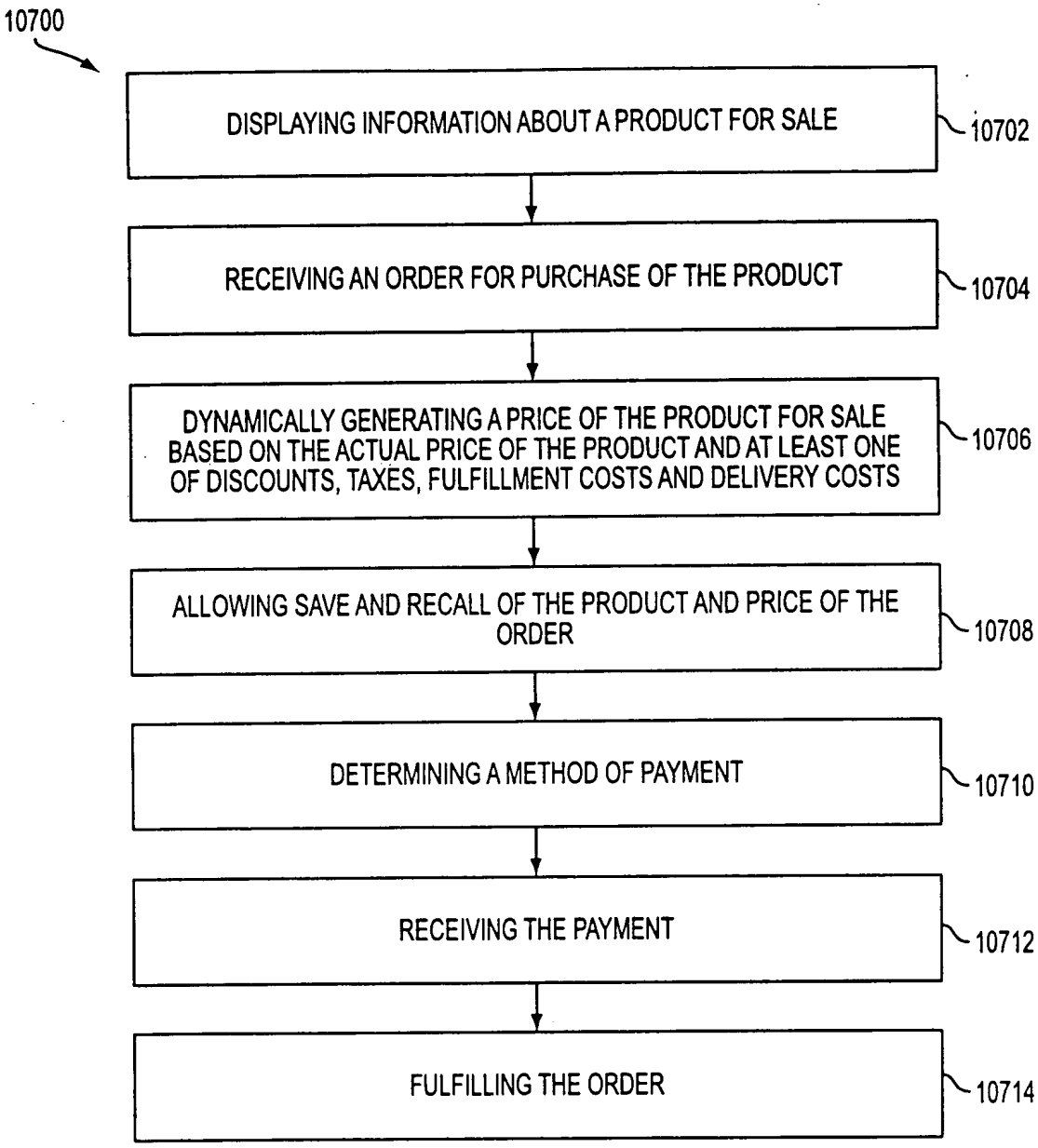


FIG. 107

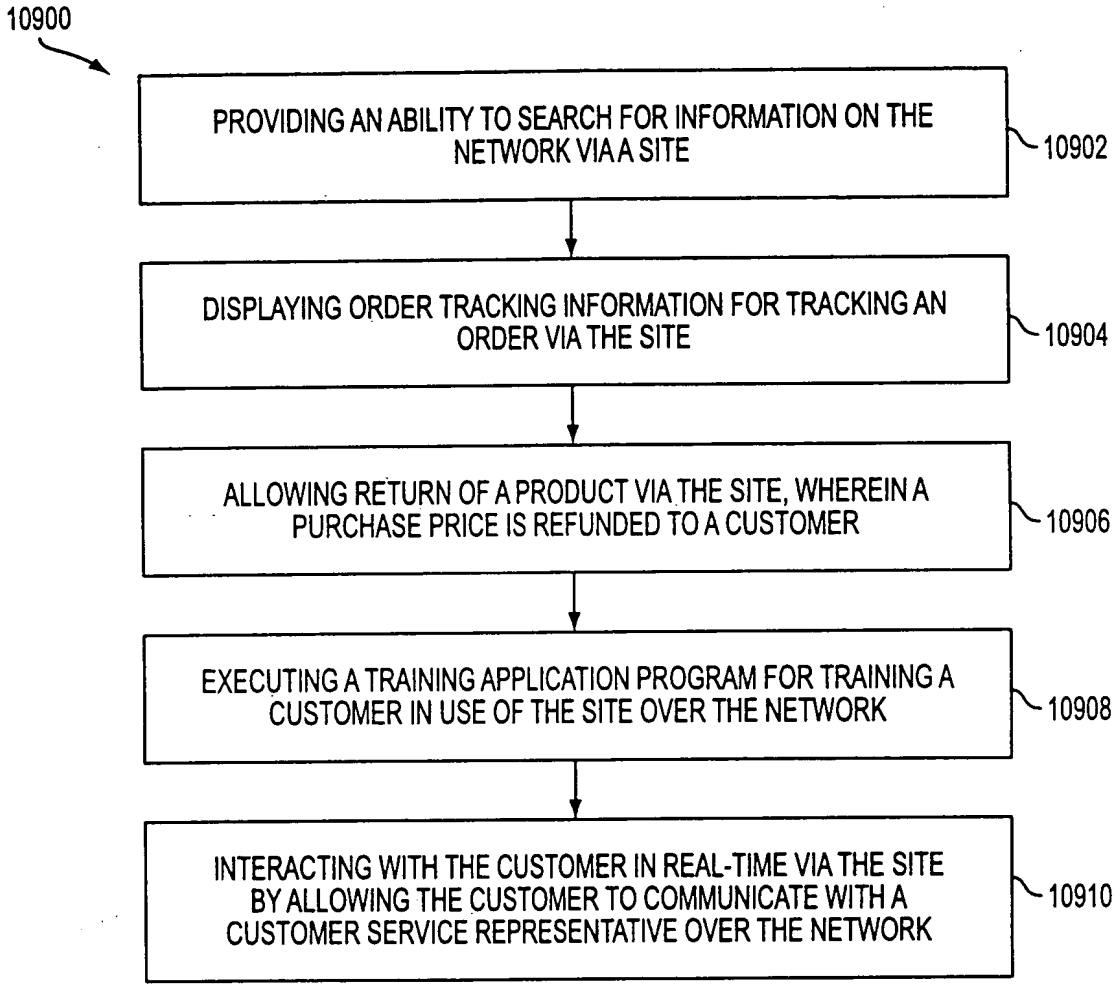


FIG. 109

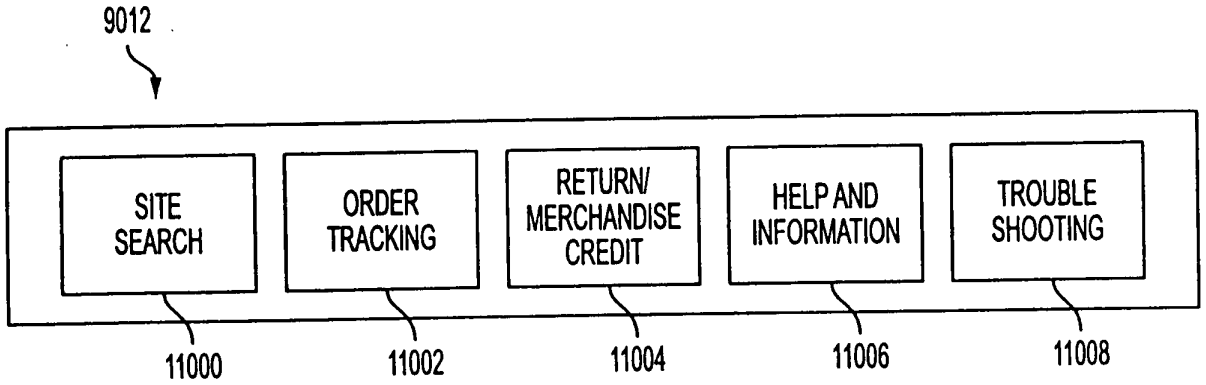


FIG. 110

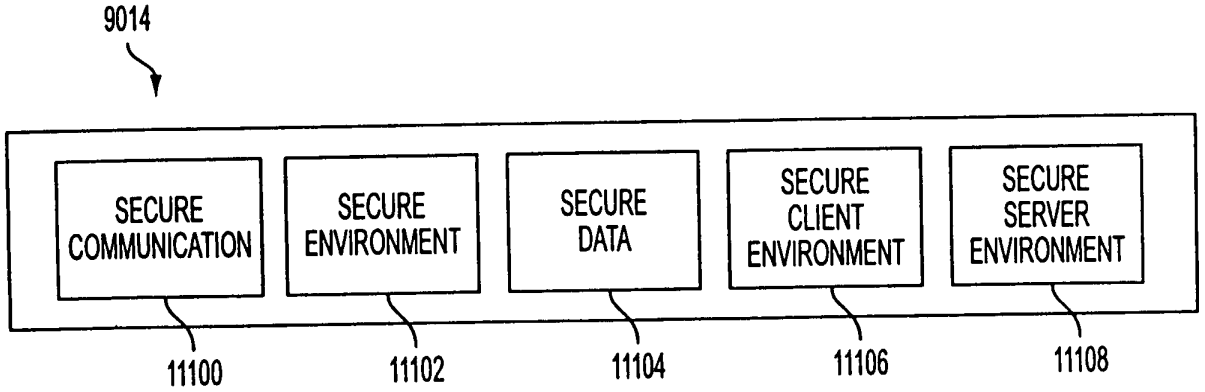


FIG. 111

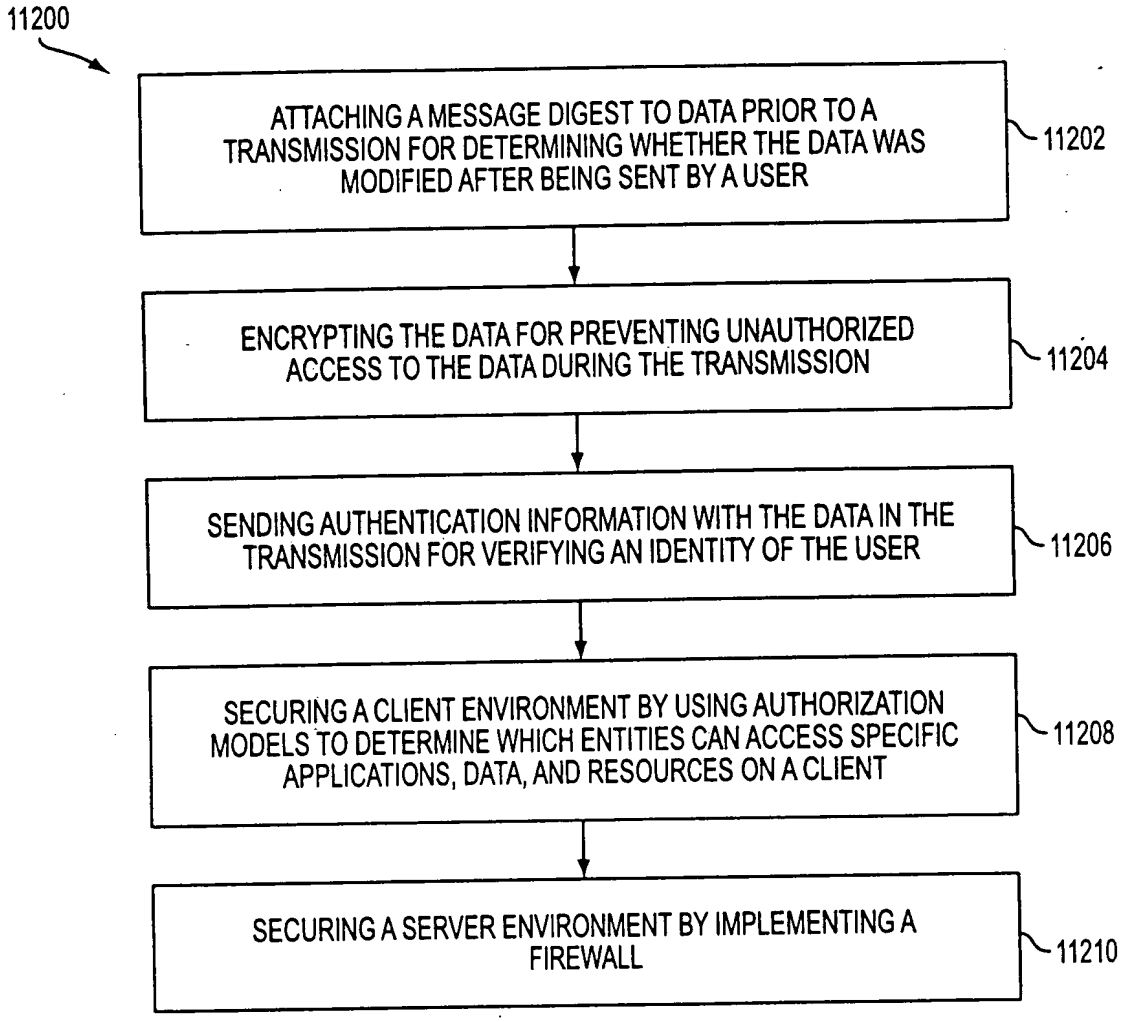


FIG. 112

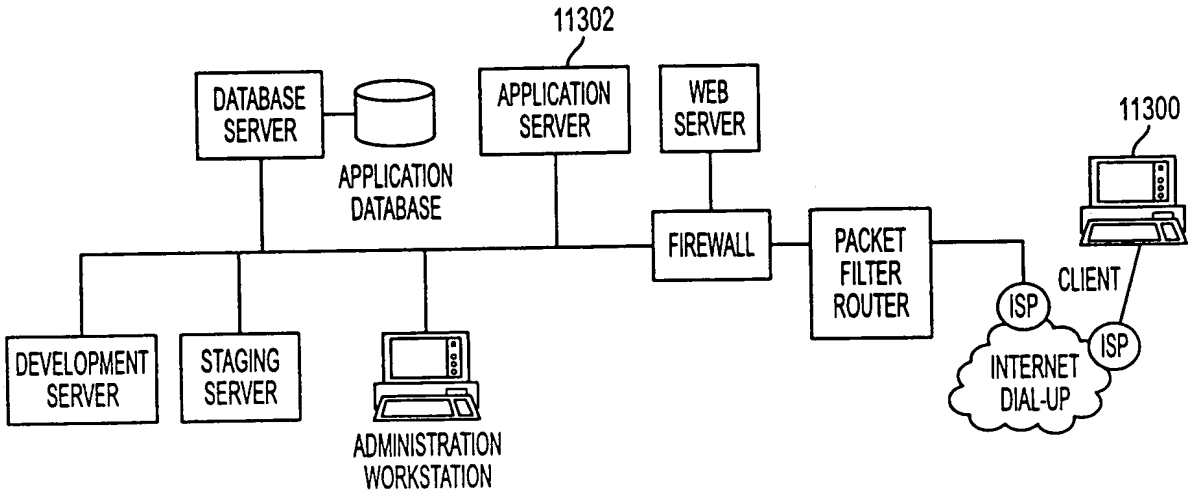


FIG. 113

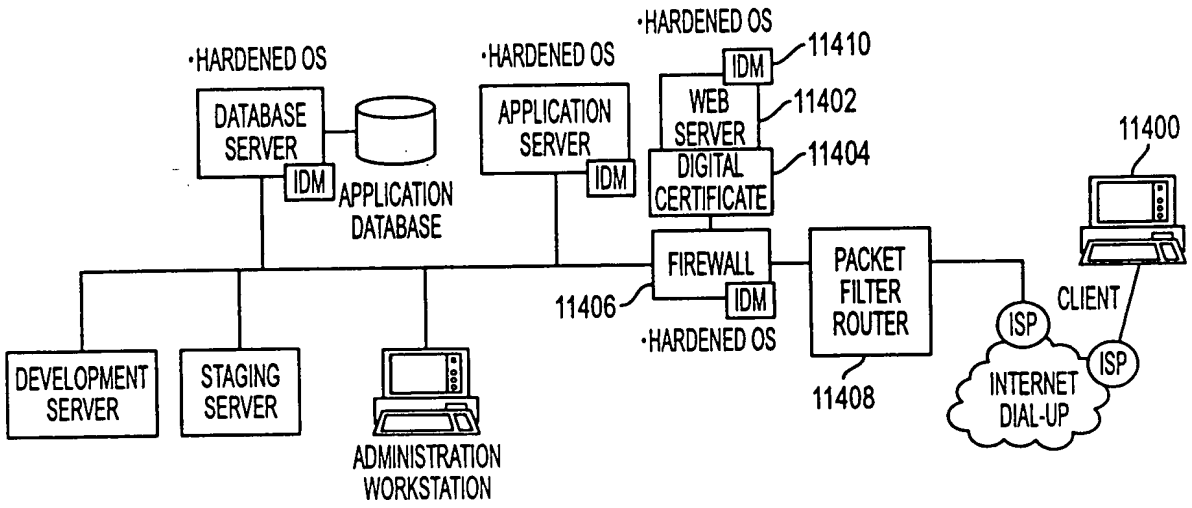


FIG. 114

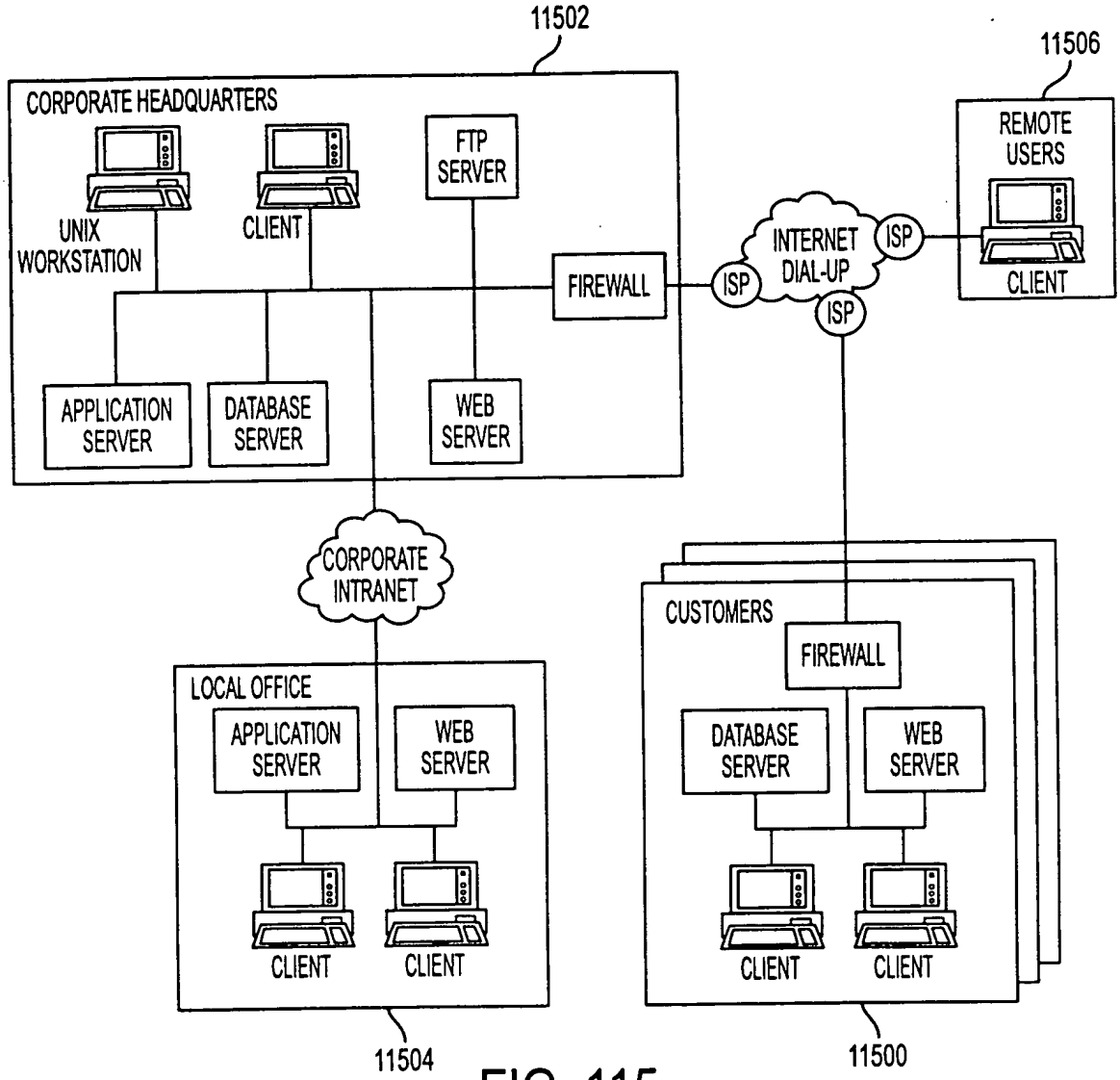


FIG. 115

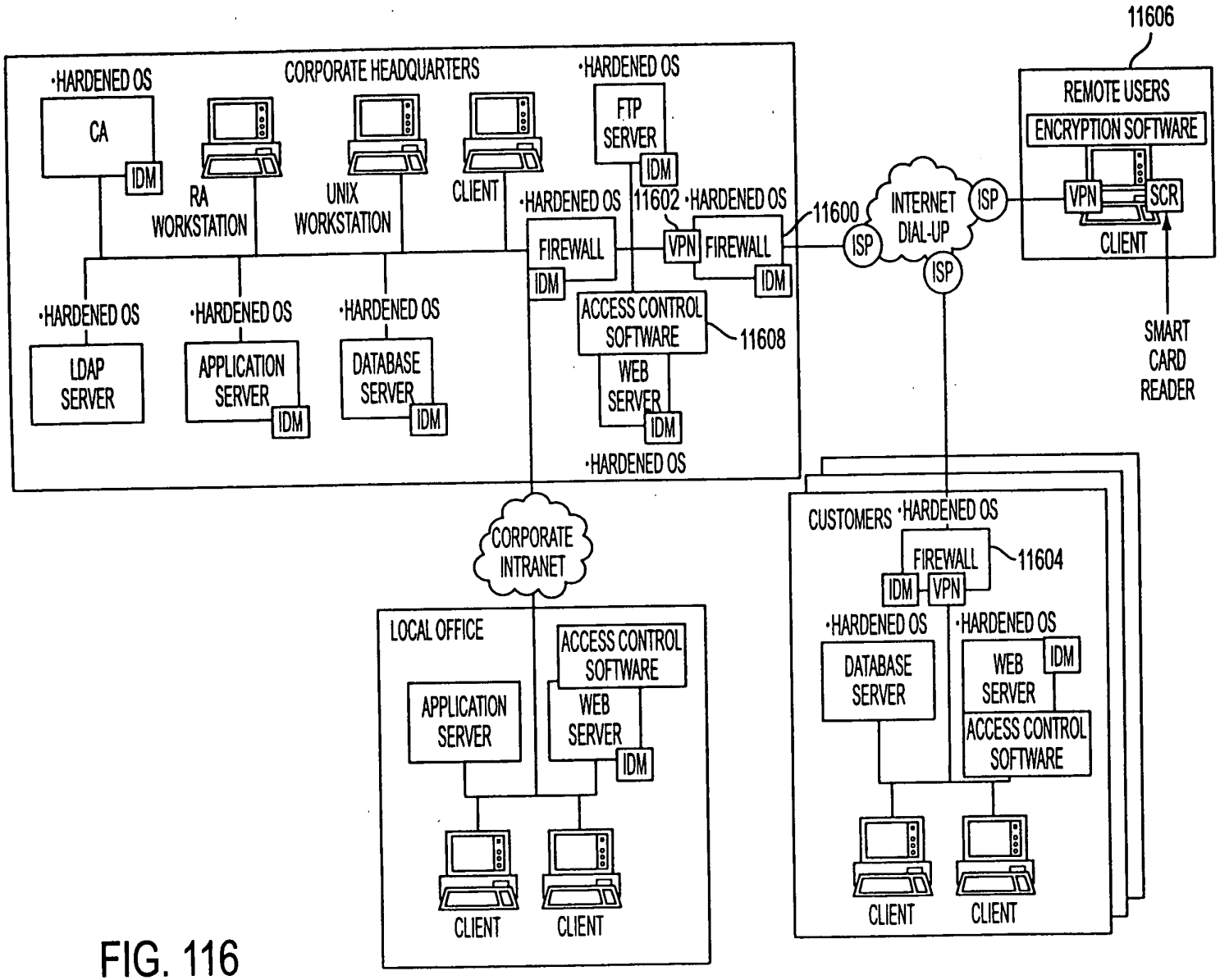


FIG. 116

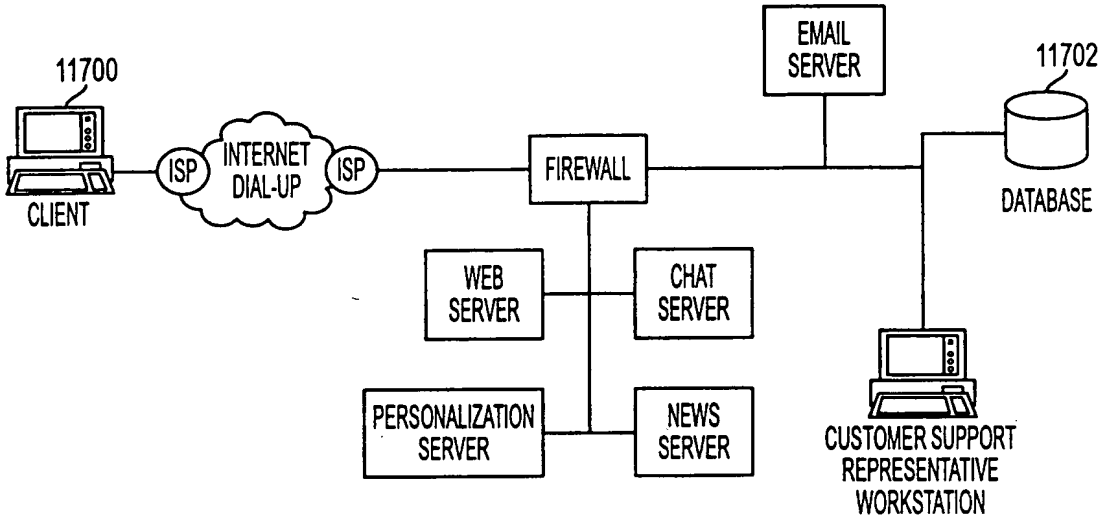


FIG. 117

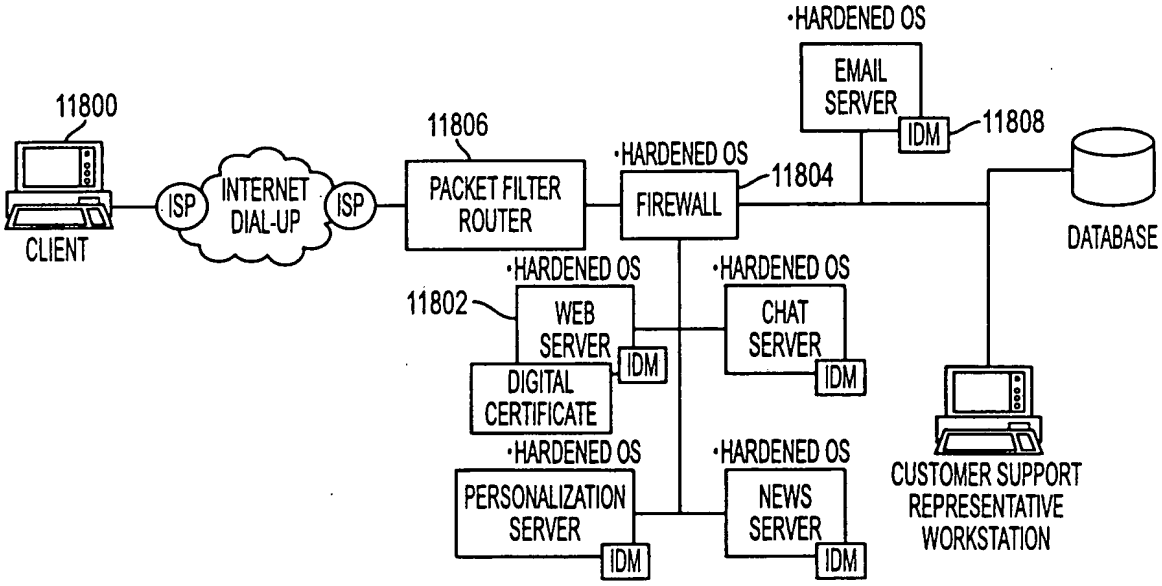


FIG. 118

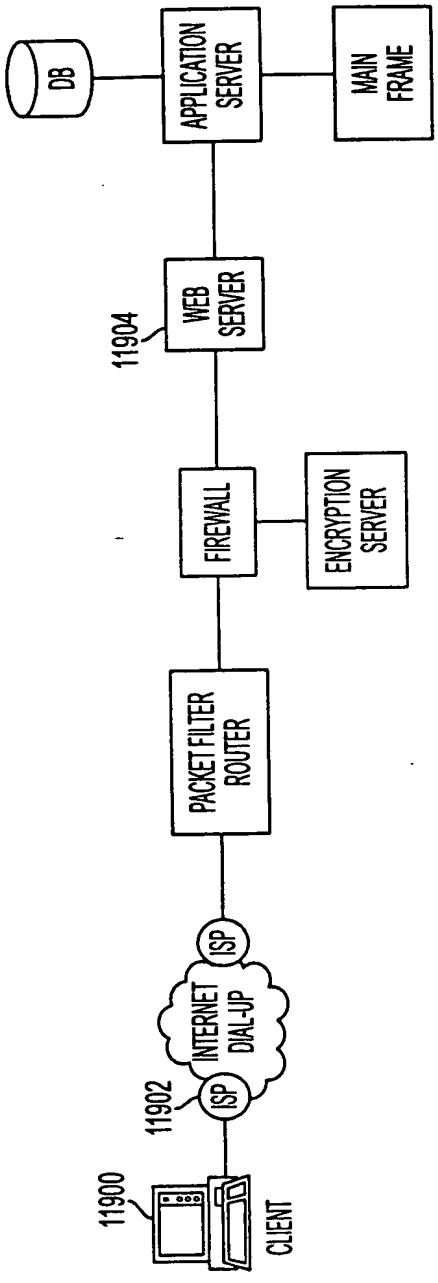


FIG. 119

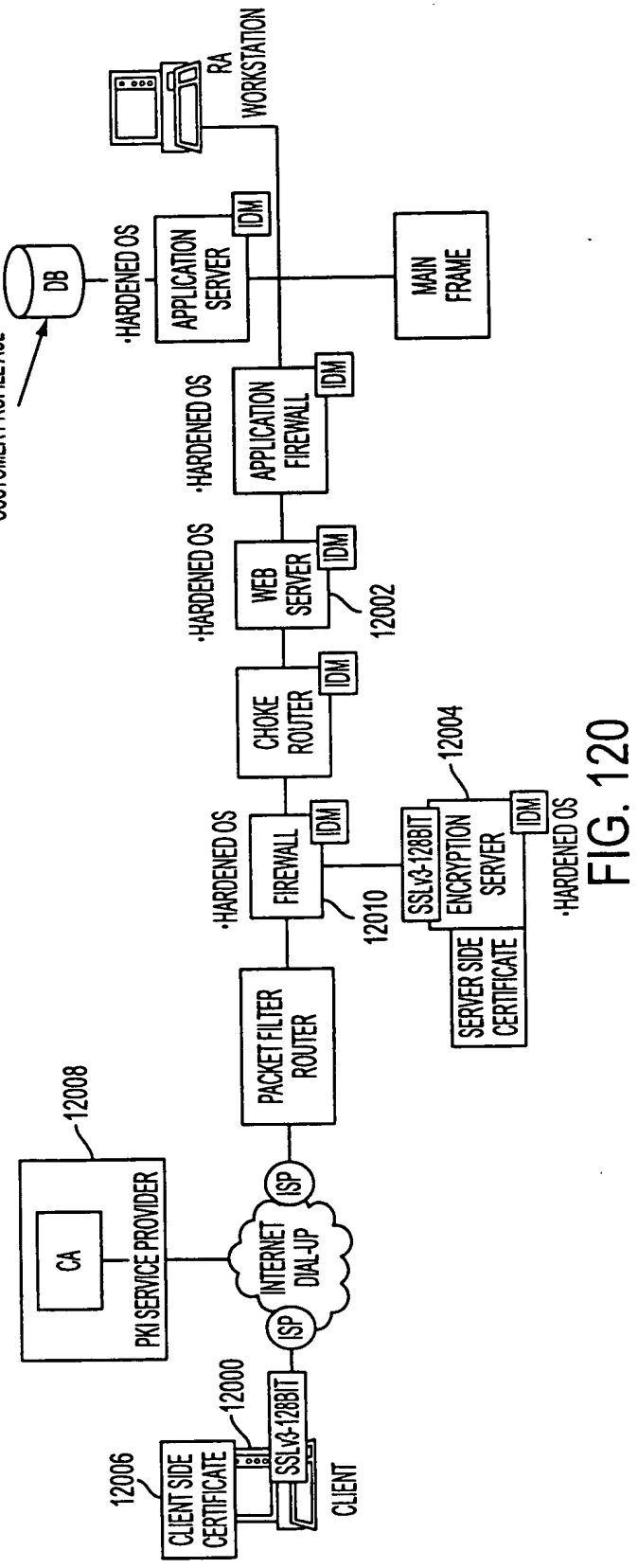


FIG. 120

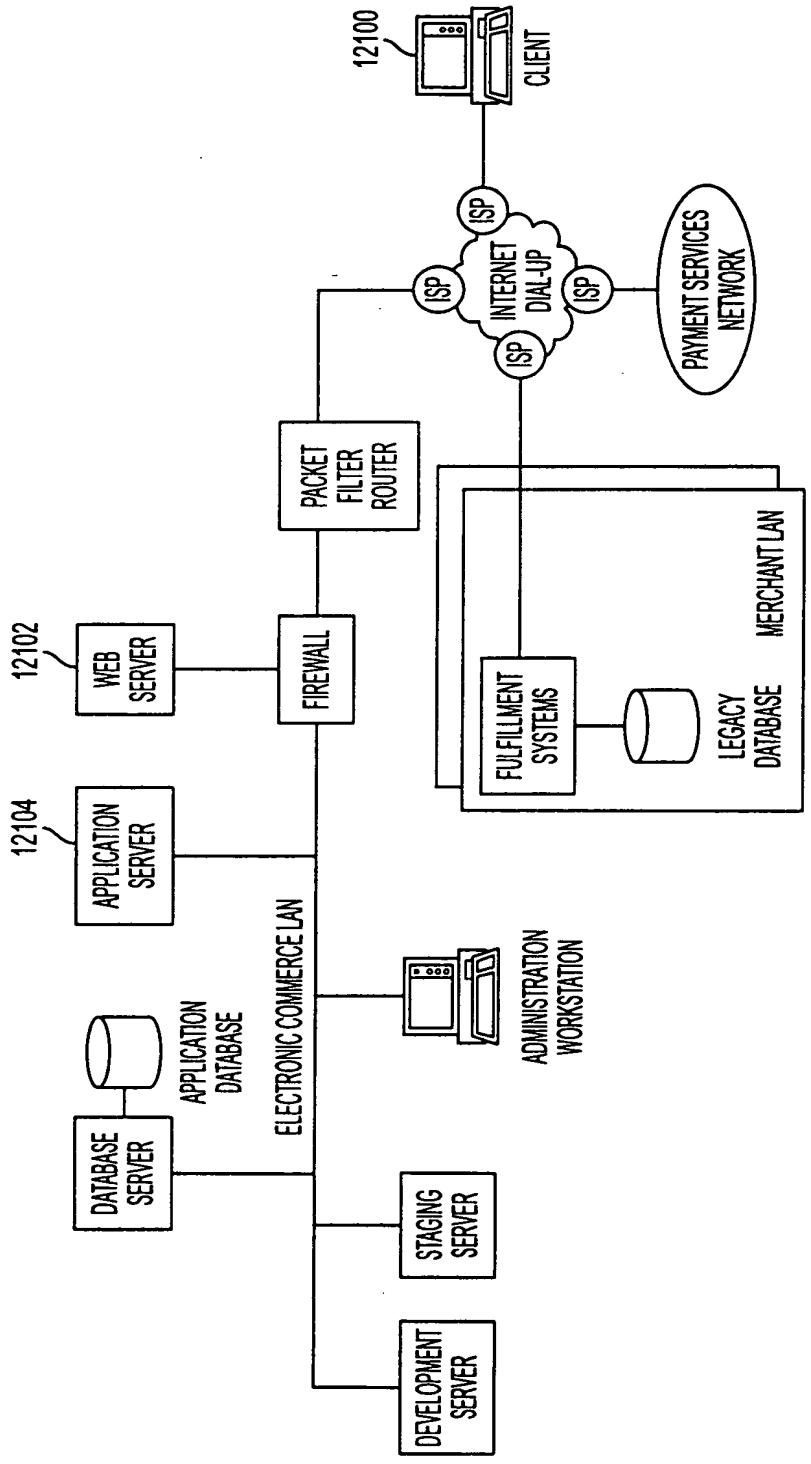


FIG. 121

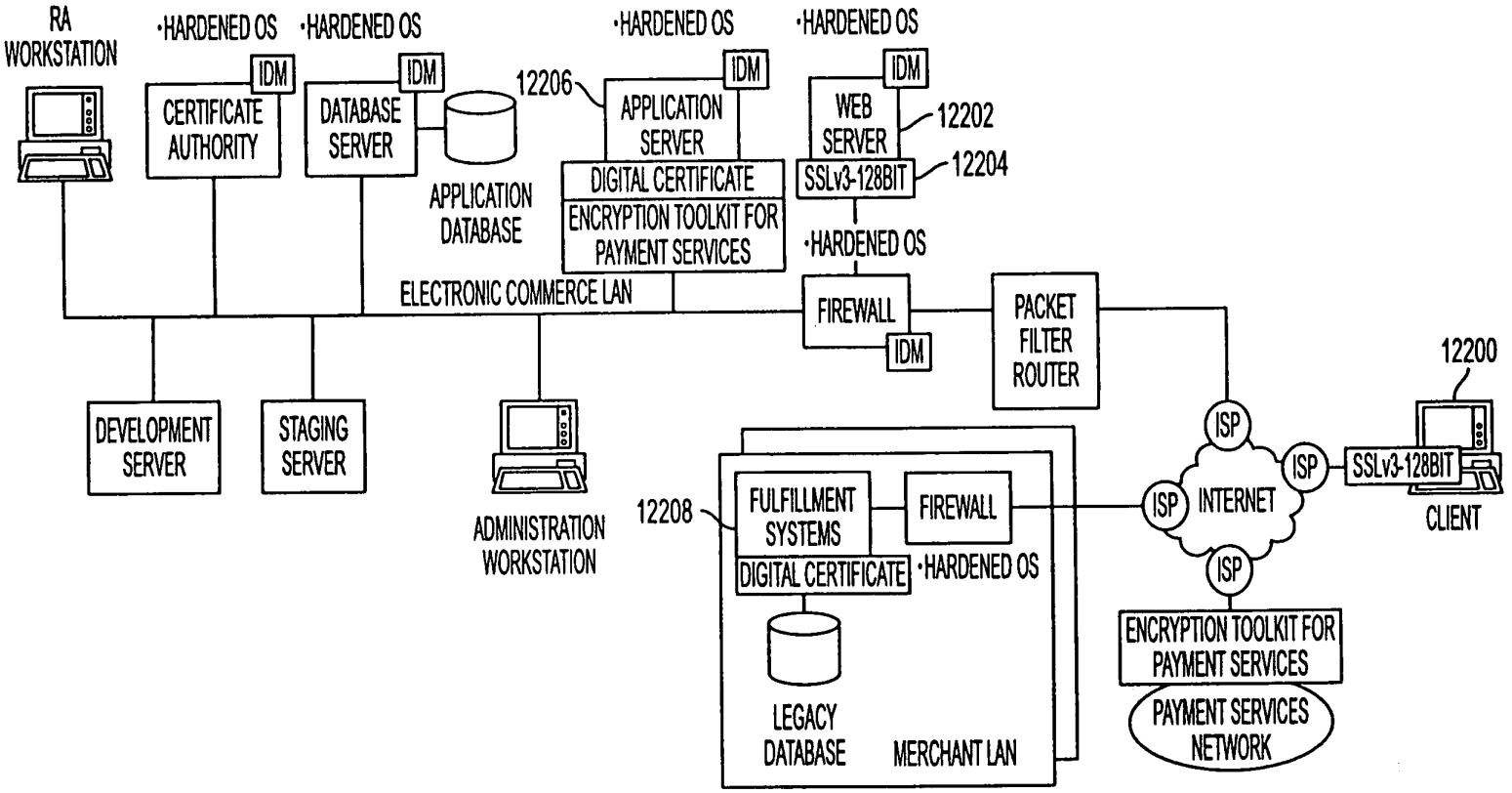


FIG. 122

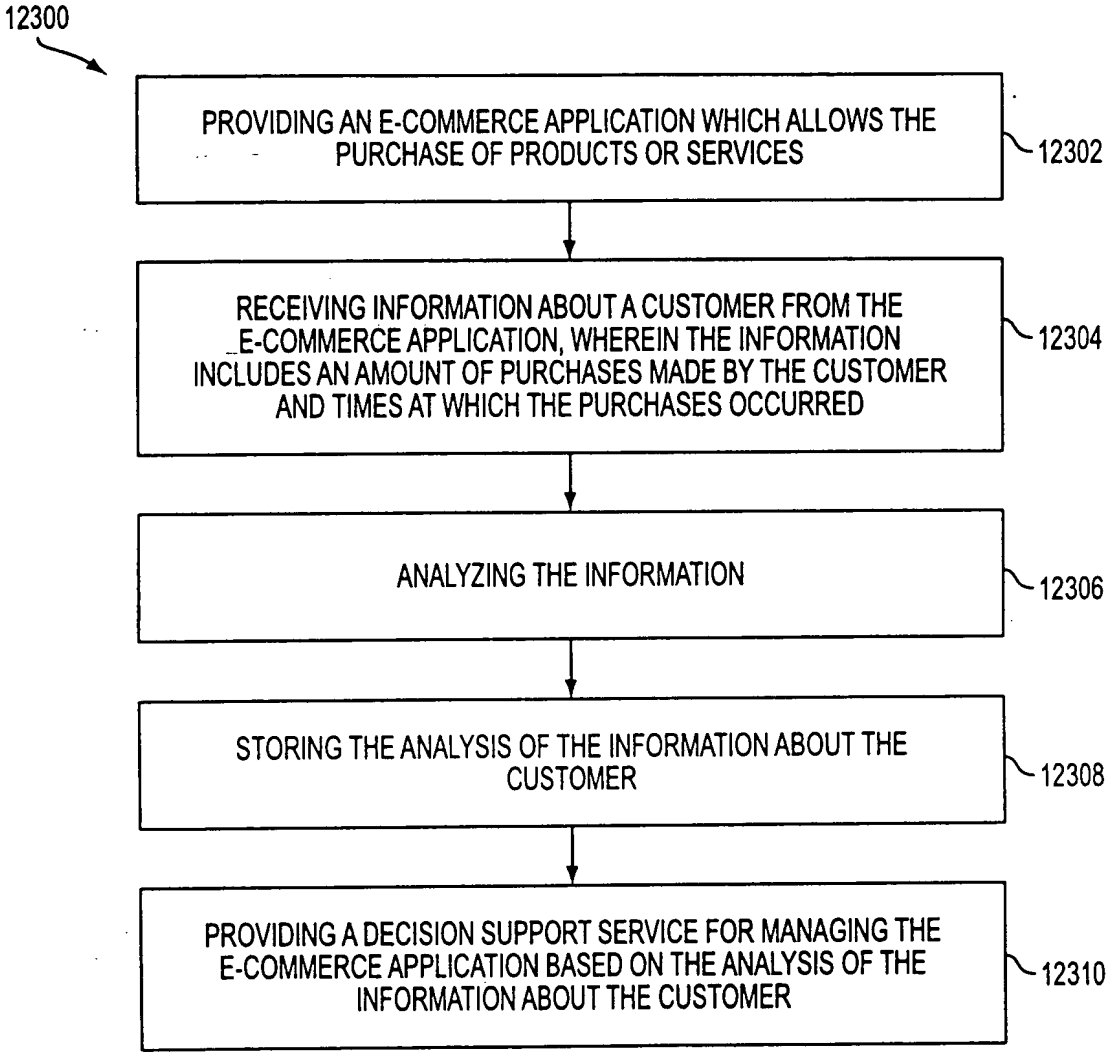


FIG. 123

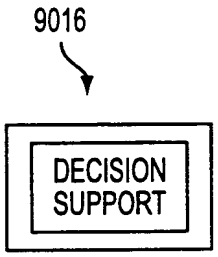


FIG. 124

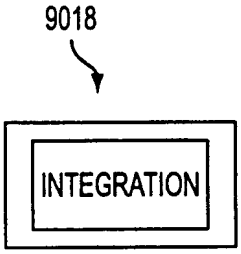


FIG. 125

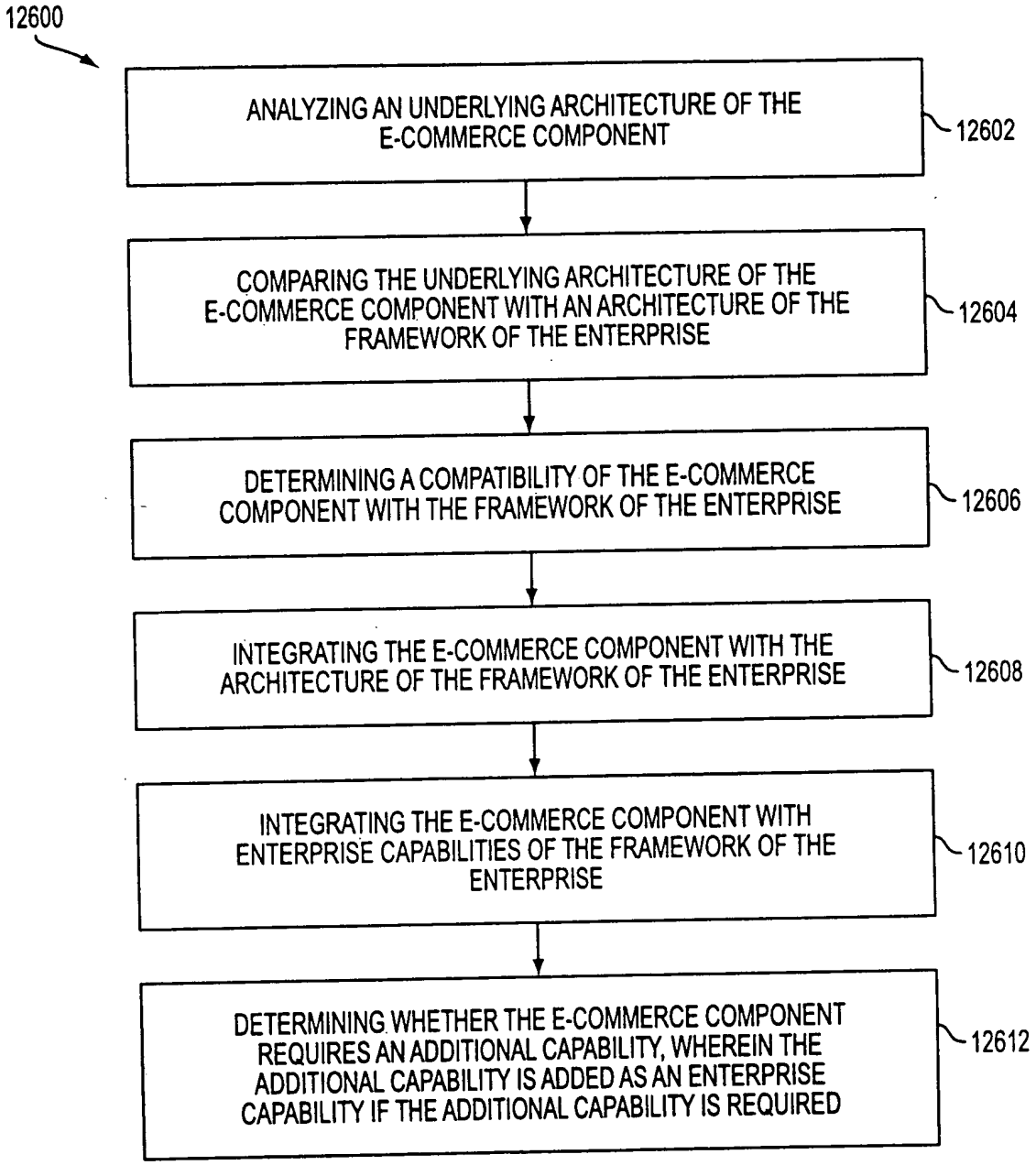


FIG. 126

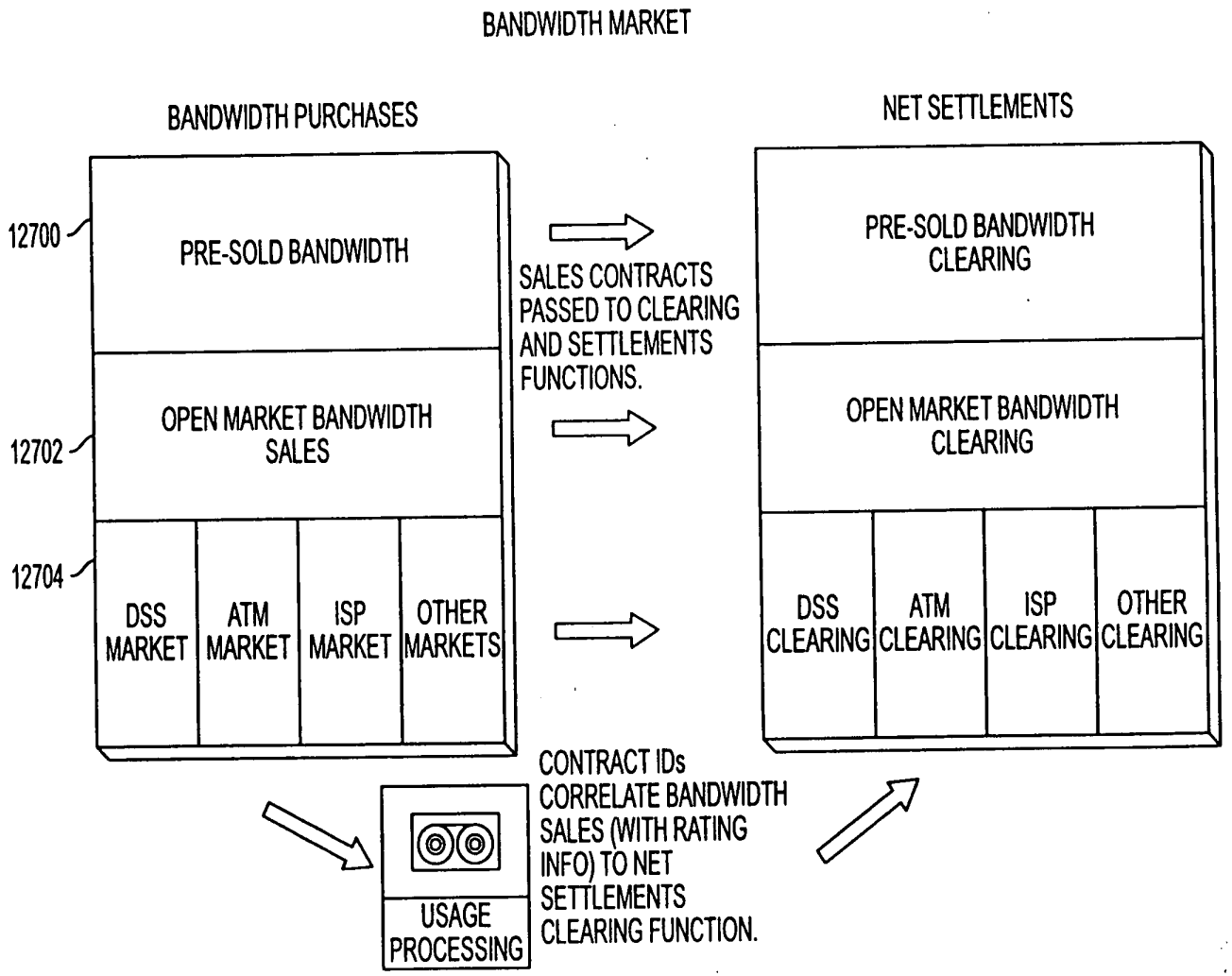


FIG. 127

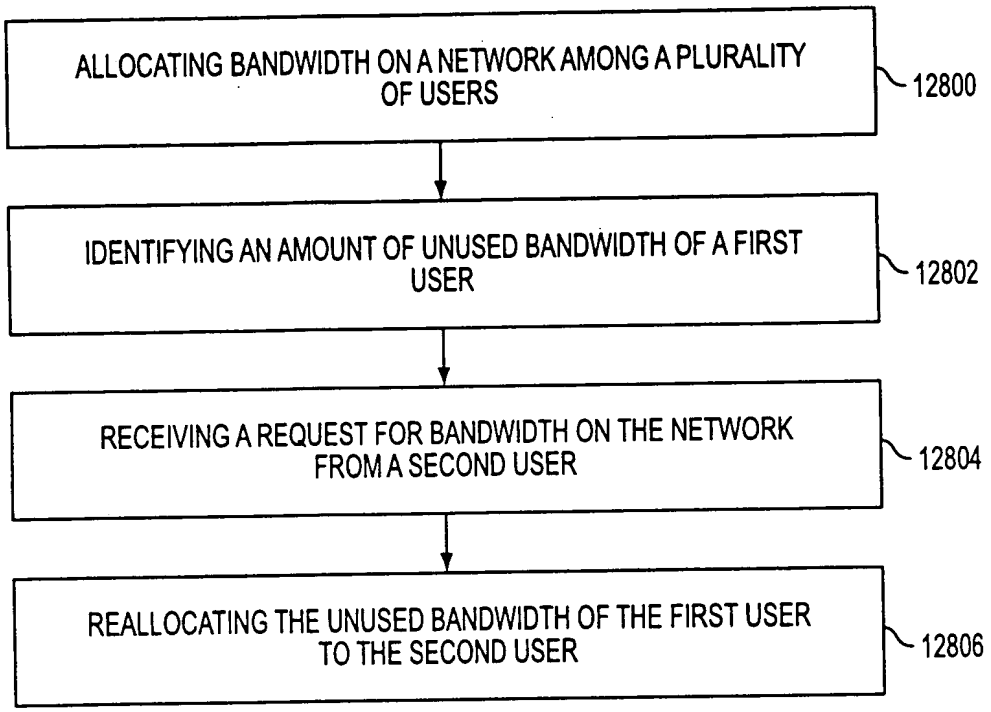


FIG. 128

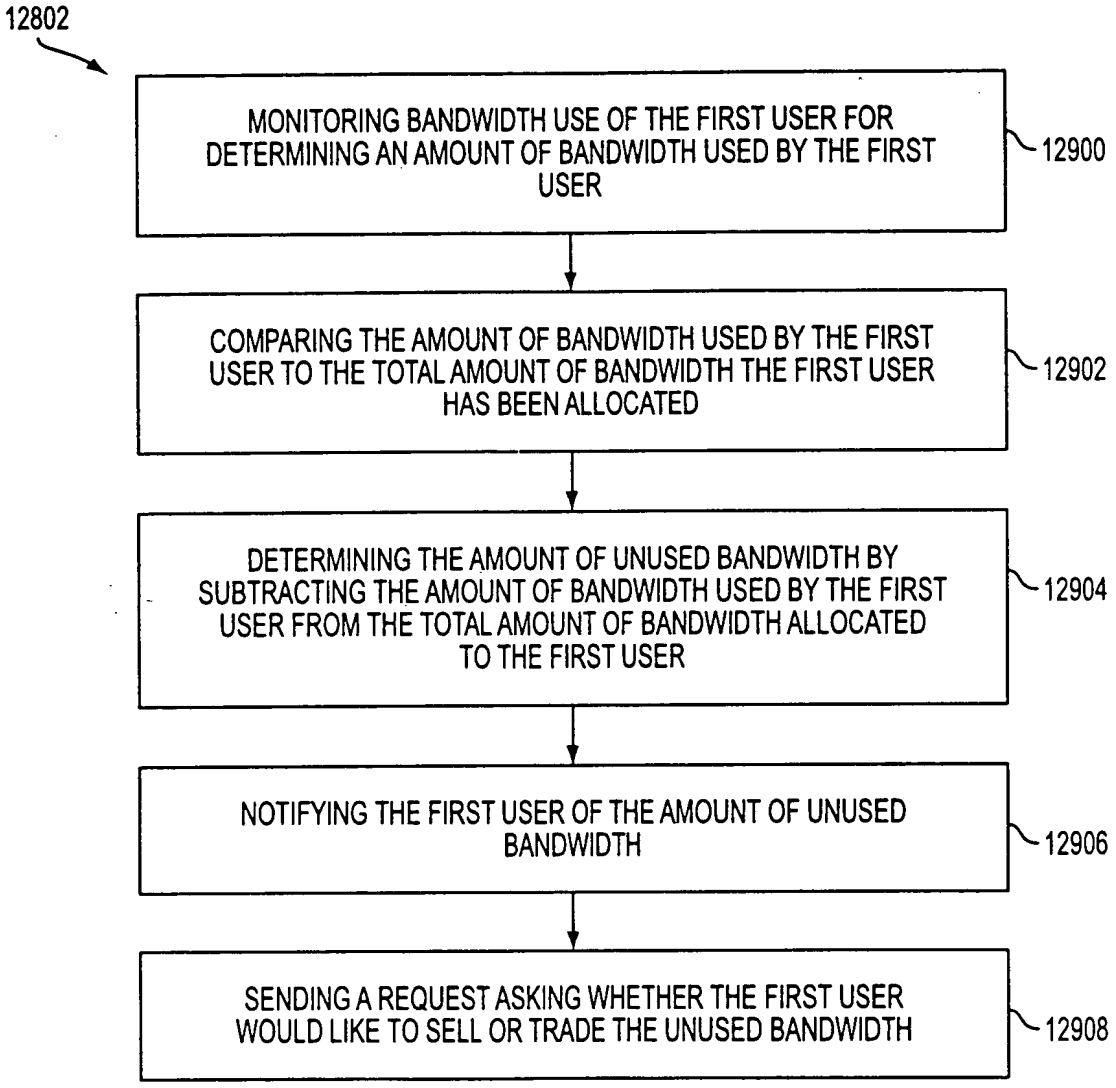


FIG. 129

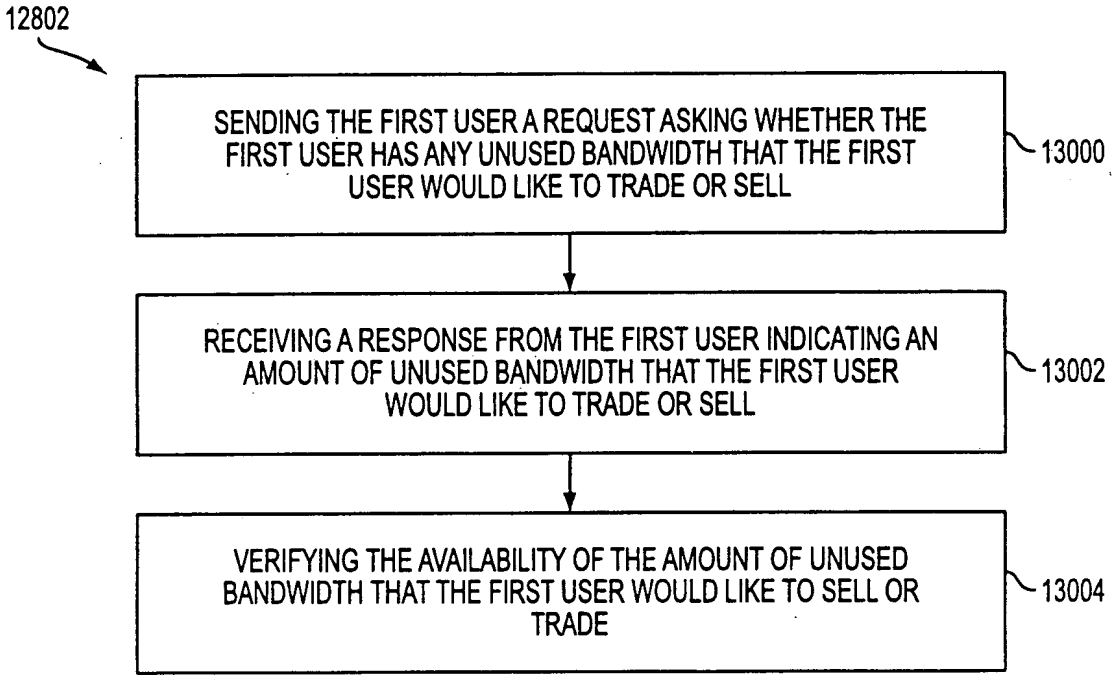


FIG. 130

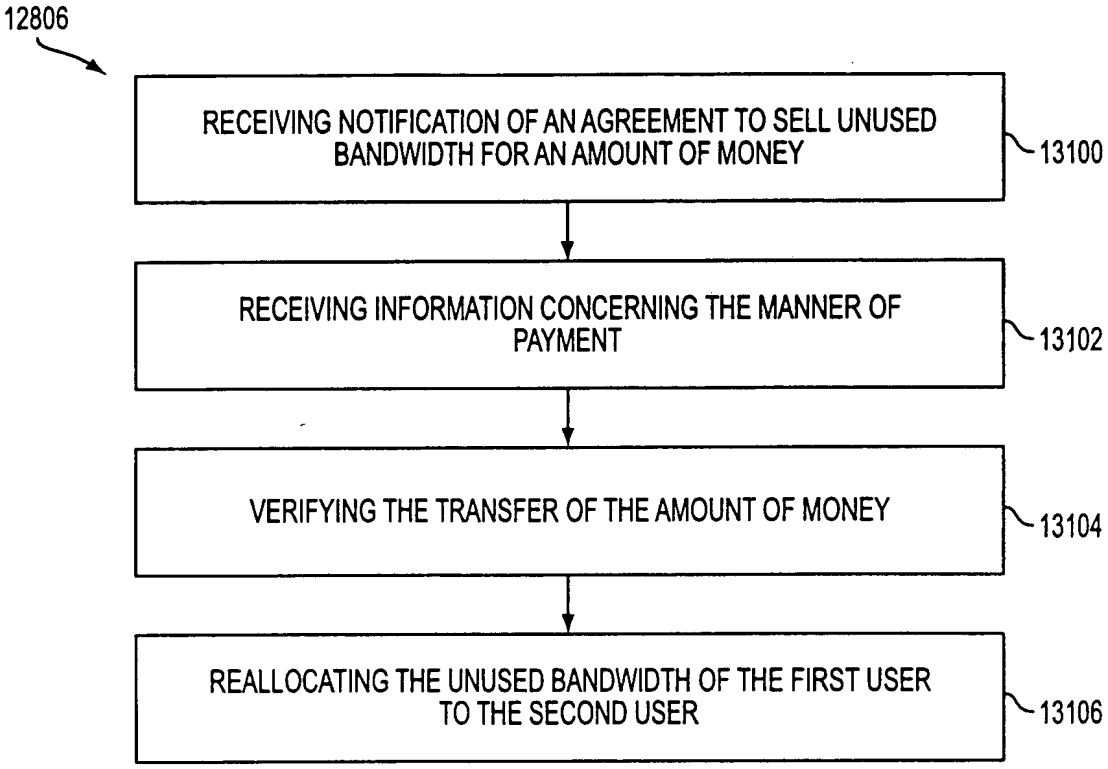


FIG. 131

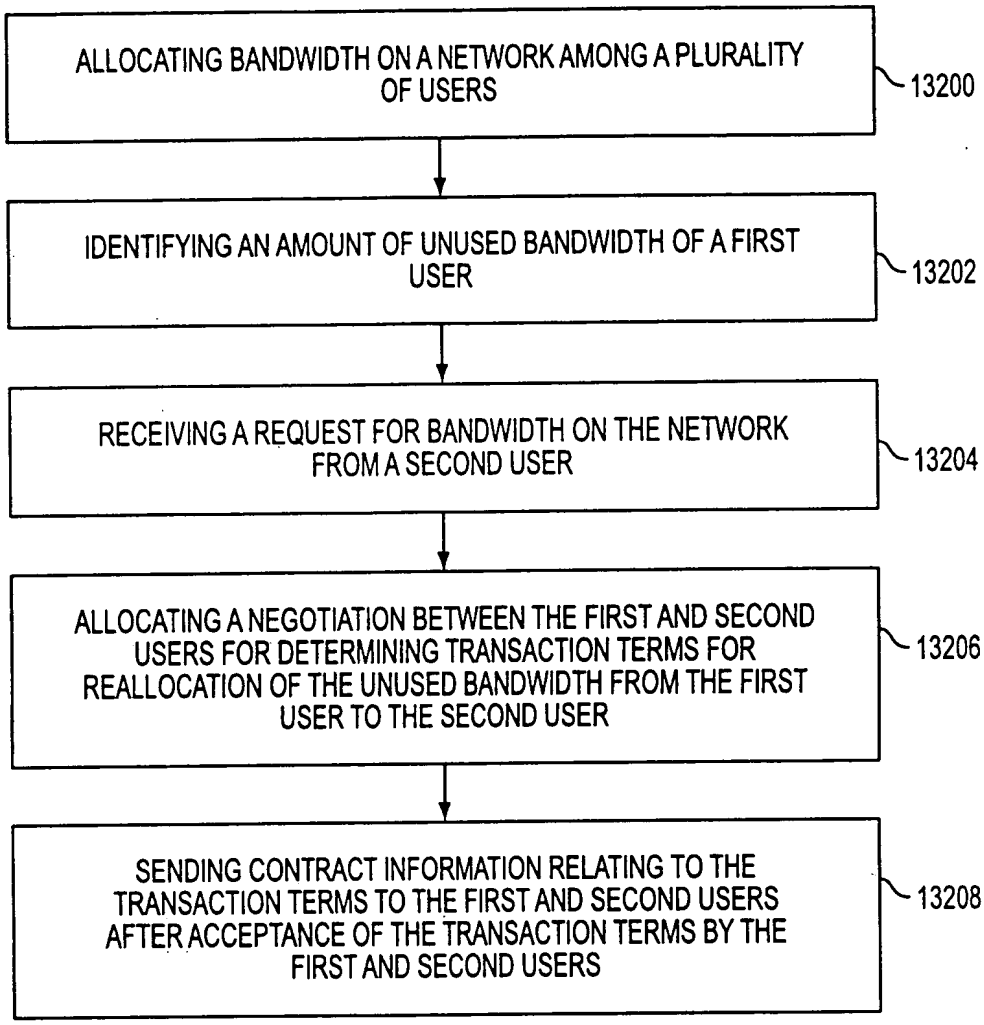


FIG. 132

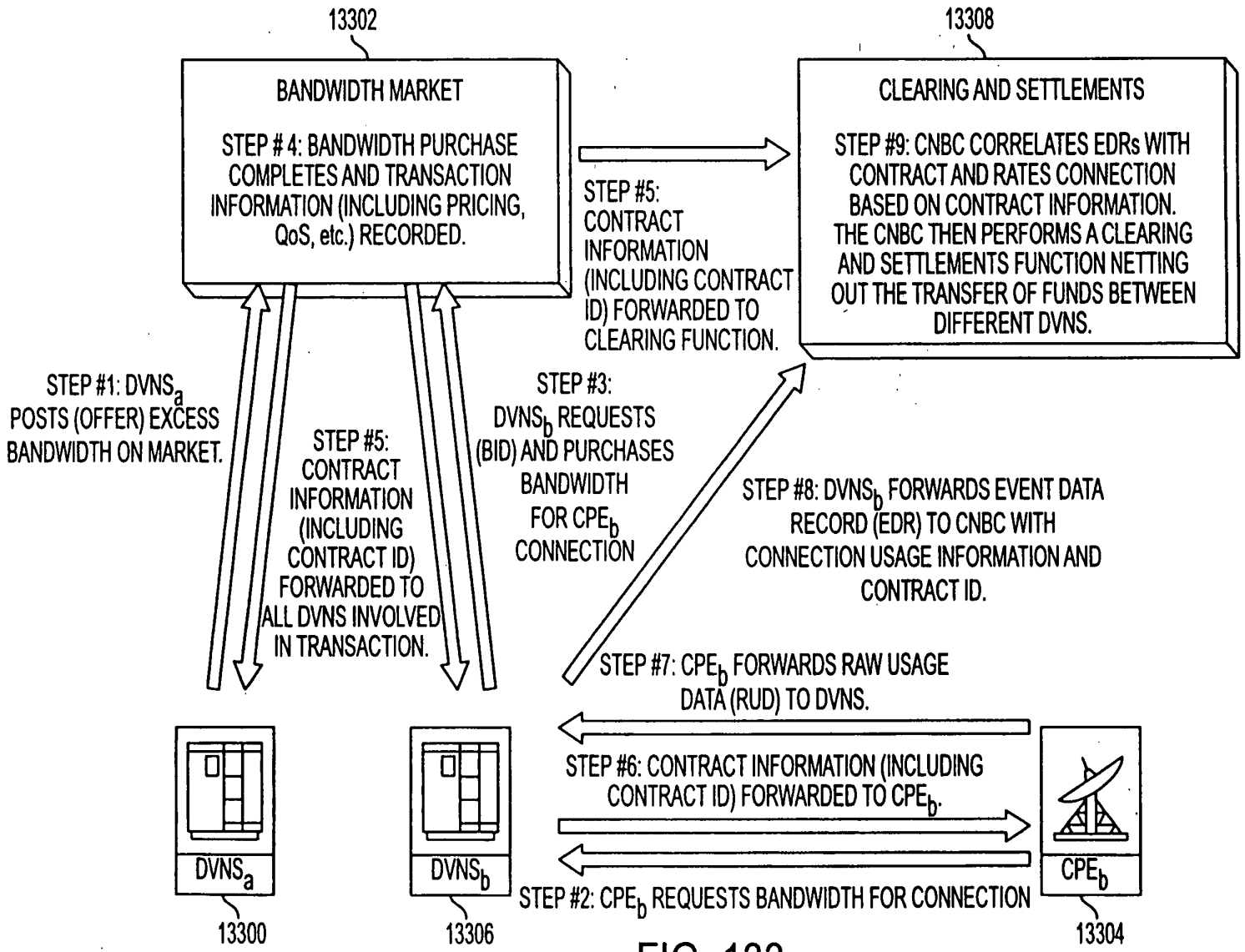


FIG. 133

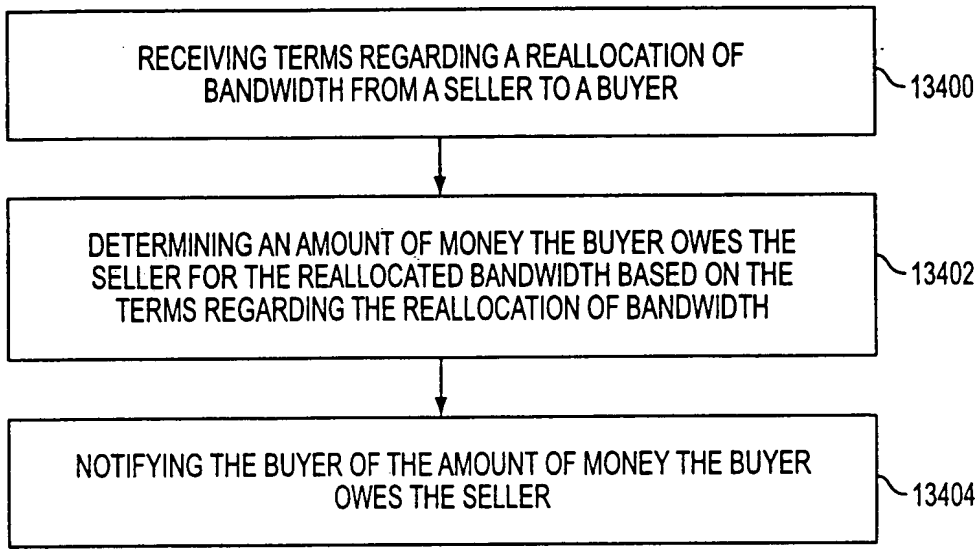


FIG. 134

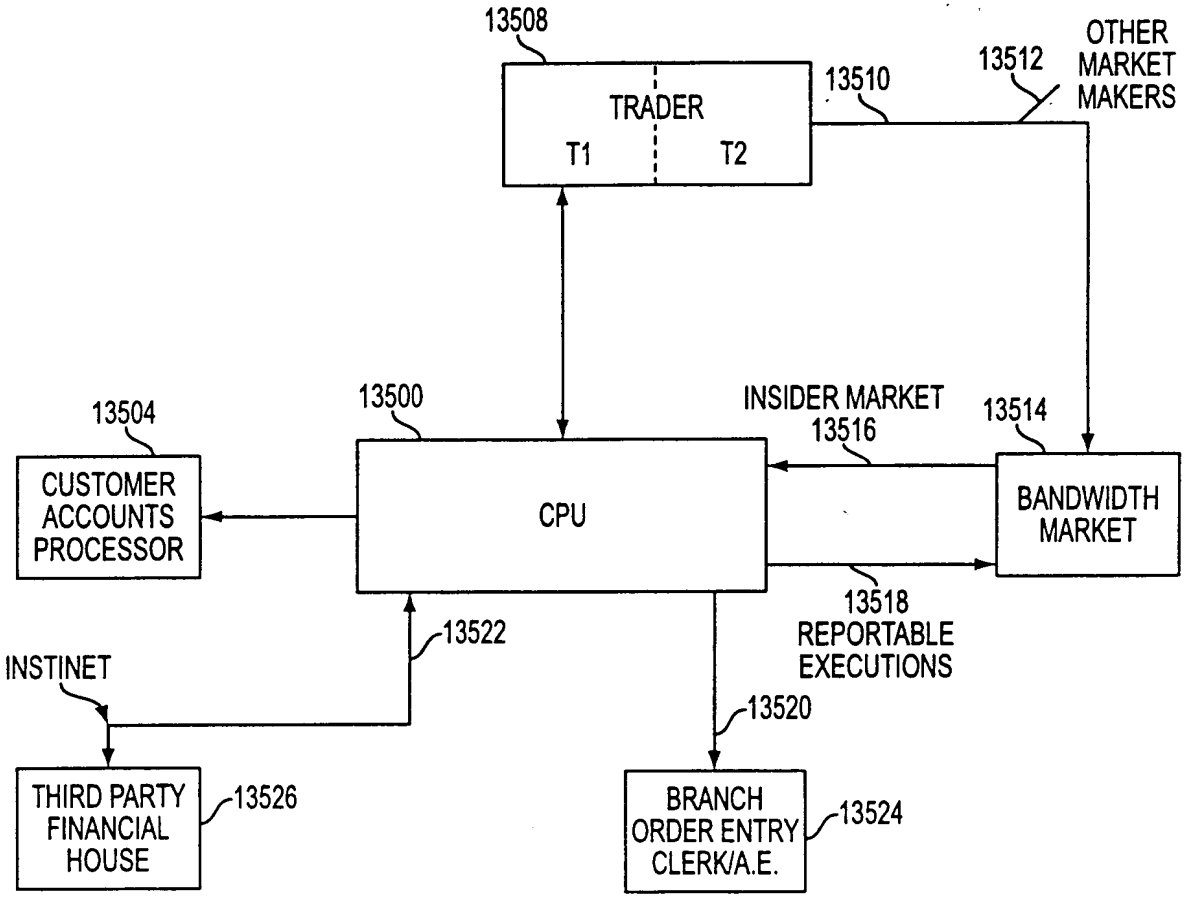


FIG. 135

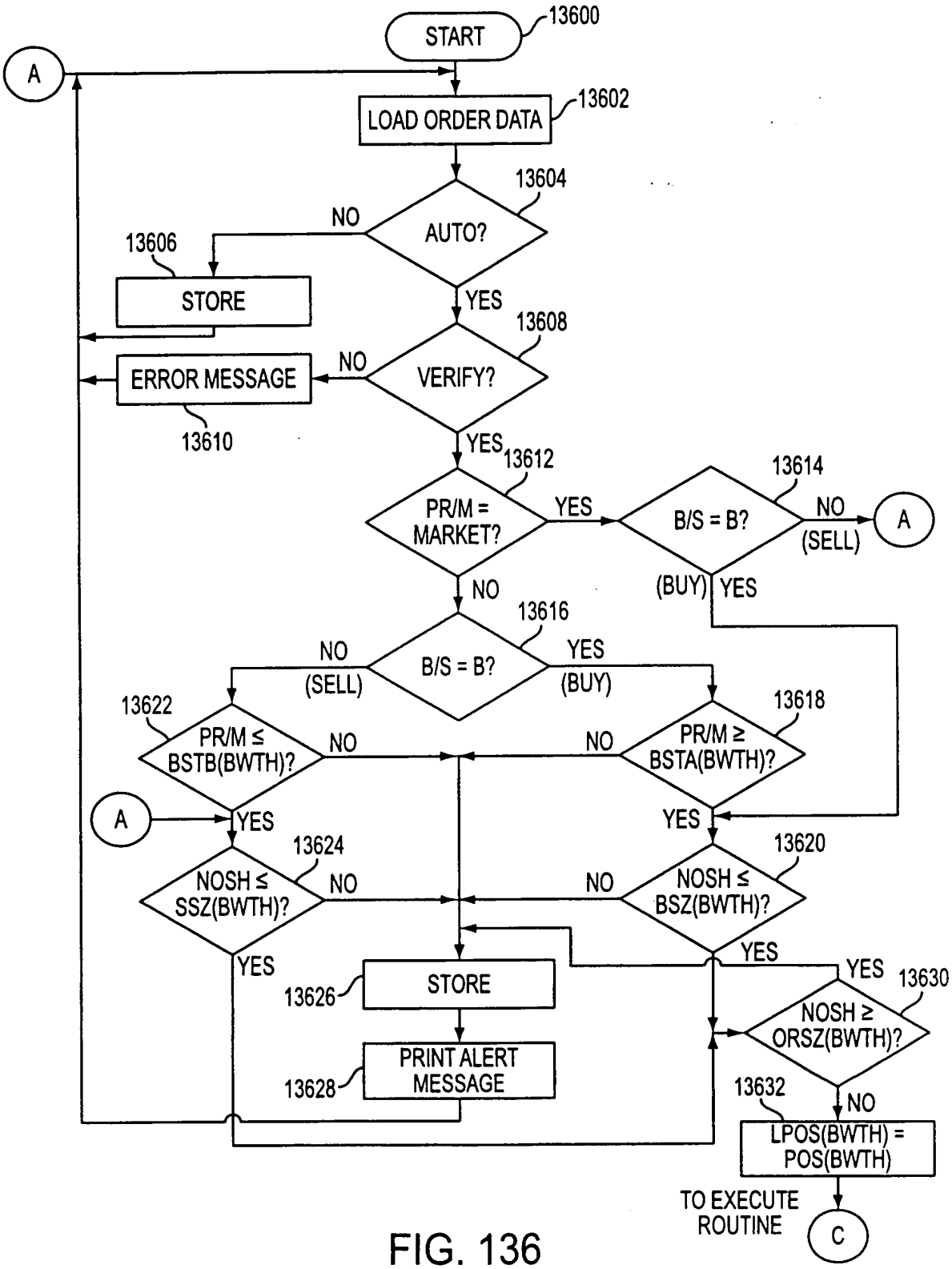


FIG. 136

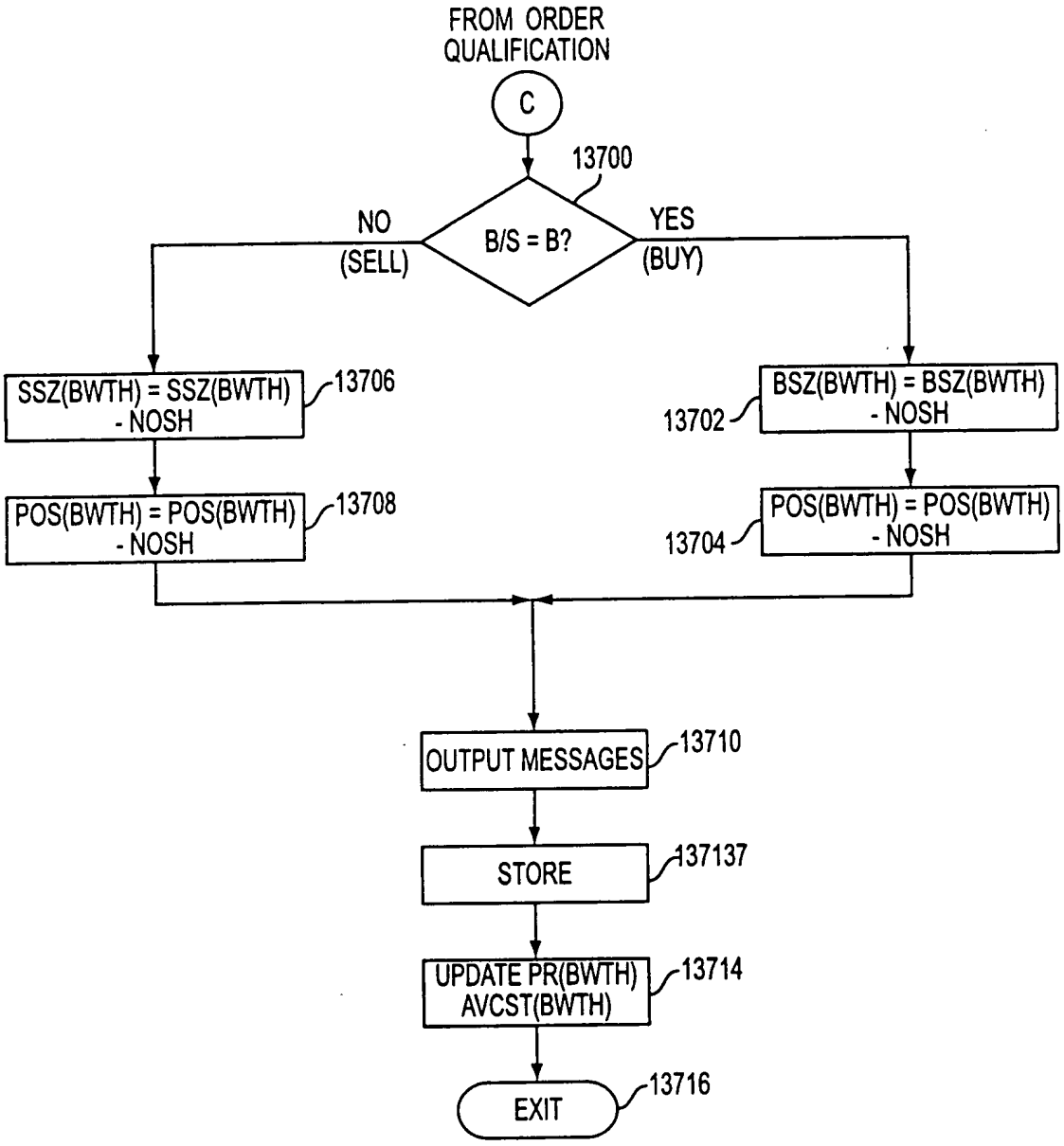


FIG. 137

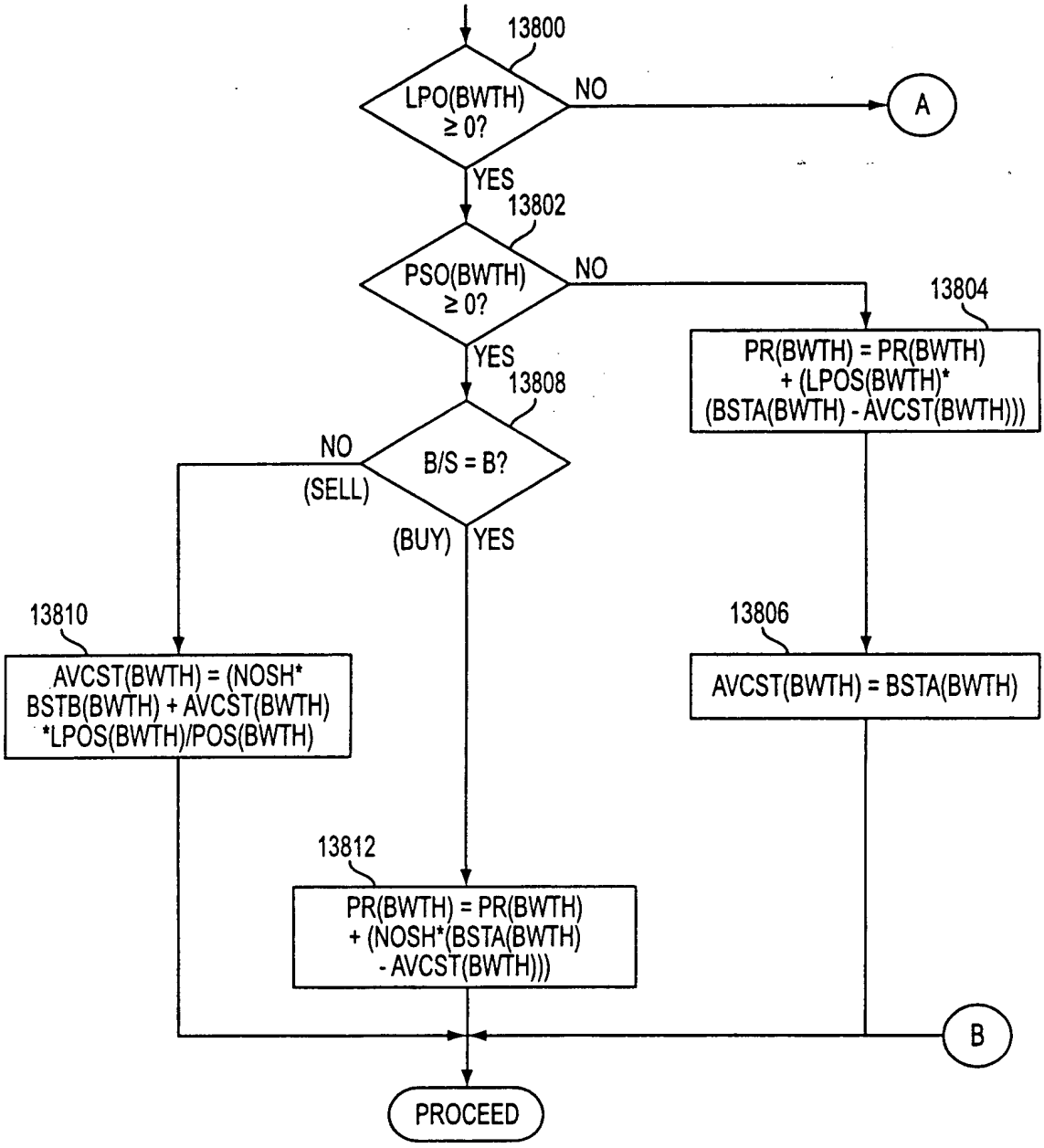


FIG. 138

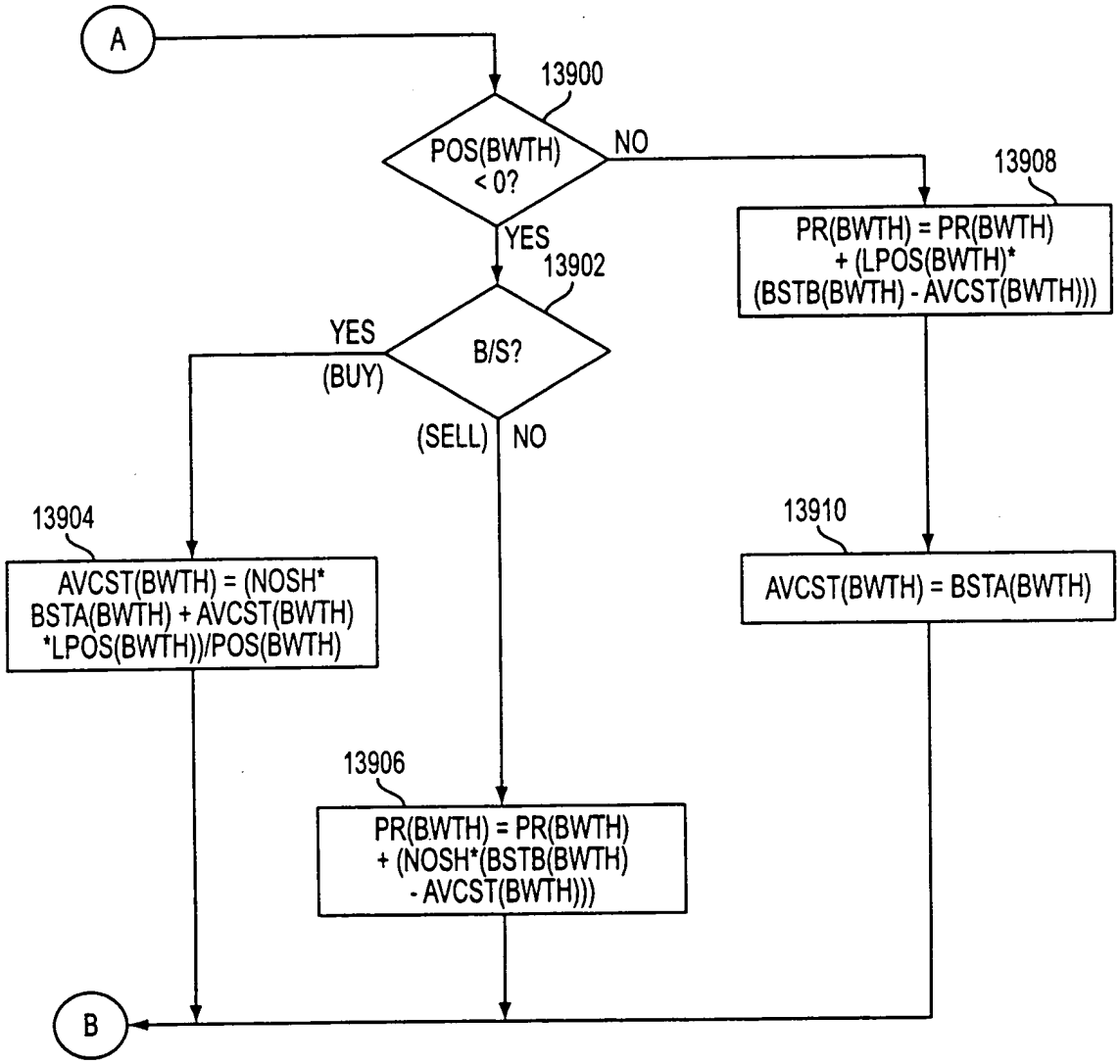


FIG. 139

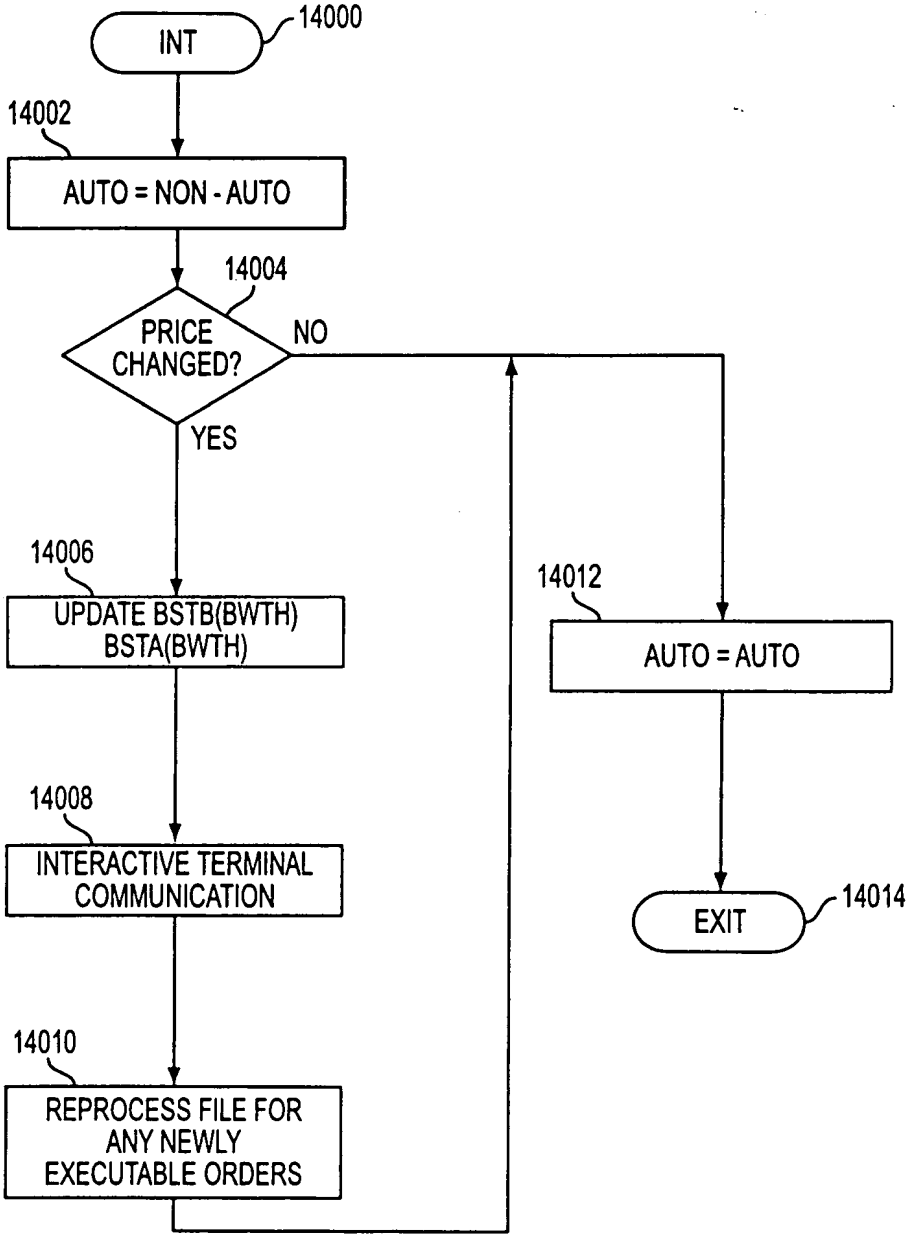


FIG. 140

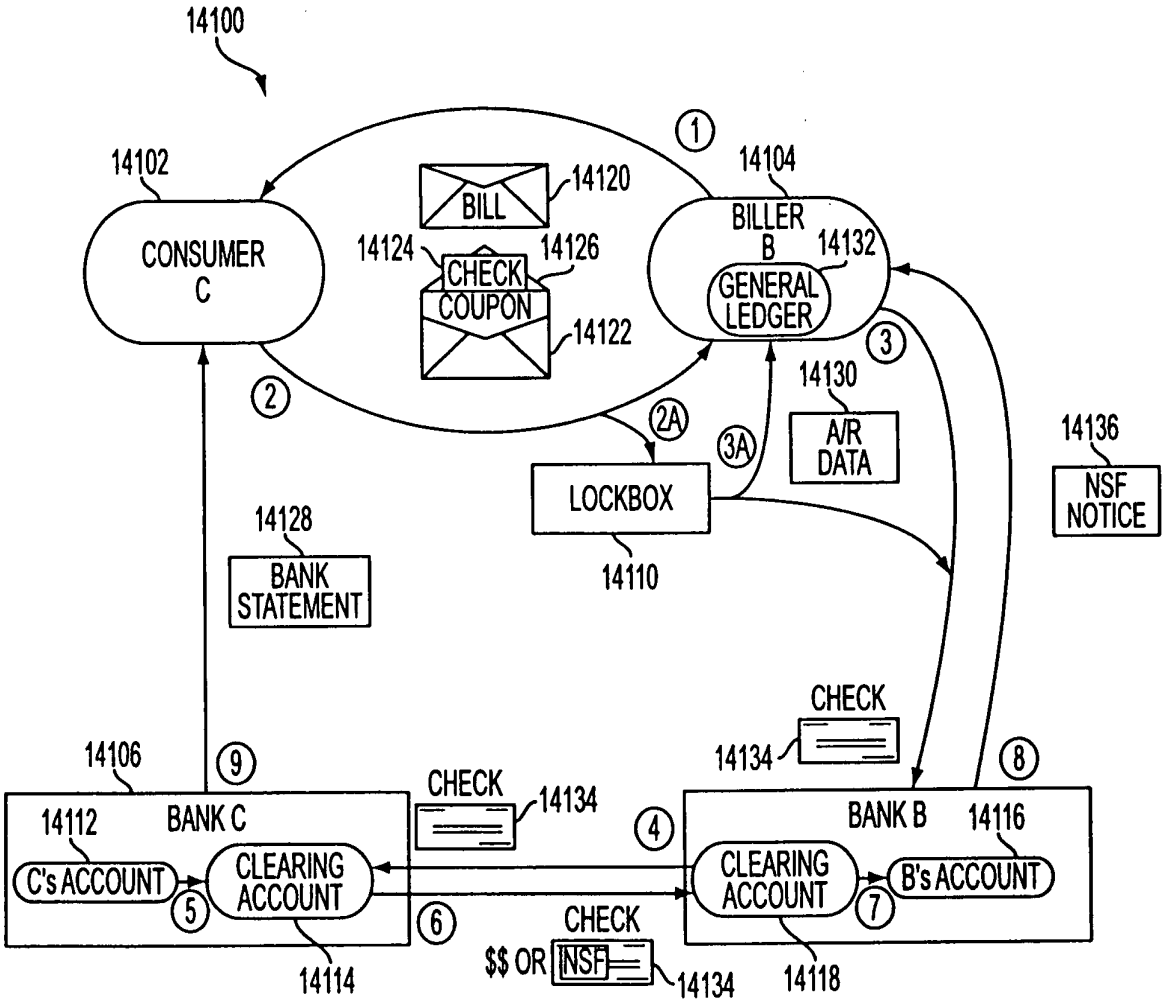


FIG. 141

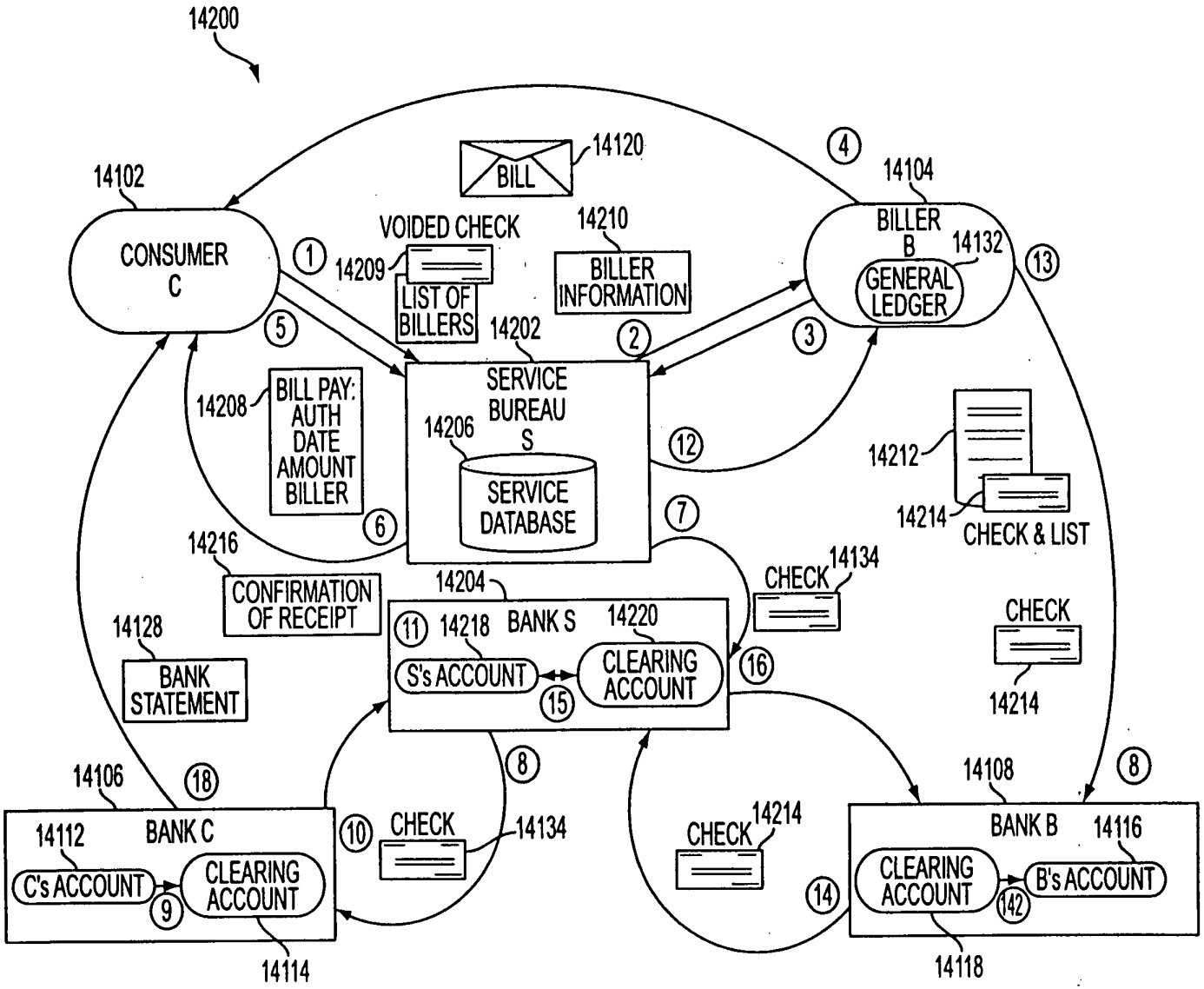


FIG. 142

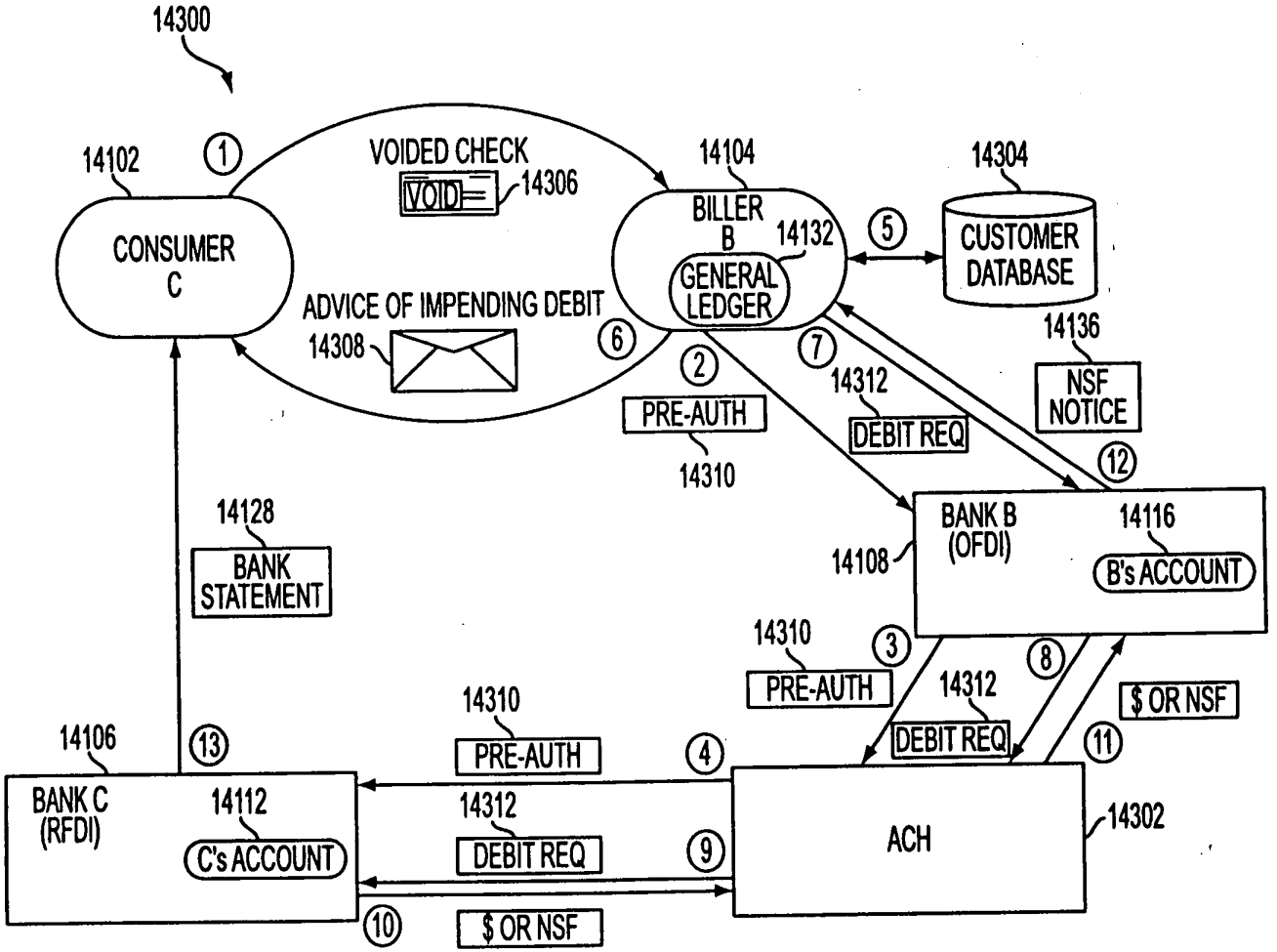


FIG. 143